



# Bayete • Nkosi • PheZulu

Guest Lodge      Guest Lodge      Guest Lodge

VICTORIA FALLS, ZIMBABWE

## • FREQUENTLY ASKED QUESTIONS •

### ROOMS & AMENITIES

#### **Do you have mosquito nets over the beds?**

All our beds have mosquito nets & there are air conditioning units in each room, as well as additional insect repellent cream available in each room.

#### **Should I take malaria medication before traveling to Victoria Falls?**

Although Victoria Falls is not considered a very high-risk malarial area, it is advisable to seek advice from your doctor before traveling to the area to be 100% safe.

#### **Are there fridges and televisions in the rooms?**

There are no fridges or TVs in the rooms. A TV connected to DSTV is available the bar in each lodge. We choose not to have TV's in the rooms as we like to interact with our guests.

#### **Do you have a restaurant at the lodge?**

We have a small restaurant where Breakfast is served every day. Lunch & dinner are available on request & should be pre-ordered.

#### **Is it possible to add a bed to a standard room?**

A few of our rooms are able to take an extra bed. Single supplement rates will apply.

#### **Do you have family rooms?**

We have one Family Room which sleeps 5. Three "Triple" Rooms (sleep 3) and we also have four Executive Rooms which have inter-leading doors.

#### **Do you have hairdryers in the rooms?**

Yes, all rooms are equipped with hairdryers.

#### **What type of plug points do you have at the lodge?**

We have universal plugs & USB charging points in all our rooms. There is no need to bring an adaptor.

#### **Do you offer babysitting services & do you have baby cots?**

Yes. We can arrange a babysitter on request, please advise the hotel at least 24hrs before. We have 2 camp cots which are available for use by guests.

All prices quoted are subject to change without notice and should only stand as a guideline.

For more information, visit [www.thebayetecollection.com](http://www.thebayetecollection.com)  
or contact our reservations team on [res@bayeteguestlodge.com](mailto:res@bayeteguestlodge.com)



# Bayete • Nkosi • PheZulu

Guest Lodge

Guest Lodge

Guest Lodge

VICTORIA FALLS, ZIMBABWE

## • FREQUENTLY ASKED QUESTIONS •

### TRANSPORT & GETTING AROUND

#### **How far is the lodge from the Victoria Falls?**

It is a 7 - 10 minute drive from the lodge. We can arrange a taxi to take you to the water falls or the more energetic can take a casual stroll.

#### **Do you offer airport transfers to the lodge?**

Yes we do. Pick up and drop off to Victoria Falls Airport - rates available upon request.

#### **Do I need to rent a car in Victoria Falls?**

It is not necessary to rent a car in Victoria Falls. We are able to provide Airport Transfers & taxis are very reasonably priced.

#### **How close is the lodge to the centre of Victoria Falls town?**

We are situated in the residential area & are approximately 3 km from the centre of town.

#### **Are you able to organise activities?**

We are able to organise all your activities & transfers for you, our front desk team is always happy to assist. Most activities supply transfers.

### OTHER TOPICS

#### **Are there ATM's near the lodge?**

Yes, we have ATMs located in the town & US Dollars are available to withdraw.

#### **What currencies do you accept at the lodge?**

We accept USD, Pounds Sterling & Rand.

#### **What credit cards do you accept at the lodge?**

We accept Visa & Mastercard only.

#### **Do you have Wi-Fi at the lodge?**

Yes we do have free Wi-Fi access, which covers all corners of the property.

#### **Do you host weddings at the lodge?**

We have not hosted a wedding at the lodge but we have hosted the Bridal Party. It is a great Lodge to book out for Wedding Guests as the whole group can be together and enjoy exclusivity of the lodge.

All prices quoted are subject to change without notice and should only stand as a guideline.

For more information, visit [www.thebayetecollection.com](http://www.thebayetecollection.com)  
or contact our reservations team on [res@bayeteguestlodge.com](mailto:res@bayeteguestlodge.com)