



THE RESIDENCE

JOHANNESBURG

RACK RATES

	Rate Period	Rate Period - Low	Rate Period - High
	01 Jan 2023 - 31 Dec 2023	01 Jan 2024 - 31 May 2024 & 01 Sept 2024 - 01 Jan 2025	01 Jun 2024 - 31 Aug 2024
Luxury Room – Per Room, Per Night, B&B	R 5 610,60	R 6 087,00	R 6 144,00
Luxury Suite – Per Suite, Per Night, B&B	R 7 133,40	R 7 740,00	R 7 811,00
Child Luxury Suite – Per Child, Per Night (max of 2 children 0-17 years)	R 1 020,00	R 1 428,00	R 1 530,00
Penthouse – Per Penthouse, Per Night, B&B	R 8 780,40	R 9 527,00	R 9 615,00
Pool Villa – Per Villa, Per Night, B&B	R 8 780,40	R 9 527,00	R 9 615,00
One Bedroom Suite – Per Suite, Per Night, B&B	R 8 780,40	R 9 527,00	R 9 615,00
Madiba Suite – Per Suite, Per Night, B&B	R 10 276,20	R 11 150,00	R 11 252,00
Transfer – One way transfer from / to OR Tambo to / from The Residence Hotel in a luxury air-conditioned vehicle – 01-06 Pax	R 1 460,00	R 1 615,00	R 1 615,00

RATES INCLUDE:

- Luxury Accommodation
- Breakfast
- Mini bar with complimentary soft drinks
- Complimentary sherry decanters
- Complimentary High Speed Wifi
- Jacuzzi's / Hot Tubs in selected Suites
- Fireplaces in selected Suites
- Complimentary Cake / Muffin of the day
- Complimentary Tea and Coffee (Nespresso Machines in rooms / suites)

RATE EXCLUDES:

- Lunch and dinner – as per A la carte menu
- Soft drinks, local beers, selected house spirits & house wines
- Premium and Imported wines, spirits, liquors, cigars and champagnes
- Laundry and dry cleaning



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- Transfers (Can be arranged at an additional charge)
- Curio Shop Purchases and items of a personal nature
- Spa Treatments
- Private dining options available on request
- Honeymoon / Romantic turndown (can be arranged on request)

SUITE FEATURES:

- Nespresso coffee machine (compostable capsules)
- King size extra length beds
- All suites have outdoor showers and a select few have outdoor baths
- Fully air-conditioned
- Private balcony / courtyard area with outdoor seating
- Guest Safe
- Satellite Television with bouquet selection and smart TV options (Netflix, Showmax)
- Jacuzzi / Hot Tub in selected suites
- Fireplace in most suites
 - Luxury Rooms - 8 rooms – 1 ground floor room and 7 rooms on the 1st floor. They all have outdoor showers. Rooms 2, 3, 7 & 8 also have outdoor baths
 - Luxury Suites - 5 suites – 1 ground floor luxury suite (suite 19) and 4 suites are on the 1st floor with private balconies, fireplaces, Hot Tubs and outdoor showers. Suite 9 does not have a Hot Tub (but an outdoor bath)
 - Penthouse - 1 suite – On the 3rd floor with views over Houghton and Rosebank. This suite features a Jacuzzi, fireplace, outdoor shower, outdoor spa bath and relaxation area.
 - Pool Villa - 1 villa – This villa is on the ground floor with a fireplace and own private heated plunge pool.
 - One Bedroom Suite – 2 suites - These 2 suites are based in the villa on the ground floor, they have outdoor showers and Hot Tubs. Suite 14 has a fireplace where as Suite 15 does not, but it has its own sauna.
 - Madiba Suite - 1 suite – This is the largest of our suites which has a Hot Tub, outdoor shower, relaxation area, outdoor dining area & lounge, fireplace and small library for your enjoyment.

THE RESIDENCE FACILITIES:

- Three swimming pools (one heated)
- Bar, Lounges and dining areas with fireplaces
- Tennis court with rackets and balls available for guest use
- Gym
- Spa
- Boutique
- Reception and Activities Desk
- In-house accredited tour guide for tours (subject to availability)
- Concierge service
- Airport and local transfers can be arranged at an additional charge

IMPORTANT INFORMATION:

- Check-In time is 2PM



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- Check-Out time is 11AM
- Early Check-In and Late Check-Out are by request and cannot be guaranteed.
- Guests are welcome to make use of hotel facilities prior to check-in / post check-out.
- Specific Room Numbers can be requested but cannot be guaranteed – Confirmed Room Type will be guaranteed
- Children sharing with two adults – Triple / Quadruple rooms are subject to availability
- Please ensure that all details are in accordance with your reservation request. Should you require any amendments, please contact us immediately.
- Should any of the details change, we reserve the right to re-calculate the reservation costs accordingly.
- Please note that The Residence Portfolio reserves the right to change rates and terms and conditions at any time. Such changes shall be communicated to our partners.
- Insurance: It is a condition of everyone using the rates and services offered by The Residence Portfolio, and its booking offices, that all clients (including individuals, companies and other legal entities) have adequate insurance cover against all risks associated with travel (including but not limited to epidemics and pandemics) and appropriate medical and other insurance prior to departure from their country of origin.

TERMS AND CONDITIONS:

- All rates are quoted in South African Rands
- Provisional reservations will be held for a maximum of 14 calendar days
- A request for an extension of the provisional reservation must be made in writing
- Once a provisional booking has reached 14 calendar days, the booking will be automatically released without notification

PAYMENTS & CANCELLATIONS:

- A 25% deposit of the entire booking value is required within 24 hours of confirmation
- A further 50% deposit of the entire booking value is required 30 days prior to travel
- Full and final payment of the entire booking value is required 14 days prior to travel
- Notification of cancellation of reservation needs to be done in writing and sent to info@theresidenceportfolio.co.za
- If cancelled 120-31 days prior to travel 25% cancellation fee of the entire booking value shall be charged
- If cancelled 30-15 days prior to travel 50% cancellation fee of the entire booking value shall be charged
- If cancelled 14-08 days prior to travel 75% cancellation fee of the entire booking value shall be charged
- If cancelled 07 days or less prior to travel 100% cancellation fee of the entire booking value shall be charged
- Postponed bookings will incur the applicable rate increases
- Postponed bookings will not be refunded but credited, and credit needs to be used within 365 days of postponement.
- Any amendments to reservations will re-calculated and charged in accordance





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THE RESIDENCE CONTACT DETAILS

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