

## KHWAI EXPEDITIONS CAMP

## COME EXPERIENCE THE WILD WITH US




## KHWAI

Khwai village is just outside the north gate of the reserve, which is on the eastern side of the Okavango Delta. The Khwai community, adjacent to the northern region of Moremi Game Reserve, has a population of just 400 people who are predominately of either BaBukakhwe or River Bushmen decent.

KHWAI is one of the best game viewing areas in Botswana, the flood plains of the Khwai River are home to a wide variety of wildlife and bird life and breath taking floodplains.

THE KHWAI COMMUNITY, ADJACENT TO THE NORTHERN REGION OF MOREMI GAME RESERVE, HAS A POPULATION OF JUST 400 PEOPLE WHO ARE PREDOMINATELYOF EITHER BABUKAKHWE OR RIVER BUSHMEN DECENT.

Khwai gives you the opportunity to explore both the wildlife rich Khwai area and the world Famous Moremi Game Reserve, there is no doubt this area offers a great experience all round.



Customized and exciting Game Dives in the Khwai Concession or Moremi Game Reserve, through vast pristine habitat combining floodplains, riverine vegetation and drier woodlands in search of the Big 5 this area is famous for.

## ACTIVITIES

- Morning \& Afternoon Game Drives
- Evening Game Drives
- Mokoro Excursions
- Cultural Experience / Village Visit
- Walking Safaris

Tick some off an abundance of wildlife and birds off your list. The area is renowned for amazing wildlife and is popular for birding enthusiasts.


## ALL RATES ARE PRIVATE AND CONFIDENTIAL AND ARE VALID FOR FIT BOOKINGS ONLY.

## RESERVATIONS PROCEDURE

® ALL RESERVATIONS MUST BE RECEIVED IN WRITING VIA E-MAIL WHETHER PROVISIONAL OR CONFIRMATIONS. PROVISIONAL BOOKINGS WILLBE HELD FOR A PERIOD OF 14 DAYS AND UNLESS CONFIRMED OR EXTENDED WILL BE AUTOMATICALLY RELEASED FROM THE SYSTEM.
® DURING THE 14-DAY PERIOD, IF A CONFIRMED BOOKING IS RECEIVED FOR YOUR SPACE, WE WILL INFORM YOU IN WRITING OF THIS AND REQUEST THAT YOU SECURE YOUR RESERVATIONS WITH A WRITTEN CONFIRMATION WITHIN 5 WORKING DAYS, AT WHICH TIME IF WE HAVE NOT HEARD FROM YOU, WE WILL AUTOMATICALLY RELEASE YOUR SPACE.
® WAIT-LISTING OF BOOKINGS IS POSSIBLE.
Х ONCE A BOOKING CONFIRMATION HAS BEEN SENT BACK TO THE AGENT/CLIENT IN WRITING, IT IS CONSIDERED TO BE CONFIRMED AND CANCELLATION TERMS ANDCONDITIONS APPLY. YOU WILL THEN BE ISSUED AN INVOICE, PLEASE REVIEW OUR PAYMENT POLICY BELOW.
®RATES ARE SUBJECT TO CHANGE SHOULD THERE BE ANY CHANGEIN VAT, STATUTORYLEVIES, FUEL COSTS, PARKS LEVIES, EXCHANGERATE FACTORS THAT MAYBE IMPOSED BY THE BOTSWANA GOVERNMENT.
® ANY SPECIAL REQUIREMENTS, DIETARY PREFERENCES, MEDICALCONDITIONS, ACCESSIBILITY ISSUES ETC. SHOULD BE ADVISED DURING THERESERVATION PROCESS.

## PAYMENT POLICY

® ALL CONFIRMED BOOKINGS REQUIREA $20 \%$ NON-REFUNDABLEDEPOSIT.
Q FINALPAYMENT 60 DAYS PRIORTO ARRIVAL UNLESS OTHERWISE AGREED.
® PAYMENT IS TO BE MADE BY BANK TRANSFER, AND ALL BANK TRANSFERS ARE TO BE RECEIVED FREE FROM ANY BANKCHARGES.
® PROOF OF PAYMENTS TO BE EMAILED THROUGH TO BOOKINGS@KHWAIEXPEDITIONSCAMP.COM

## CANCELLATION POLICY

® ALL CANCELLATIONS ARE TO BE MADEIN WRITING.
FROM DATE OF CONFIRMATION TO 60 DAYS AND MORE FROM TRAVEL - $20 \%$ CANCELLATION CHARGE
60 DAYS OR LESS FROM DATE OF TRAVEL - $50 \%$ CANCELLATION CHARGE
30 DAYS OR LESS FROM DATE OF TRAVEL \& 'NO SHOWS'- $100 \%$ CANCELLATION CHARGE - FOR ANY BANK CHARGES ASSOCIATED WITH REFUNDABLE AMOUNTS WILL NOT BE FOR KHWAI EXPEDITIONS CAMPS ACCOUNT.

SPECIAL CANCELLATION POLICY IN RELATION TO A FORCE MAJEURE ** EVENT ONLY
IF TRAVELIS AFFECTED BY ANY COVID19 RELATED ISSUES AS FOLLOWS:
® BORDER CLOSURES OR TRAVEL BANS ISSUED IN EITHER TRAVELERS ORIGINATING, OR DESTINATION COUNTRY.
® THE GOVERNMENT IN THE GUEST'S COUNTRY OF ORIGIN OR DESTINATION COUNTRY IMPOSES A MANDATORY QUARANTINE AND GUESTS ARE UNABLETOTRAVEL
$\triangle$ INTERNATIONAL FLIGHTS ARE CANCELLED, AND THE GUESTS ARE UNABLE TO TRAVEL (PROOF WILL BE REQUIRED)
®GUESTS TEST POSITIVE FOR COVID-19 PRIOR TO ARRIVAL (PROOF WILL BE REQUIRED)
® LODGE OR CAMP IS CLOSED IN-COUNTRY DUE TO COVID-19 REASONS

ALL GUESTS WILL BE ENCOURAGED TO POSTPONE THEIR BOOKING (THIS IS VALID FOR UP TO 1 YEAR FROM ORIGINAL TRAVEL DATE) AND NO CANCELLATION CHARGES WILL BE MADE. ANY DEPOSITS PAID WILL BE TRANSFERRED TO THEIR DEFERRED BOOKING, HOWEVER ANNUAL INCREASES AND SEASONAL INCREASES MAY APPLY. WHERE BOOKINGS ARE NOT DEFERRED, A 3\% ADMINISTRATION COSTS WILL BE FORFEITED OFF THEIR DEPOSIT AND THUS THE BALANCE WILL BE REFUNDED.
® KHWAI EXPEDITIONS REFERS THE RIGHT TO AMEND THEIR TERMS AND CONDITIONS AS THE PANDEMICEVOLVES.
® ALL GUESTS TRAVELLING MUST BE COVERED BY THEIR OWN FULLY COMPREHENSIVE TRAVEL AND MEDICAL INSURANCE POLICY VALID FROM THE DATE THAT THEYCONFIRM THE BOOKING WITH US.
® IF A CONFIRMED BOOKING CANCELS FOR A REASON OTHER THAN THE ABOVE, OUR NORMAL STANDARD TERMS AND CONDITIONS WILL APPLY.
** FORCE MAJEURE INCLUDES ACTS OF GOD, EXPLOSION, FLOOD, TEMPEST, FIRE OR ACCIDENT, WAR OR THREAT OF WAR, CIVIL DISTURBANCE, SICKNESS, QUARANTINE, GOVERNMENT INTERVENTION, WEATHER CONDITIONS**

CHILD POLICY
® CHILDREN OF ALL AGES ARE WELCOME AT KHWAI EXPEDITIONS CAMP. WE HAVE A FAMILY COTTAGE SEPARATE TO THE CAMP THAT IS USED FOR FAMILIES. THE COTTAGE CAN TAKE 2 ADULTS AND 2 CHILDREN UNDER 12.
PRIVATE VEHICLES ARE REQUIRED FOR CHILDREN UNDER THE AGE OF 6 BUT THIS IS DEPENDENT ON AVAILABILITY.
® CHILDREN AGED 3 TO 11 SHARING WITH ADULTS WILL BECHARGED THECHILD RATE, CHILDREN OVER 11 ARECHARGED ADULT RATES.
®CHILDREN UNDER 16 TO SHARE WITH ADULTS AT ALL TIMES.
® TRIPLEROOMS ARE AVAILABLE ON REQUEST.
® THERE ARE NO BABY-SITTING SERVICES AVAILABLE IN THE CAMP, CHILDREN MUST BE UNDER THE SUPERVISION OF PARENTS AT ALL TIMES.

INSURANCE \& MEDICAL
® MEDICALTRAVELINSURANCE IS REQUIRED FOR ALL GUESTS / CLIENTS INCLUDING MEDICAL EVACUATION COVER. WE URGE ALLEXCLUSIONS AND INCLUSIONS ARE CAREFULLY READ AND UNDERSTOOD.
© WE HIGHLY RECOMMEND GUESTS / CLIENTS CONSIDER CANCELLATION INSURANCE AS WELL FOR THEIR OWN BENEFIT.

- KHWAI EXPEDITIONS IS SITUATED IN AN AREA DEEMED A MALARIA AREA, SO PREVENTATIVE MEASURES ARE HIGHLY RECOMMENDED AND ARE THE RESPONSIBILITY OF THE GUESTS / CLIENT.

INDEMNITIES \& SAFETY

- ALL GUESTS / CLIENTS WILL BE REQUIRED TO COMPLETEAND SIGN THE KHWAIEXPEDITIONS CAMP INDEMNITY FORM ON ARRIVAL.
- KHWAI EXPEDITIONS CAMP IS IN A WILDLIFE AREA WITH NO FENCES OR BARRIERS AROUND THE CAMP AND OFTEN GUESTS / CLIENTS WILL BE IN CLOSE PROXIMITY TO WILD ANIMALS. WHILST EVERY CAREIS TAKEN BY THE CAMP AND STAFF, KHWAIEXPEDITIONS BEARS NORESPONSIBILITY WHATSOEVER FOR ANY LOSS, INJURY, ILLNESS, DEATH OR DAMAGE TO GUESTS / CLIENTS OR THEIR PROPERTY.


