



ROOTS & JOURNEYS

RACK RATES 2023



Affordable Luxury ➤ Exclusive Adventures ➤ Uniting Families

Our Destinations

BOTSWANA

THE BOTSWANA COLLECTION

MOPIRI

NOKANYANA

GREAT TSAU HILL

WILDSIDE

TSWII MOKORO TRAILS

EXPERIENCES OVERVIEW

TRANSFERS

SPECIALS

ESWATINI

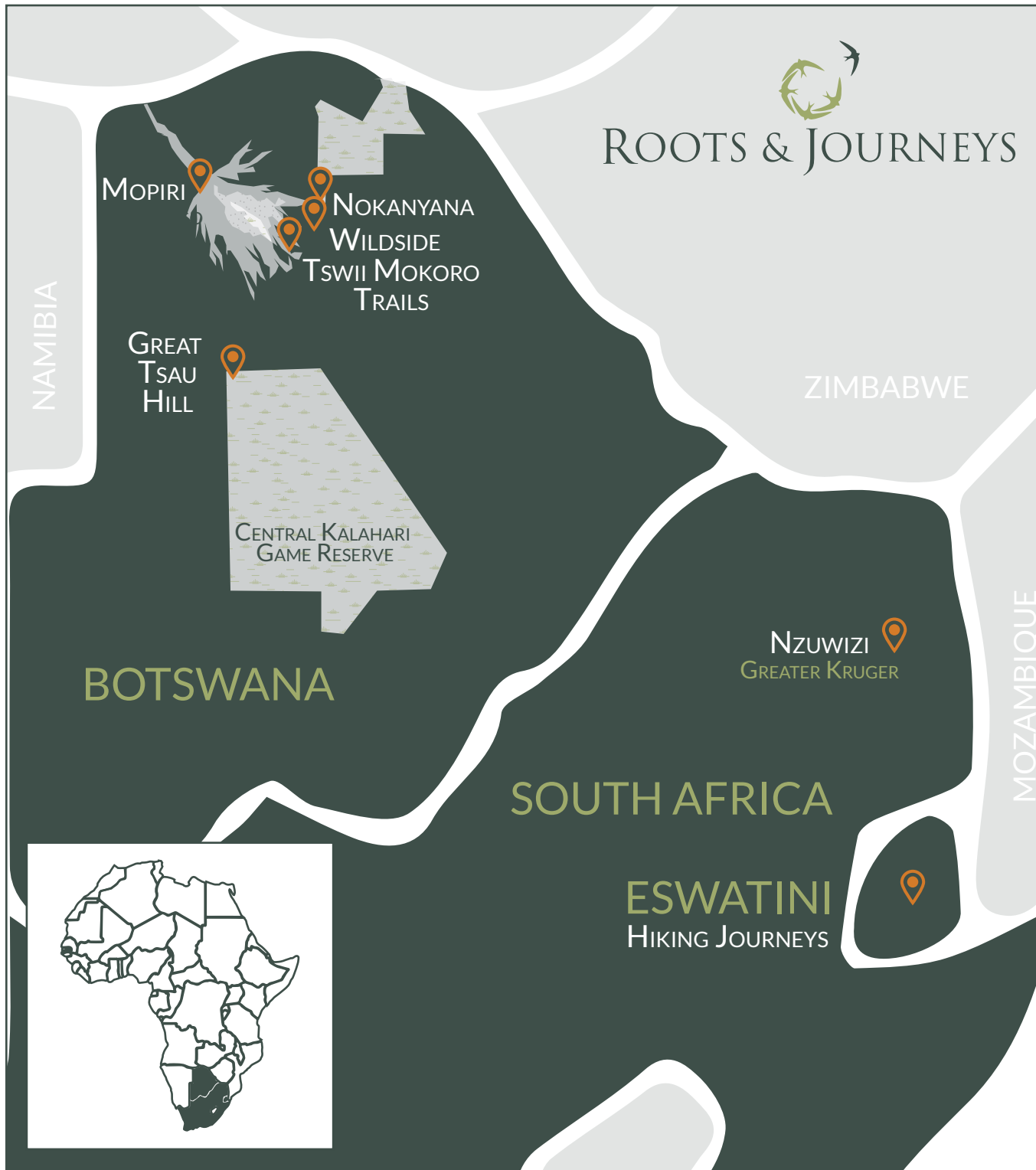
HIKING JOURNEYS

SOUTH AFRICA

NZUWIZI - Coming soon

T&Cs

Click for quick access



ROOTS & JOURNEYS

ZIMBABWE

MOZAMBIQUE

BOTSWANA

SOUTH AFRICA

ESWATINI
HIKING JOURNEYS

NAMIBIA



Mopiri LIFE ON THE WATER

| RACK Per Person Sharing | High July - October | Shoulder Apr-Jun & Nov. | Green Jan-Mar & Dec. |
|----------------------------|------------------------|----------------------------|-------------------------|
| Luxury Room / Family Unit | US\$ 690 | US\$ 485 | US\$ 370 |
| Single Supplement | US\$ 207 | US\$ 146 | US\$ 111 |

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, gratuities, and premium brand drinks.
- CHILDREN** Children 0 - 5 are FOC when sharing with adults. Children 6 - 17 are 50% when sharing with adults. Guests 18 years and older are full adult rate. Private boats must be booked for families with children under the age of 12.

EXPERIENCES Each day 2 different experiences will be on offer.

| | | | | | | |
|----------------------|-------------------|---------------|--------------|----------------|-----------------|---------|
| Boat & Barge Cruises | Fishing (Mar-Dec) | Mokoro* Trips | Nature Walks | Delta in a Day | Cultural Visits | Birding |
|----------------------|-------------------|---------------|--------------|----------------|-----------------|---------|

| ROOMS | FAMILY | OPEN | ACCESS | POOL | SPA |
|---------------------------|---------------------------|----------|--|------|--------------------------|
| 7 Luxury Rooms 14 beds | 3 Family Units 12 beds | All Year | By road and air (airstrip 5 min. away) | Yes | Yes See full spa list |

OPTIONAL EXTRAS

| | | | | | | |
|-------------|-------------------|----------------------------|--|---------------------------|---------------|----------------------|
| Fly Camp** | Wellness Centre | Heli Flights | Tsodilo Hills | Wild Bird Trust Talk | Private Boat | Guide / Pilot Accom. |
| US\$ 150 pp | See full spa list | See heli rates for options | Self-drive, road or heli options available | US\$ 150 pp (min. 2 ppl.) | US\$ 250 /day | US\$ 165 /night |

KEY TRANSFERS Per person rates (min. 2 ppl). For more transfer options – see transfer rate sheet

| Maun - Mopiri | Maun - Mopiri | Maun - Mopiri | Mopiri - Nokanyana | Mopiri - Great Tsau Hill | Kasane - Mopiri |
|---------------|---------------|---------------|--------------------|--------------------------|-----------------|
| Flight | Road | Heli | Flight | Heli | Flight |
| US\$ 220 | US\$ 227*** | US\$ 690 | US\$ 220 | US\$ 1,190 | US\$ 400 |

*Flood water dependent. **Min. 6 bednights - seasonal - flood water and environmentally dependent - must be booked in advance. ***Group rates available



| RACK Per Person Sharing | High July - October | Shoulder Apr-Jun & Nov. | Green Jan-Mar & Dec. |
|-----------------------------------|-------------------------------|-----------------------------------|--------------------------------|
| Luxury Room / Family Unit | US\$ 690 | US\$ 485 | US\$ 370 |
| Single Supplement | US\$ 207 | US\$ 146 | US\$ 111 |

Nokanyana LIFE ON SAFARI

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, premium brand drinks, and gratuities
- CHILDREN** Children 0 - 5 are FOC when sharing with adults. Children 6 - 17 are 50% when sharing with adults. Guests 18 years and older are full adult rate. Private vehicles must be booked for families with children under the age of 12.

EXPERIENCES

Each day 2 different experiences will be on offer.

| | | | | | |
|----------------------------------|---------|-----------------|-------------|--------------|---------------------------|
| Game Drives (morning /afternoon) | Birding | Cultural Visits | Bush Walks* | Nature Walks | Full Day Game Drive Khwai |
|----------------------------------|---------|-----------------|-------------|--------------|---------------------------|

| ROOMS | FAMILY | OPEN | ACCESS | POOL | SAFARI |
|---------------------------|---------------------------|----------|----------------------------------|------|-----------------------------|
| 7 Luxury Rooms 14 beds | 3 Family Units 12 beds | All Year | By road and air (Khwai airstrip) | Yes | Excellent game viewing area |

OPTIONAL EXTRAS

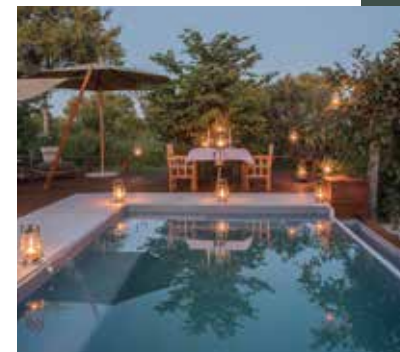
| Full Day Game Drive Savute /Moremi | Heli Flights | Mokoro in Khwai** | Elephants Havens | Private Vehicle | Guide / Pilot Accom. |
|------------------------------------|----------------------------|---------------------------|----------------------------------|-----------------|----------------------|
| US\$ 250 pp (min. 2 ppl.) | See heli rates for options | US\$ 180 pp (min. 2 ppl.) | US\$ 395 pp (Heli) (min. 2 ppl.) | US\$ 250 /day | US\$ 165 /night |

KEY TRANSFERS

Per person rates (min. 2 ppl). For more transfer options – see transfer rate sheet

| Maun – Nokanyana | Maun – Nokanyana | Maun – Nokanyana | Nokanyana – Mopiri | Nokanyana – Great Tsau Hill | Kasane – Nokanyana |
|------------------|------------------|------------------|--------------------|-----------------------------|--------------------|
| Flight | Road | Heli | Flight | Heli | Flight |
| US\$ 235 | US\$ 180*** | US\$ 470 | US\$ 220 | US\$ 1,190 | US\$ 415 |

*Must be booked in advance. **Flood water dependent. ***Group rates available



| RACK Per Person Sharing | High July - October | Shoulder Apr-Jun & Nov. | Green Jan-Mar & Dec. |
|-----------------------------------|-------------------------------|-----------------------------------|--------------------------------|
| Safari Tent | US\$ 395 | US\$ 395 | US\$ 395 |
| OPENING SPECIAL FOR 2023 | | | |
| Single Supplement | US\$ 119 | US\$ 119 | US\$ 119 |

Great Tsau Hill

LIFE IN THE DESERT

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, premium brand drink, and gratuities
- CHILDREN** Children 0 - 5 are FOC when sharing with adults. Children 6 - 17 are 50% when sharing with adults. Guests 18 years and older are full adult rate. Private vehicles must be booked for families with children under the age of 12.

EXPERIENCES

Each day 2 different experiences will be on offer.

| | | | | | | |
|-------------------------|-------------|--------------|------------|------------------------|---------------|-----------|
| Game Drives (day/night) | Bush Walks* | Nature Walks | Stargazing | Meet a Bushman Family* | eBike Safaris | Sky Walks |
|-------------------------|-------------|--------------|------------|------------------------|---------------|-----------|

| ROOMS | OPEN | ACCESS | POOL | UNIQUE EXPERIENCES | PRIVATE CONCESSION |
|--------------------------------|----------|-------------------------------|------|-------------------------------------|---------------------------|
| 10 Meru Style Tents 20 beds | All year | By road and air (heli flight) | Yes | eBike Safari Bushman Sky Walk | 400 sq kms inside CKGR |

OPTIONAL EXTRAS

| eBike Safaris (3 hours) | Full Day with the Bushmen* | Fly Camp** | Heli Flights | Private Vehicle | Guide / Pilot Accom. |
|-------------------------|----------------------------|---------------------------|----------------------------|-----------------|----------------------|
| US\$ 65 pp | US\$ 150 pp | US\$ 150 pp (min. 2 ppl.) | See heli rates for options | US\$ 250 /day | US\$ 165 /night |

KEY TRANSFERS

Per person rates (min. 2 ppl). For more transfer options – see transfer rate sheet

| Maun – Great Tsau Hill | Maun – Great Tsau Hill | Great Tsau Hill – Mopiri | Great Tsau Hill – Mopiri | Great Tsau Hill – Nokanyana | Great Tsau Hill – Nokanyana |
|------------------------|------------------------|--------------------------|--------------------------|-----------------------------|-----------------------------|
| Road | Heli | Road | Heli | Road | Heli |
| US\$ 220*** | US\$ 690 | US\$ 249*** | US\$ 1,190 | US\$ 400*** | US\$ 1,190 |

*Must be booked in advance **Seasonal – environmentally dependent – must be booked in advance. ***Group rates available



Wildside LIFE IN THE BUSH

| RACK Per Person Sharing | High July - October | Shoulder Apr-Jun & Nov. | Green Jan-Mar & Dec. |
|----------------------------|------------------------|----------------------------|-------------------------|
| Luxury tent | US\$ 690 | US\$ 485 | US\$ 370 |
| Single Supplement | US\$ 207 | None | None |

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, premium brand drinks, and gratuities
- CHILDREN** Children 0 - 2 are FOC when sharing with adults. Children 3 - 11 are 50% when sharing with adults. Guests 12 years and older are full adult rate. Private vehicles must be booked for families with children under the age of 12.

EXPERIENCES Each day 2 different experiences will be on offer.

| | | | | |
|---------------------------------|-------------|--------------|---------|---------------------------|
| Game Drive (Morning /afternoon) | Bush Walks* | Nature Walks | Birding | Chobe Corridor (Day Trip) |
|---------------------------------|-------------|--------------|---------|---------------------------|

| ROOMS | WIFI | OPEN | ACCESS | POOL | SAFARI |
|-------------------------------------|---------------------------|----------|--|---------|---------------------------------|
| 10 Luxury Tents (King or Twin beds) | Business Lounge with WiFi | All Year | By road and air (Khwai airstrip), heli | 2 pools | Excellent new game viewing area |

OPTIONAL EXTRAS

| Moremi Day Trip | Moremi & Xakanxa Boat Trip | Khwai Day Trip | Elephant Havens | Heli Flights | Spa** | Transfers | Private Vehicle | Guide / Pilot Accom. |
|-------------------|------------------------------------|-------------------|-------------------|-------------------|---------------------|-------------------|-----------------|----------------------|
| Prices on Request | Add on to Moremi Prices on Request | Prices on Request | Prices on Request | Prices on Request | Spa Menu on Request | Prices on Request | US\$ 250 /day | US\$ 200 /night |

*Must be booked min. 14 days in advance. **Must be booked 7 days prior to arrival.



| RACK Per Person Sharing | RATE | DETAILS |
|-----------------------------------|-----------------|---|
| 3 Hour | US\$ 66 | Morning or afternoon (mokoro trip only) |
| Full Day | US\$ 186 | Inclusive of Mokoro trips, bush walk, lunch, and road transfers. |
| Overnight | US\$ 290 | Inclusive of mokoro trips, bush walks, breakfast, lunch pack, select drinks, dinner, all camping equipment and road transfers |
| 2 nights | US\$ 513 | Inclusive of mokoro trips, bush walks, all meals, select drinks, full team of staff, all camping equipment and road transfers |

Tswii Mokoro Trails

BAREFOOT ADVENTURE

CHILDREN

We take children from 12 on the Mokoro Trails. Younger children can be allowed on request and at the discretion of management.

GROUP SIZE

Min. 2 ppl. For groups of 2-3 ppl. a surcharge of US\$55 pp applies.

SINGLES

30% single supplement apply.

CUSTOMISE

All Tswii Mokoro Trails experiences are tailor-made to your request, so please contact our reservations team for additional nights and more options.

If slightly more luxurious facilities are required, we can tailor-make the trail accordingly (private shower and toilet per tent, stretchers, bed linen, white table linen, etcetera).

TENTS

Spacious 2-man dome tents

BEDS

Roll mat beds, a sleeping bag and a pillow

ABLUTIONS

Washbasins are provided outside each tent. Bush showers and toilets are set up close by

MEALS

Meals are served at a table with chairs or served around a campfire

THE DELTA

Experience the Okavango Delta - a UNESCO World heritage site

ACCESS

Tswii Mokoro Station is a private launch site for Tswii guests exclusively



| EXPERIENCES | Game Drives | Night Drives | Bush Walks | Nature Walks | Boat/Barge Cruises | Mokoro | Birding | Fishing (Mar-Dec) | Cultural Visits | Meet a Bushman Family | eBikes (2 hours) | Unique Sundowner | Stargazing |
|-----------------|-------------|--------------|------------|--------------|--------------------|--------|---------|-------------------|-----------------|-----------------------|------------------|--------------------|------------|
| Mopiri | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | | ✓ | ✓ |
| Nokanyana | ✓ | | ✓ | ✓ | | | ✓ | | ✓ | | | ✓ | ✓ |
| Great Tsau Hill | ✓ | ✓ | ✓ | ✓ | | | ✓ | | | ✓ | ✓ | Incredible SkyWalk | ✓ |
| Wildside | ✓ | ✓ | ✓ | ✓ | | | ✓ | | | | | ✓ | |

| OPTIONAL EXTRAS | Fly Camp | Heli Flights | Life with Elephants | Tsodilo Hills | Wellness Centre | Full Day Savute /Moremi | Elephant Havens | Mokoro | eBike Safari (3h extra) | Wild Bird Trust Talk | Meet a Bushman Family | | |
|-----------------|----------|----------------------------|---------------------|---------------|-------------------|------------------------------------|-----------------|--------|-------------------------|----------------------|-----------------------|----------|----------------------|
| | | | | | | | | | | | Half Day | Full Day | Full Day incl. Dance |
| Mopiri | US\$ 150 | See heli rates for options | US\$ 386 (heli) | ✓ | See full spa list | | | | | US\$ 150 | | | |
| Nokanyana | | See heli rates for options | | ✓ | | US\$ 150 | ✓ | ✓ | | | | | |
| Great Tsau Hill | US\$ 150 | See heli rates for options | | ✓ | | | | | US\$ 65 | | US\$ 80 | US\$ 150 | US\$ 200 |
| Wildside | | Price on request | | | Price on request | Multiple options. Price on request | ✓ | | | | | | |

Optional extras are priced at a minimum of 2 ppl. – Please contact us for single person rates or groups.

- Bush walks
- Mokoro
- Meet a San Family
- Fly Camp ✓

Please book in advance
 Flood water dependent
 Please book in advance.
 Min. 6 bednights - seasonal - environmentally dependant - must be booked in advance.
 There are more than one option available, e.g. heli, road, and/or self-drive. Enquire with reservations.



Mopiri Wellness Centre

Massage Menu

BACK AND NECK MASSAGE (90 mins) **US\$ 100**

FULL BODY (90 mins) **US\$ 100**

HEALING EARTH FULL BODY MUD MASSAGE
(90 mins) **US\$ 100**

HEAD MASSAGE (90 mins) **US\$ 40**

HOT STONE BACK (90 mins) **US\$ 70**

HOT STONE FULL BODY (90 mins) **US\$ 100**

Manicures & Pedicures

MANICURE **US\$ 50**

PEDICURE **US\$ 50**

SPECIAL ENZYME PEDICURE (90 mins) **US\$ 55**

Facials

BALANCING FACIAL (90 mins) **US\$ 110**

HYDRATING FACIAL (90 mins) **US\$ 110**

REGENERATING FACIAL (90 mins) **US\$ 110**

HEALING EARTH GODDESS FACIAL (120 mins) **US\$ 150**

Heli Experiences

All prices are in US Dollars and per person (min. 2 ppl.).

INTERNAL TRANSFERS

| | |
|--|---------------|
| Khwai airstrip to Nokanyana | \$ 125 |
| Khwai Airstrip to Nokanyana – incl. 20 min scenic flight | \$ 290 |
| Khwai Airstrip to Nokanyana – incl. 35 min scenic flight | \$ 435 |
| Khwai Airstrip to Nokanyana – incl. 50 min scenic flight | \$ 570 |
| Maun to Tswii | \$ 225 |

SCENIC FLIGHT (doors off)

| | Groups | 30 min | 45 min | 1 hour |
|-----------------|---------------|---------------|---------------|-----------------|
| Mopiri | \$ 235 | \$ 290 | \$ 435 | \$ 570 |
| Nokanyana | \$ 235 | \$ 290 | \$ 435 | \$ 570 |
| Great Tsau Hill | N/A | \$ 745 | N/A | \$ 1,180 |

EXPERIENCES

| | Maun | Mopiri | Nokany. | GTH |
|--|---------------|-----------------|-----------------|-----------------|
| Tsodilo Hills incl. lunch | \$ 965 | \$ 750 | \$ 1,215 | \$ 2,300 |
| Tsodilo Hills & Transfer (Mopiri to Maun) | N/A | \$ 1,150 | N/A | N/A |
| Tsodilo Hills & Transfer (Mopiri to Nokanyana) | N/A | \$ 1,150 | N/A | N/A |
| Tsodilo Hills & Transfer (Mopiri to Great Tsau Hill) | N/A | \$ 1,510 | N/A | N/A |
| Life with Elephants | \$ 965 | \$ 350 | \$ 770 | \$ 2,300 |
| Elephant Havens | \$ 395 | \$ 835 | \$ 395 | N/A |
| Tswii Mokoro Experience | \$ 315 | N/A | \$ 635 | N/A |
| Traditional Village Tour | \$ 585 | \$ 290 | N/A | N/A |
| Channel Explorer (30 min) | N/A | \$ 290 | N/A | N/A |
| Through the Lens (45 min) | N/A | \$ 435 | \$ 435 | N/A |
| Through the Lens (1 hour) | N/A | \$ 570 | \$ 570 | N/A |
| Panhandle to Flood Plains (90 min) | N/A | \$ 880 | \$ 880 | N/A |
| Mopane Explorer (30 min) | N/A | N/A | \$ 290 | N/A |

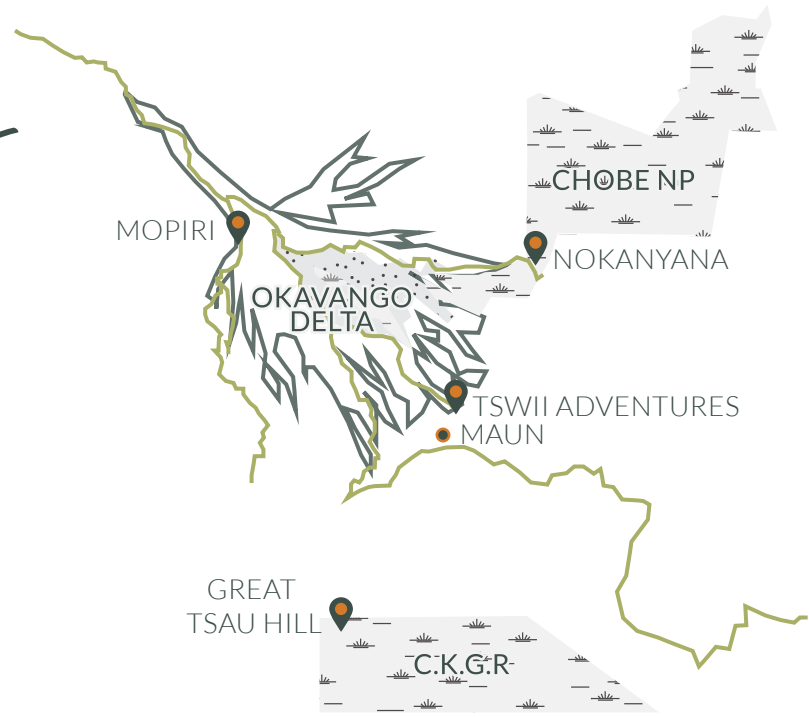
CHAMPAGNE STOP Can be added to any scenic flight or transfer **\$ 45**

All flights are private and based on a per person rate with a min. of 2 ppl. We can carry up to 20kg of soft luggage per person. Tsodilo Hills include entrance fees, private guide and a picnic lunch. Life with elephants include entrance fees and a private guide. Guests are provided with headsets and pilot commentary of the area throughout the flight. Helicopter types used are Robinson and Bell models. For departures from Maun or Kasane airport add \$10 per person (government departure TAX). A 100% cancellation fee will be levied on any bookings cancelled 48 hours before departure.

MAUN

Transfers

All transfers are per person rates.



| | | | | | | | |
|-----------------|--|---|------------------------|-----------------|-----------------|----------------------|----------------------|
| MOPIRI | | US\$ 220 (35m) | MOPIRI | MOPIRI | MOPIRI | | |
| | | US\$ 690 (45m) | | | | | |
| | | US\$ 227 (4h-4h30m + transfer to Mopiri) | | | | | |
| NOKANYANA | | US\$ 235 (30m) | US\$ 220 (30m) | NOKANYANA | NOKANYANA | | |
| | | US\$ 470 (30m) | US\$ 690 (50m) | | | | |
| | | US\$ 180 (2h30m-3h) | US\$ 407 (6h30m-7h) | | | | |
| GREAT TSAU HILL | | — | — | GREAT TSAU HILL | GREAT TSAU HILL | | |
| | | US\$ 690 (45m) | US\$ 1190 (1h15m) | | | US\$ 1190 (1h25m) | |
| | | US\$ 220 (3h30m-4h) | US\$ 249 (6h-6h30m) | | | US\$ 400 (6h-7h) | |
| KASANE | | — | US\$ 400 (1h15m) | KASANE | KASANE | | |
| | | US\$ 1485 (1h35m) | US\$ 1485 (1h30m) | | | US\$ 415 (50m) | US\$ 980 (1h15m) |
| | | — | — | | | — | US\$ 1990 (2h30m) |

Road transfers are based on 2 ppl. sharing – please contact us for rates for larger groups. 16% fuel surcharge on fixed wing, heli transfers/experiences and road transfers

Specials

Stay for 5 / Pay for 4

Roots & Journeys are fortunate enough to be able to offer superb lodges in iconic spots in Botswana. Take advantage of this special to experience MORE!

Terms for the Stay/Pay allocation of free bed nights:

For use at Mopiri, Nokanyana and Great Tsau Hill.

For every five consecutive nights, the free night will be the lowest Roots & Journeys point cost bed night during the stay.

Inclusive of

accommodation, all meals, drinks and select experiences, as highlighted on the rate sheets.

Exclusive of

optional extras, gratuities, laundry and transfers between the lodges.

All applicable third-party fees and additional charges (i.e. private vehicle or boat) will be charged on FOC nights.

Family Special

Our passion is connecting families through great experiences in nature. We want to inspire young minds and their families with all the natural wonders in the African wilderness.

One child under 18 stays FOC when sharing with two fully paying adults. Additional children under 18 years of age are 50% rate (T&C's apply)

Mopiri, Nokanyana and Great Tsau Hill welcome children of all ages.

Specialised experiences to keep kids entertained - nature walks, track & signs, bush crafts & skills, traditional bow and arrow making, basket weaving etc. Swimming pools at Nokanyana, Mopiri and Great Tsau Hills.

Babysitting services can be provided for a fee.

Valid for Mopiri, Nokanyana and Great Tsau Hill ONLY.

Specials are valid for bookings throughout 2022 and 2023.
Only one special per booking may be used.
Standard cancellation terms apply.





ROOTS & JOURNEYS

Contact Us

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Phone/WhatsApp: +267 7747 9188



WWW.ROOTSANDJOURNEYS.COM

Affordable Luxury



Exclusive Adventures



Uniting Families



ROOTS & JOURNEYS

Roots & Journeys reserves the right to amend its policies, terms and conditions for bookings, without prior notice.

- Quoted rates are per person per day unless otherwise specified.
- Special rates are also available for pilots and guides when accompanying full paying clients.
- Rates are inclusive of VAT on accommodation, meals, beverages and select experiences.

Any amount due to Roots & Journeys will be payable as follows, unless a credit application form has been completed and approved:

RESERVATION PROCEDURE

All communications relating to bookings, enquiries, payments and cancellations shall be directed to Roots & Journey's reservations office in writing, via email to: res@rootsandjourneys.com.

Any special dietary requirements must be sent to our reservations department at least 30 days prior to arrival date.

RESERVATIONS

All bookings are held as provisional until:

- A 30% deposit is payable within 14 days from the date of the written confirmation.
- Should the deposit not be received within 14 working days then Roots & Journeys reserves the right to cancel any bookings where payment terms have not been met.
- Once the deposit is received the booking will be regarded as confirmed.
- Balance payments are due 30 days prior to arrival.
- Proof of payment must be emailed to our reservations office stating:
 - Reservation name, invoice number, date of deposit, amount paid.

CANCELLATION POLICY

All cancellations will be subject to the following policy:

Cancellation policy for individual travellers (FIT) and groups:

No. of days prior to arrival and applicable cancellation fee:

- 60 – 40: the 30% deposit is forfeited
- 39 – 30: 55% of total value of reservation is charged
- 29 or less: 100% of total value of reservation is charged

Please note that all cancellations are only effective once confirmed in writing by our reservations office.

Please note that all refunds are subject to commission and/or bank charges.

Should the deposit/prepayment not be received within the time-frame specified, Roots & Journeys reserves the right to cancel the reservation.

The final rooming list should also be in Roots & Journeys possession 14 days prior to arrival date.

In certain instances Roots & Journeys reserves the right to increase the amount of prepayment required and to increase the time span relating to deposit due dates, the client will be advised accordingly.

Late arrivals/early departures: no refunds will be given for meals or services not taken up.

PAYMENT POLICY

All reservations made will only be guaranteed once payment is made and monies are received in accordance with the above reservations Policy.

Unless prior arrangements have been made with Roots & Journeys the Guest shall at all-times remain solely liable and responsible for the payment of all invoices issued by Roots & Journeys in respect of confirmed reservations, as well as the payment of any fees due.

Payment shall be effected by electronic fund transfer/ credit card payment into such bank account(s) as provided by Roots & Journeys at time of confirmation or via secure online payment portal.

Should the guest fail to effect any payment on due date or breach any other trading term of this agreement, Roots & Journeys shall, be entitled to cancel this agreement/booking and take such action as is necessary to recover the full amount owing.

Any bookings or experiences that are paid for by card will attract a 5% surcharge.

CHILD POLICY

Children 0 - 5 are FOC when sharing with fully paying adults.

Children 6 - 17 are 50% when sharing with fully paying adults.

Guests 18 years and older are full adult rate.

*Wildside: please see rate sheet for child policy.

Private boats and vehicles must be booked for families with children aged 11 and under. Family rooms are allocated on a first come first serve basis. There are no family rooms at Great Tsau Hills.

TOUR LEADER / GUIDE / DRIVER / PILOT POLICY

Bona fide tour leaders, guides, drivers and pilots accompanying guests that will need to stay over, will be offered accommodation at a preferential rate in our 'guide rooms'. These are single rooms. These are subject to availability. Should they request to stay in the guest accommodation the standard guest rates will apply. Alcoholic beverages are for the guides account.

PREMIUM DRINKS

Premium drinks can be arranged prior to arrival at an extra cost.

TRANSFERS

Transfers are included at Mopiri (from/to Mopiri airstrip or Etsha 6) and Nokanyana (from/to Khwai airstrip), and Great Tsau Hill (from/to Kuke Gate), and Wildside (from/to Khwai airstrip).

It should be noted that Roots & Journeys reserves the right to adjust the rates on any Internal flights or road transfers within Botswana that are booked through Roots & Journeys, should there be any significant fluctuation in the exchange rate and the fuel prices.

LAUNDRY

Laundry service available at an extra cost.

CHECK IN/OUT TIMES

Check in time is usually from 14h00 and check out time is by 11h00, these can be flexible.

Please contact us if you require different timings and we shall do our best to accommodate you if possible.

INDEMNITY & PERSONAL DETAILS

All guests are required to complete and sign the 'guest detail and indemnity' form prior to, or on arrival, and allow Roots & Journeys to make a photocopy of their valid passport.

HOUSE RULES

All guests at Roots & Journeys shall abide by Roots & Journeys' house rules, which will be made available on arrival. The house rules have been established to safeguard guests, staff, the environment and the property of both Roots & Journeys and of guests against harm and to ensure that guests enjoy the facilities on offer.

TRAVEL INSURANCE

It is the responsibility of each visitor to Roots & Journeys to ensure that adequate and comprehensive travel insurance is in place from the time of confirmation of a booking at Roots & Journeys and that details of such insurance are available during the time of travel. Such travel insurance must cover the visitor against all risks including but not limited to costs of cancellation and curtailment, damage, delay, evacuation, medical treatment, hospitalisation, illness, inconvenience, injury, loss, repatriation and theft. Roots & Journeys cannot accept any liability for any of these events under any circumstances. All visitors to Roots & Journeys are covered for evacuation to the nearest suitable medical facility in the case of a medical emergency. Such evacuation does not cover medical expenses and may be subject to agreement of the injured party to be treated at a private hospital as directed by the medical evacuation services, at the cost of the injured party.

SAFETY

Safari activities and visits to a safari area and/or a safari camp, place visitors in close proximity to wild animals and expose visitors to the hazards of such an environment. Whilst every care is taken by Roots & Journeys to avoid any incident, Roots & Journeys bears no responsibility whatsoever for any loss, injury, illness, death, delays, cancellations or changes to an itinerary and retains the right to alter, amend or cancel any part of a safari at Roots & Journeys with just reason.

FORCE MAJEURE

Roots & Journeys shall not be held responsible for any force majeure events beyond the reasonable control of Roots & Journeys, including but without limitations acts of god, exclusions, flood, fire or accident, war or threat of war, sabotage or civil disturbance, the occurrence of which may result in the cancellation of travel. Roots & Journeys shall not be deemed to be in breach or be otherwise liable for its non-performance to the extent that any such delay or non-performance is due to any force majeure. Roots & Journeys shall be entitled, at its sole and absolute discretion, to cancel or amend any reservation if it is so affected by a force majeure.

TRAVEL ADVISORY

Visitors are recommended to check with their foreign offices, consular section and travel agent for current visa requirements, travel, health and safety advisories. All travellers must comply with the necessary visa, child-travel documents and health requirements that are applicable for travelling to South Africa and Botswana. Roots & Journeys shall not be liable in any way if a guest fails to take the necessary medical precautions or obtain the necessary visa, or if a guest is denied entry into South Africa and Botswana for any reason whatsoever.

MEDICAL

A) We recommend that travellers to Africa keep all inoculations for tropical diseases up to date. B) Roots & Journeys are situated in an area deemed a malaria area. Travellers must seek advice from their doctor and/or travel clinic on the use of anti-malarial prophylactics.

COVID SPECIFIC TERMS

Cancellation of a booking with no penalty only applies where one or more of the following named Covid-19 reasons for cancellation impacts travel: The government of the guest's country of residence restricts all but essential travel or enforces a mandatory quarantine stay at a government specified site at the guest's cost on return from the destinations the guests are travelling to.

The destination/s the guests are travelling to are under official government imposed lock-down which prohibits guests from travelling; If the government of the destination/s in which the Roots & Journeys lodges or camps are located has declared that no visas will be issued to travellers from the guest's country of residence;

The destination/s have no formal lock-down but have closed their border either to international travellers or to travellers from the guest's country of residence;

International flights are cancelled with no alternative routing available to reach the destination/s in the itinerary;

Any reason for cancellation not listed above may be constructed as disinclination to travel and Roots & Journeys standard cancellation terms and conditions will apply.

Should a guest contract Covid-19 within a week of travel, Roots & Journeys will offer the option of postponing the trip by up to 12 months from date of original travel, internal flight rates will however be subject to any currency fluctuations.