



# The Mole Guesthouse Swakopmund

## FACT SHEET



We make the ordinary,  
extraordinary.



Phone : +264 81 146 0999 / +264 64 460 999

[www.themoleguesthouse.com](http://www.themoleguesthouse.com)

Email : [reservations@themoleguesthouse.com](mailto:reservations@themoleguesthouse.com)



# *An unforgettable experience at the gem of Swakopmund - Namibia*

**When Namibia fully reopened the borders 2023,  
the pandemic's claim on travel finally fell away.**

**Travelers are now more able to set their sights on a Namibian adventure,  
to dust off their bucket lists – and in many cases, return to the places they love and miss.  
There are so many compelling reasons to travel far and wide in the year 2024.**

**The Mole Guesthouse is ready to welcome our guests back to Swakopmund 2024  
Travelers who stayed with us post-covid are richly rewarded with amazingly good rates.  
Been your Host and "go-to" Guesthouse in Swakopmund, is a pleasure beyond measure.**

**Our excellent location put us top of the range.**

**A year-round destination, Best located, unfussy, understated.**

**These are the descriptors used by The Mole Guesthouse most loyal guests and friends.  
We love giving folks from all over the world the chance to discover (or to rediscover) this  
special destination, serving as a home away from home along a truly legendary  
beachfront that serves up fun, relaxation, and tons of activities.**

**Our family-friendly Guesthouse features accommodation with free secure parking,  
a relaxing garden, 11 Double/Twin Rooms, 3 Family Rooms, and 2 Luxury Rooms and 1  
self-catering apartment, all with en-suite bathrooms and free Wi-Fi.**

**Also 2 Guide Rooms for the groups.**



**Excellent Location**



**Family Friendly  
all ages welcome**



**Airport pick ups  
and drop off  
been arrange**



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# The Mole Guesthouse

## Bed & Breakfast

is a family-friendly Guesthouse that offers a wide range of accommodation types, from rooms to suites. All this in the peaceful surroundings of our beautiful gardens,

will make your time at

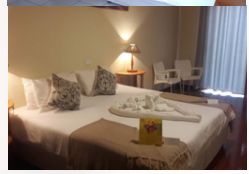
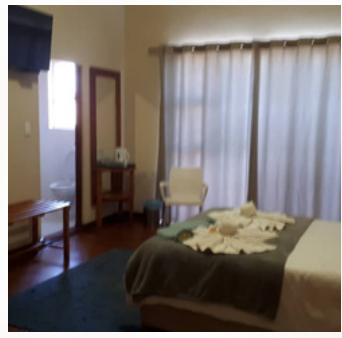
**THE MOLE GUESTHOUSE** an unforgettable holiday.

### Family Rooms

The Family Rooms is a one-room suite with a Double bed and bunker bed for children 0-12.

It is located on ground floor level with a comfortable outside seating area.

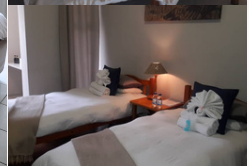
It has a 39-inch flat screen TV, Coffee, tea, fridge, microwave and amenities are supplied. The large bathroom has a 60-inch shower (no tub).



### Sharing Twin Room

The double/twin rooms are furnished with two three-quarter beds, an en-suite bathroom, a luggage rack, cupboards, linen, bath towels, TV and free Wi-fi. Coffee, tea and amenities are supplied.

**Garden Twin rooms** have a 39-inch flat screen TV, fridge, microwave and a working desk.



### Luxury Suite

Get your fix of comfort after a long day, a one-room suite with Double bed and located on ground floor level with a comfortable outside garden area. a Small kitchenette with fridge and microwave

It has a 39-inch flat screen TV, Coffee, tea and amenities are supplied.



### Self-catering Holiday Apartment

We have all you need to make your holiday dreams unforgettable memories.

A spacious, 3rd floor, 4 sleeper holiday flat. The property is wheel chair friendly with an elevator as well as stairs up to the flat. Indoor parking make it the safest place to be.

**ONLY LONG STAY'S 3 DAYS AND MORE**



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# HEALTHY

# Breakfast

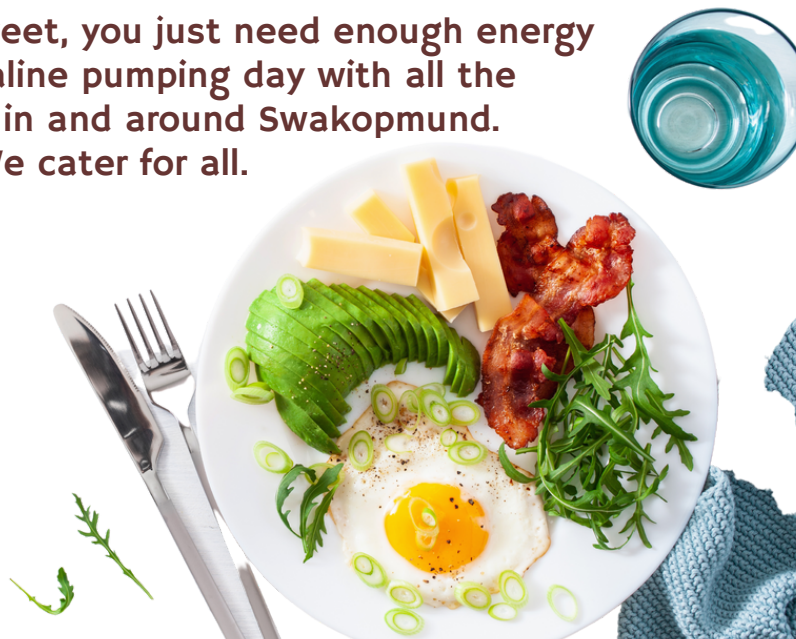
A delicious breakfast with varied options are a great way for guests to start off their day.

We serve a continental breakfast, freshly baked croissants and quiche, bread, served with a range of accompaniments like butter, jellies, jams, marmalade with a cup of freshly brewed coffee, Tea and Fresh Juice.  
also on the buffet cheese, cold meat with fresh fruit, yoghurt and cereal.

## ON ORDER YOU HAVE

Bacon and eggs (scrambled or fried)  
or  
Omelet and green salad

Always something sweet, you just need enough energy to start a adrenaline pumping day with all the activities in and around Swakopmund.  
We cater for all.





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# SWAKOPMUND ADVENTURE ACTIVITIES

The Best Activities Without Draining  
The Contents Of The Wallet

For all those, who are looking for a real  
adrenaline rush



Sky-Diving



Dolphin Cruises



Sandboarding



Desert Sundowners  
on Quad Bikes

## Activities in Swakopmund



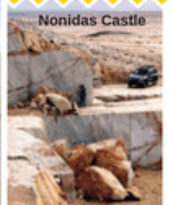
Desert Tours



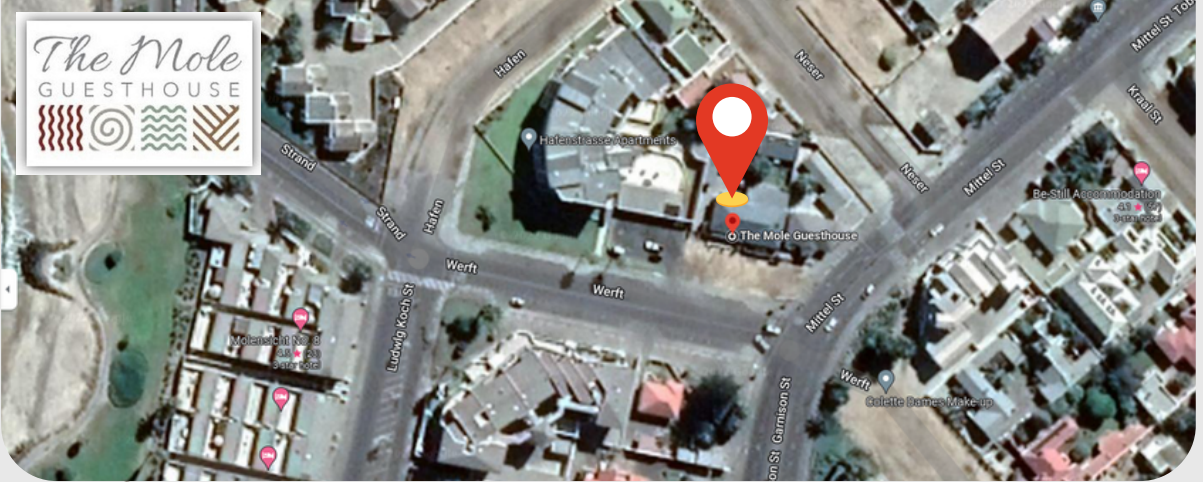
The lighthouse



Swakopmund  
Museum



Nonidas Castle



## *The Mole Guesthouse*

# HOW TO FIND US

### **from Windhoek**

to The Mole Guesthouse, 13001, 6 Werft, Swakopmund  
3 hr 39 min (362 km)  
via B2  
Fastest route now due to traffic conditions

### **Windhoek**

Get on Western Bypass from Bach Street and Florence Nightingale  
3 min (1.8 km)  
Follow B1 and B2 to Mandume Ya Ndemufayo in Swakopmund  
3 hr 41 min (359 km)  
Continue on Mandume Ya Ndemufayo. Drive to Werft  
1 min (850 m)  
The Mole Guesthouse  
13001, 6 Werft, Swakopmund

### **from Khorixas**

to The Mole Guesthouse, 13001, 6 Werft, Swakopmund  
3 hr 55 min (316 km)  
via C35  
Best route now due to traffic conditions

### **Khorixas**

Head northeast toward C39  
17 s (69 m)  
Follow C35 and C34 to Mittel St/Tobias Hainyeko in Swakopmund  
3 hr 54 min (315 km)  
Follow Mittel St/Tobias Hainyeko to Werft  
2 min (650 m)  
The Mole Guesthouse

### **from Sossusvlei**

to The Mole Guesthouse, 13001, 6 Werft, Swakopmund  
5 hr 9 min (406 km)  
via C14  
Fastest route now due to traffic conditions

### **Sossusvlei**

Continue to Sesriem  
47 min (59.4 km)  
Take C19 and C14 to Nathaneil Maxuilili in Swakopmund  
4 hr 19 min (346 km)  
Take Daniel Tjongarero Ave and Garrison St/Tobias Hainyeko to Werft  
2 min (1.0 km)  
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ENJOY YOUR

Stay

# Terms & Conditions

## ADDITIONAL BOOKING INFORMATION

Booking Notices, Cancellation Policy, Children's Policy, Payment Terms, Specials and T&C's

Failure to comply on the part of the Tour Operator with any of the Terms and Conditions set out herein shall entitle the Guesthouse, in its sole discretion and regardless of booking requirements and/or payments already received, to cancel or refuse to accept the Tour Operator's bookings.

### Rates Include Bed & Breakfast

Breakfast packs can be ordered on arrival at reception for early departure's cool bags must be provided

### Room/ Availability

Check in time from 14:00 PM / Check out time latest 10:00 AM.

While we do our utmost to accommodate early arrivals, we cannot guarantee immediate check-in. The Tour Operator is responsible to advise his guide/driver/pilot and clients accordingly.

Late departures are strictly on prior arrangement with the guesthouse and subject to availability of rooms.

### Children's Policy

Children sharing with adults: 0 to 5 years = Complimentary / 6 to 12 years pay 75%

Children older than 12 years pay the full adult sharing or single rate.

### TG Policy:

Tour guide/driver/pilot get 50% discount B&B (maximum 2 per group)

only for Group 6 and more

PARTNERS / GIRLFRIENDS / WIFE'S AND CHILDREN OR PICK - UPS PAY FULL PRICE

### Booking Notices

Maximum 2 people per Twin/Double Room. The Family Room rate is based on 1 to 2 people sharing & 2 children 0-12.

Each additional child older than 12 and additional adult's normal price.

### Payment Terms

Please note: The Guesthouse requires, the final number of rooms required at the latest 30 days prior to group's arrival.

All bookings will only be deemed as "confirmed" with FINAL rooming list, not less than 30 days prior to arrival and it will be subject to cancellation fees should it be cancelled, or final rooming list not provide in time.

Full payment is due on receipt of proforma invoice. Payment can be made by electronic bank transfer (EFT)

Bank charges are not included in the rates and are for your account.

The Mole Guesthouse CC  
Account Number: 62275140128  
Branch Code 280472  
Branch name Swakopmund  
Swift/BIC Code: FIRNNANX

Tour Companies and or agencies must provide a copy of NTB registration, Owner Identity, Account information and Emergency contact person's details and phone number.

### Cancellation fees will be incurred as follows:

31 days and more prior to arrival: 0%

30-21 days prior to arrival date: 50%

20-8 days prior to arrival date: 75%

7- 0 days before arrival 100% of total booking value

100% of total booking value for non-arrival or no show

No cancellation fees will be waived after the 30 days' notice period has lapsed.

Late or no cancellation due to illness or death will be handled on merit

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# RACK RATES ACCOMMODATION (BED & BREAKFAST)

Subject to Payment Terms  
VAT & Levi included

**Rack Rate 2023-2024 (Valid 01.11.2023 - 31.10.2024)**

| <b>Accommodation Bed &amp; Breakfast</b> | <b>Including VAT &amp; Levi</b> |
|--|---------------------------------|
| <b>Standard Room</b>                     |                                 |
| per person sharing                       | 825.00                          |
| single                                   | 869.00                          |
| <b>Family Room</b>                       |                                 |
| per person sharing                       | 907.50                          |
| single                                   | 1 166.00                        |
| Children 0-5                             | Free                            |
| Children 6-12                            | 396.00                          |
| <b>Luxury Room</b>                       |                                 |
| per person sharing                       | 968.00                          |
| single                                   | 1 320.00                        |

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20-8 days prior to arrival date: 75%

7- 0 days before arrival 100% of total booking value

100% of total booking value for  
non-arrival or no show

**Rates and Price Variations: We reserve the right to vary prices and rates  
If the cost of any service increases : All prices are subject to change.**





# RACK RATES ACCOMMODATION (BED & BREAKFAST)

Subject to Payment Terms  
VAT & Levi included

Rack Rate 2024-2025 (Valid 01.11.2024 - 31.10.2025)

| <b>Accommodation<br/>Bed &amp; Breakfast</b> | <b>Including<br/>VAT &amp; Levi</b> |
|--|-------------------------------------|
| <b><u>Standard Room</u></b>                  |                                     |
| per person<br>sharing                        | <b>908.00</b>                       |
| single                                       | <b>956.00</b>                       |
| <b><u>Family Room</u></b>                    |                                     |
| per person<br>sharing                        | <b>998.00</b>                       |
| single                                       | <b>1282.00</b>                      |
| Children<br>0-5                              | <b>Free</b>                         |
| Children 6-12                                | <b>436.00</b>                       |
| <b><u>Luxury Room</u></b>                    |                                     |
| per person<br>sharing                        | <b>1065.00</b>                      |
| single                                       | <b>1450.00</b>                      |

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The Mole  
GUESTHOUSE



# Travel Safely

## Travel to Namibia

- Avoid walking alone, especially after dark.
- Do not display large amounts of cash or other valuables.
- Keep car doors locked and windows shut at all times.
- Be cautious of people appearing to request assistance by the side of the road.
- Use ATMs located in well-lit public places or inside a bank or other business and be cautious of anyone offering assistance in using the ATM.
- Always carry a copy of your passport and Namibian visa or entry stamp (if applicable).
- Keep original documents in a secure location.
- Visit the CDC page for the latest [Travel Health Information](#) related to your travel.

Visitors planning to drive outside Windhoek should plan to arrive at their destination before dark. Vehicles should be in good condition and appropriately equipped (e.g., spare tire, jack). Isolating incidents can be common due to unimproved roads and low population density. Always ensure your vehicle is properly maintained and that you carry adequate food and water if traveling outside populated areas. Visitors involved in a motor vehicle accident should report to a police station within 24 hours of the accident if police were not at the accident scene, and to the insurance company / car rental agency the next business day.

### a checklist for adventure travelers

- Antibacterial wipes
- Chemical heat packs
- Duct tape
- Earplugs and eyeshade
- Emergency sleeping sack or tarp
- Eyeglasses (spare pair)
- Hand sanitizer
- Headlight with extra batteries
- Insect repellent
- Laundry detergent
- Mobile phone with global positioning system (GPS) app
- Multi-tool
- Oral rehydration salts
- Perlon cord
- Polyurethane straps and plastic cable ties
- Rain poncho and umbrella
- Safety pins
- Satellite communication device
- Spare phone power pack or solar/dynamo charger
- Sun hat, bandana, and sunglasses
- Sunscreen and lip balm
- Water purification tablets
- Whistle
- Toilet paper

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## Reservations

First name:..... Last name:.....  
Address:.....  
City:..... Country:.....  
Phone:..... Email:.....  
Birth date:..... Gender:.....  
Passport number..... Document issue date:.....  
Arriving Date:..... Departure Date:.....

**Room rates are for a minimum stay of 1 night, include Buffet Breakfast, services and current taxes.**

**Room type required:**

Single occupancy \_\_\_\_\_ Double/Twin occupancy \_\_\_\_\_

Family occupancy: Adults: \_\_\_\_\_ Children: \_\_\_\_\_ Ages: \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_ Total: \_\_\_\_\_ nights

**DO YOU NEED AIRPORT PICK UP:** YES \_\_\_ NO \_\_\_

Flight Carrier: \_\_\_\_\_ Arrival time at Walvis Bay Airport: \_\_\_\_\_

**DO YOU PAY ON ARRIVAL:** YES \_\_\_\_\_ NO \_\_\_\_\_

**DO YOU MAKE AN EFT PAYMENT:** DATE OF PAYMENT MADE: \_\_\_\_\_

**PLEASE SEND PROOF OF PAYMENT TO: E-mail [reservations@themoleguesthouse.com](mailto:reservations@themoleguesthouse.com)**

**Hotel Reservation Policy**

Early check-in or late check-out is subject to bed/room availability on the relevant day, to be reconfirmed with the front office staff.

**Check-in Time: 14:00hrs - 20:00hrs      Check-Out Time: 10h00**

Please note that any change in the guest's reservation may change the rate and/or require payment of cancellation fees.

**Rooms not occupied by 20:00 hours will be seen as a no-show, unless prior arrangement has been made.**

It is mandatory for all guests to produce a valid identity document upon check-in; for foreign guests a valid passport and for domestic guests, a valid identity card shall be accepted as proof of identity.

**CANCELLATION POLICY:**

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100% of total booking value for non-arrival or no show

**Direct bookings can be made via : [www.themoleguesthouse.com](http://www.themoleguesthouse.com)  
or fill in the registration and email it to: [reservation@themoleguesthouse.com](mailto:reservation@themoleguesthouse.com)**