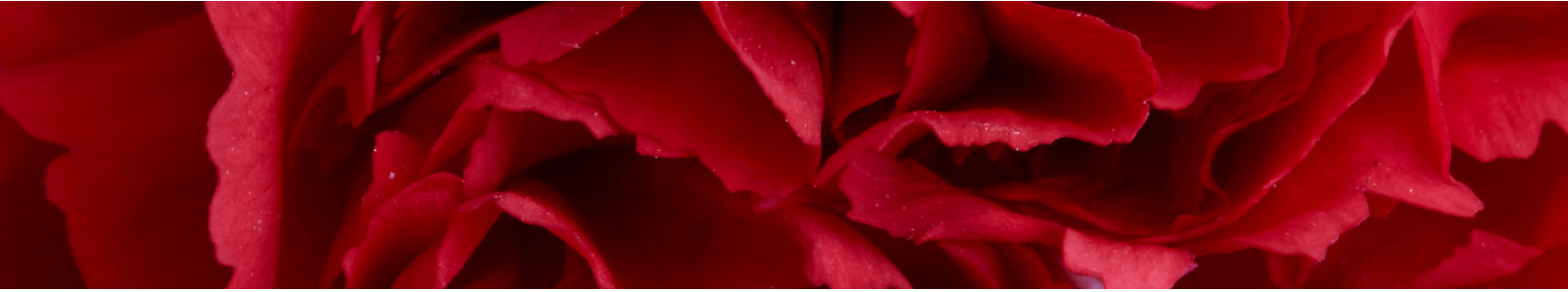


THE  
RED CARNATION  
HOTEL COLLECTION



## YOUR WELLBEING IS OUR PRIORITY

Dear valued guest,

As we continue to face the global challenge of responding to COVID-19, we remain focused on caring for the health, security and wellbeing of our guests and employees, and continue to operate our hotels with both our head and our heart during these difficult times.

We are closely monitoring the coronavirus (Covid-19) developments and will continue to prioritise the safety of our guests and employees. We are aware of the latest travel advice issued by government agencies and are monitoring all updates issued by the World Health Organization (WHO) and the Centres for Disease Control (CDC). **We have also adopted the health and hygiene global standardised protocols from the WTTC.**

At present, we are in the process of re-opening some of our hotels. We will continue to follow government advice and re-open our hotels as soon as we are able to do so.

As a hospitality business, we take our role very seriously and we have always employed stringent safety and sanitation protocols and we will continue to do so (with special measures to prevent the spread of COVID-19). Further information can be found [here](#).

As a company we remain united when it comes to appreciating the reality of the situation, but also in the hope we have for the future. We are doing everything we possibly can to ensure the health and safety of our hotels during this time and will continue to closely monitor and follow the guidance of relevant organisations and officials.

We look forward to warmly welcoming you back to Red Carnation Hotels soon.

With kind regards,

  
Managing Director

