



SAFARI MOON  
LUXURY BUSH LODGE

# Rack Rates 2024

Rates are valid from 1 January 2024 to 31 December 2024

| <b>Full Board &amp; Activities</b> |  | <b>Luxury Suite</b>                |  | <b>Deluxe Suite</b>                |  | <b>Honeymoon &amp; Presidential</b> |  |
|------------------------------------|--|------------------------------------|--|------------------------------------|--|-------------------------------------|--|
| <b>Rack Rate</b>                   |  | R6200 per person per night sharing |  | R7300 per person per night sharing |  | R7900 per person per night sharing  |  |
| <b>Single Supplement</b>           |  | R9300 per person per night         |  | R10,950 per person per night       |  | R11,850 per person per night        |  |
| <b>Dinner, Bed &amp; Breakfast</b> |  | <b>Luxury Suite</b>                |  | <b>Deluxe Suite</b>                |  | <b>Honeymoon &amp; Presidential</b> |  |
| <b>Rack Rate</b>                   |  | R3900 per person per night sharing |  | R5000 per person per night sharing |  | R5600 per person per night sharing  |  |
| <b>Single Supplement</b>           |  | R5850 per person per night         |  | R7500 per person per night         |  | R8400 per person per night          |  |
| <b>Bed &amp; Breakfast</b>         |  | <b>Luxury Suite</b>                |  | <b>Deluxe Suite</b>                |  | <b>Honeymoon &amp; Presidential</b> |  |
| <b>Rack Rate</b>                   |  | R3300 per person per night sharing |  | R4500 per person per night sharing |  | R5000 per person per night sharing  |  |
| <b>Single Supplement</b>           |  | R4950 per person per night         |  | R6750 per person per night         |  | R7500 per person per night          |  |

## Single Supplement

A 50% single supplement applies to single guests staying in a room on their own.

## Child Policy

Children aged 5 to 11 are accepted and pay 50% of the adult rate. Children aged 12 and over pay full adult rate.

# Rates Inclusions/Exclusions 2024

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## Full Board

INCLUDED: All Meals (Breakfast, Lunch, Dinner); Local brand drinks (House wines, Beers, Soft Drinks); One daily Big-5 guided game drive on Pridelands Conservancy or in the Greater Kruger region; Hoedspruit Eastgate Airport return road transfers; Laundry; Teas/Coffees; Wi-Fi; Government VAT @ 15%.

EXCLUDED: Activities not specified; Road transfers not specified; Wellness & Spa treatments; Premium brand and Imported drinks; Items of personal nature such as Gratuities, Telephone calls.

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## Half Board

INCLUDED: Breakfast & Dinner; Wi-Fi; Government VAT @ 15%.

EXCLUDED: Lunch; All activities; All transfers; Alcoholic and Non-alcoholic drinks; Wellness & Spa treatments; Laundry; Items of personal nature such as Gratuities, Telephone calls.

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## Bed & Breakfast

INCLUDED: Breakfast; Wi-Fi; Government VAT @ 15%.

EXCLUDED: Lunch & Dinner; All activities; All transfers; Alcoholic and Non-alcoholic drinks; Wellness & Spa treatments; Laundry; Items of personal nature such as Gratuities, Telephone calls.

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## Child Policy Children are accommodated on single beds

- Minimum age: 5 years
- Child rate: Applicable 5-11 years
- **Luxury Suite** x 3 - Maximum 3 guests (2 adults & 1 child);
- **Deluxe Suite** x 3 - Maximum 4 guests (2 adults & 2 children);
- **Honeymoon Suite & Presidential** x 1 - Maximum 2 guests (2 adults)



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## SPECIAL OFFERS

- Please refer to the website (<https://safarimoon.travel/offers>) for most current information and updates
- Special Offers are applicable to adult & child rates
- Kruger Park Day Safari & Honeymoon Heaven
- Applicable only to Full Board & Activities rate
- Honeymoon Heaven
- Proof of the wedding certificate may be requested at the time of booking or on arrival
- Special Offers cannot be combined

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### 1. RATE STRUCTURE

#### GOVERNMENT REGULATED FEES

Value Added Tax (VAT) @ 15%; Entrance fees; Conservation levies; Fuel increases are government regulated fees and subject to change. Changes may have an impact on published and contracted rates. TOMSA Tourism Levy does not apply.

### 2. RATES

Rates are charged in SA Rand (ZAR).

### 3. ACTIVITIES & TRANSFERS

3.1 Rates are per person, applicable to adults and children.

3.2 Entrance fees will be charged on invoice, where applicable.

3.3 Services are outsourced. Advanced bookings are advisable to avoid disappointment. Prepayment is required.

3.4 Vehicle Information

Closed Vehicles: SUV 1-3 Guests; Quantum 4-13 Guests.

Kruger National Park Vehicles: Maximum 10 guests per vehicle. Closed vehicles are available on request. Recommended during summer months.



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## 3.5 Hot Air Ballooning

The activity is subject to weather conditions. It is advisable to book the activity in advance to secure availability, but for payment to be settled on departure.

Activity departure times are seasonal – departure time from the lodge to be confirmed at the time of booking.

Guests Requirements: Guests must be able climb in and out of the balloon; Minimum height is 1.2m; No pregnant persons are allowed.

## 4. MEALS

4.1 Rates are per person, applicable to adults and children.

4.2 Rates are net and non-commissionable.

4.3 Lunch and dinner booked in advance will be charged on invoice.

4.4 Cooking Demonstration: Advanced bookings are required and subject to confirmation at the time of booking. Prepayment is required.

## 5. ENTRANCE FEES / CONSERVATION LEVIES

5.1 Discounted fees for SA citizens and SADC residents are available on request at the time of booking.

5.2 Proof of the appropriate identification (ID or Passport) will be required by the activity service provider.

## 6. TOUR LEADER / PILOT / GUIDE

Rates are available on request at the time of booking.

## 7. BOOKING PROCESS

7.1 The Client shall be responsible for informing Safari Moon Luxury Bush Lodge of any bookings, confirmations, booking amendments, or cancellations of rooms or services in writing by email. The onus of proof of delivery in this regard will be on the Client.

7.2 Upon receipt of confirmation it will be required to disclose the Guest's nationality. This information will solely be used for market data purposes.



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7.3 General guest information such as special occasion information, specific requests are required to enhance the guest experience.

7.4 Dietary requirements are required as this can have health implications for guests.

7.5 In the event of guests being on a self-drive programme, Safari Moon Luxury Bush Lodge will

7.5.1 Require the guests' contact telephone number to assist them during the journey;

7.5.2 Verify the route the guests will be travelling.

## 8. PROVISIONAL HOLD

**Provisional bookings will be held for 60 days from the date of booking.**

**Reservation requests received with a short travel lead time will be held as follows:**

**61 - 90 Days prior to arrival: 14 days**

**60 - 31 Days prior to arrival: 7 days**

**30 Days or less: 3 days**

Upon expiry of the above provisional periods Safari Moon Luxury Bush Lodge reserves the right to release reservations, unless requested in writing by the Client to extend the provisional period. The extension of any provisional period will be at the sole discretion of Safari Moon Luxury Bush Lodge.

In the event Safari Moon Luxury Bush Lodge receives a confirmed reservation request against space being held on a provisional basis by the Client, Safari Moon Luxury Bush Lodge reserves the right to request confirmation or release of the held space within 72 hours.

Confirmed reservations will be subject to the appropriate cancellation and payment policies.

## 9. TERMS OF PAYMENT

A reservation will be deemed confirmed upon receipt of confirmation in writing.

Destination Management Companies are not required to pay deposits.

Standard cancellation fees remain in place and the Operator will be liable for the relevant fees in the event of a booking being cancelled. **Balance of payment will be due no later than 30 days prior to arrival.**



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## 10. CANCELLATION PROCESS

10.1 Cancellation of all bookings must be in writing and is only effective upon receipt of the written notification.

10.2 Reservations held by Safari Moon Luxury Bush Lodge where no deposit has been paid will be cancelled by Safari Moon Luxury Bush Lodge on notice to the Client.

10.3 Requests to reduce or waiver cancellation fees from the Client will be considered, and the decision made will be at the sole discretion of Safari Moon Luxury Bush Lodge.

On cancellation of a confirmed reservation, or any part thereof, Safari Moon Luxury Bush Lodge shall be entitled to the payment of the following cancellation fees:

|                               |     |
|-------------------------------|-----|
| 31+ Days prior to arrival:    | 20% |
| 30 – 8 Days prior to arrival: | 50% |
| - 0 Days prior to arrival:    | 80% |

## 11. PAYMENT METHODS

11.1 Payment can be made via Visa, Master Card, American Express or Electronic Transfer directly into the bank account of Safari Moon Luxury Bush Lodge.

11.2 Electronic transfers in full and free of bank charges.

11.2.1 In the event of payment being facilitated via electronic bank transfer, proof of payment (a copy of the deposit slip or bank draft), together with the appropriate guest details, reservation number and invoice number must be emailed to Safari Moon Luxury Bush Lodge to reconcile the appropriate records.

11.2.2 Failure to do so may result in the payment not reflected against the booking, and the accommodation and related service released due to non-payment.

### 11.3 Bank Account Details

|                 |                               |
|-----------------|-------------------------------|
| Bank:           | First National Bank           |
| Account Name:   | Safari Moon Luxury Bush Lodge |
| Account Type:   | Business Account              |
| Account Number: | 62865809514                   |
| Branch Code:    | 270652 / Hoedspruit           |
| SWIFT Code:     | FIRNZAJJ                      |



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## 12. ADDRESS

Postal / Physical Address: 327 Kierieklapper Street, Hoedspruit Wildlife Estate, Hoedspruit, Limpopo.

## 13. TRAVEL INSURANCE

Travel insurance is compulsory, covering for cancellations, personal effects, personal accident, medical, and emergency travel expenses.

## 14. FORCE MAJEURE

The performance of this Agreement by either party is subject to, without limitation, Acts of nature and natural disasters, Government authority, Governmental acts or omissions, Disaster, Strikes, Acts of terrorism, Act of war or war-like operations, Civil disorder, Acts of God, Epidemics, Pandemics, or any other emergency in the country of residence and/or destination any of which make it illegal or impossible to provide the facilities and/or services for a program. It is provided that this agreement may be terminated for any one or more of such reasons by written notice from one party to the other. In the event of the cancellation refers to a FIT booking, all monies received will be held in credit for any future booking from the specific tour operator/agent, provided travel takes place within a 12-month period.

## 15. WHOLE AGREEMENT

This agreement constitutes the entire agreement between the parties and no modification, variation, alteration, or consensual cancellation shall be of any force or effect, unless reduced to writing and signed by the parties.



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