

## Rack Rates

Valid 06 January 2024 – 05 January 2025

### The Garden Villa (2 Rooms)

*(Exclusive use only)*

<b>High Season</b>	<b>Low Season</b>	<b>Peak Season</b>
01 September 24 – 21 December 24	01 May 24 – 31 August 24	22 December 24 – 05 January 25
<b>R 15 420</b>	<b>R 13 370</b>	<b>R 17 480</b>

**Tourism Levy of 1.15% is included.**

### Farsight Villa (4 Rooms)

*(Exclusive use only)*

<b>High Season</b>	<b>Low Season</b>	<b>Peak Season</b>
01 September 24 – 21 December 24	01 May 24 – 31 August 24	22 December 24 – 05 January 25
<b>R 22 970</b>	<b>R 19 910</b>	<b>R 26 100</b>

**Tourism Levy of 1.15% is included.**

### Manor House (5 Rooms)

*(Exclusive use only)*

<b>High Season</b>	<b>Low Season</b>	<b>Peak Season</b>
01 September 24 – 21 December 24	01 May 24 – 31 August 24	22 December 24 – 05 January 25
<b>R 26 400</b>	<b>R 22 880</b>	<b>R 29 920</b>

**Tourism Levy of 1.15% is included.**

**Rates are subject to change at any time due to inflation. Please check with reservations for availability and the correct rate before quoting to the guests.**

#### Minimum Length of Stay:

A minimum length of 2 nights will be applied throughout the year except for the Peak Season which will require a 7-night minimum stay.

Check In is between: 14h00 and 18h00 / Check Out is before: 11h00

**Early arrivals and late departures can be arranged, subject to availability.**

#### Facilities and Services:

- Teas & Coffee
- Lounge & TV Room
- Indoor Fireplace
- Board Games
- Fully Equipped Kitchen
- Nespresso Machine
- Villa Serviced Every 4 Days.
- Outdoor Barbeque/Braai
- Indoor Barbeque/Braai (only applicable to Farsight)
- Guest Toilet (Not applicable to Manor House)
- Back-up Generator & Solar Electricity
- Double Garage (Only applicable to Farsight)
- Secure Parking
- Private Pool
- Pool Loungers
- Wi-Fi
- Smart TV
- Netflix & Selected Satellite Channels
- Wireless Audio System
- Laundry Self-Service (Washer & Dryer)
- Pizza Oven (Only Applicable to Farsight)
- 24-Hour Security

#### Rates Exclude:

- All Meals
- Any Other Beverages Not Specified
- Staff Gratuities
- Laundry & Dry Cleaning
- Additional Groceries Requested
- Transport Not Included
- Additional Wine Tastings
- Additional Experiences
- Additional Activities



## **Additional Experiences (Not included)**

- Private Chef services available during your stay
- Traditional South African Braai or Authentic South African potjie kos prepared and served at your Villa.
- Dining available at Pink Valley Restaurant.
- In-Villa yoga sessions & Spa experiences can be arranged on request.
- Gym nearby / Fitness activities can be arranged on request.

## **Payment Terms**

- Written confirmation is required within 14 days of reservation, failing which Taaibosch reserves the right to cancel the reservation.
- Tourism Levy of 1.15% is included in the above rates.
- 50% Deposit of the accommodation amount is required within 5 working days after confirmation has been received.
- The full balance of accommodation is payable 30 days prior to arrival date.
- Breakage deposit of R 10 000 will be taken on arrival and will be refunded 14 days post departure upon full inventory inspection.

## **Cancellation Policy**

- All reservations confirmed in writing will be liable for the full accommodation amount if cancelled within 30 days of arrival.
- In the event of premature departure, the full duration of the stay, as originally booked and confirmed will apply.
- The cancellation policy also applies to confirmed bookings that reduce their length of stay. The above cancellation will apply on the released night/s.
- Refunds of deposits / prepayments for bookings are at the discretion of management and are dependent on the ability to re-sell the villa.
- At the discretion of management, guests that have paid a deposit upfront / have prepaid for bookings and need to cancel due to a COVID-related travel restriction, will be able to postpone their visit for up to 12 months. COVID-related restrictions include government-imposed lockdowns, no international flights operating into South Africa, guest restricted from boarding a flight, guest falls ill with COVID and is unable to travel.
- Cancellations must be received in writing.

## **Child Policy**

- Children of all ages welcome.
- Guests older than 12 years of age are considered adults.
- Cots and highchairs are available for children at an additional cost.

## **Pet Policy**

- Pets are welcome on the Taaibosch Estate.
- To ensure a seamless stay, please inform your reservations agent that you will be travelling with your pet.
- Regrettably we only allow dogs smaller than knee height.
- As this is a working wine estate situated in a mountainous habitat, pets stay at their own risk, and they must always be supervised when exploring the estate and when in public areas.
- The estate cannot be held liable for any veterinarian expenses incurred for injuries sustained by the pet during its stay on the estate.
- The estate cannot be held liable for injury or death caused to the pet because of an attack from wild animals or other domestic animals residing on the estate.
- The estate cannot be held liable for injury or death caused to the pet because of an accident following an encounter with machinery or motor vehicles travelling on the estate.
- The estate cannot be held liable for pets which are lost on the estate, or which wander beyond the borders of the estate.
- Any resource disbursed by the estate on behalf of the customer, to search for or recover a pet, will be for the account of the patron and will be billed after the stay.
- Additional costs for special cleaning services and damages may apply.



## House Rules

- Please refrain from sleeping on the couches in the living spaces, as per our request. Each villa is equipped with designated bedrooms. Please ensure that your sleeping arrangements align with the number of beds provided in each villa.
- The linen and towelling must be handled with the greatest of care. Should linen be damaged beyond repair, the guests will be held liable to replace the damaged linen.
- It's essential not to leave the outdoor lounge, dining, and seating area cushions outside in the rain, as exposure to moisture can lead to damage.
- We request that you avoid rearranging furniture, to prevent any damage or disruption to the villa's aesthetics. The villas are meticulously designed to provide the utmost in luxury and comfort.
- The pool cover must stay in the pool.
- Umbrellas must be closed and fastened should there be strong winds.
- All the villas are equipped with cutlery, crockery, glassware, serving dishes, cooking utensils and top of the range appliances for the comfort of the guests staying in the villas. The guests will be liable should any of these items including furniture be damaged or lost.
- All villas are strictly smoke free areas. Cigarette buds must be disposed of in the designated waste bins.
- Please avoid littering around the villa gardens. As an organic farm, the presence of artificial non-degradable items could potentially harm our surrounding ecosystem.
- Parties larger than the maximum occupancy of each villa will not be permitted without prior written consent from the Hospitality Manager.
- Music must be turned down by 23h00 as the noise travels throughout the valley and causes disruption.
- If the villa requires extensive cleaning beyond normal standards, a deep-clean will be arranged, and the guest will be responsible for associated charges.
- Kindly avoid removing the bathroom amenities, including body wash, shampoo, conditioner, and hand cream containers. Guests will be responsible for associated charges.
- Keys must be left in the house on departure. Should keys not be returned with the remote, the guest will be responsible for associated charges.