

## 2024 Rack Rates

<b>Luxury Villas x 3</b> Tshukudu Villa – sleeps 2 Nare Villa – sleeps 2 Tlou Villa – sleeps 4	<b>1 January – 31 December 2024</b>
	Rack Rate
Per person sharing per night	R 10 790
Single supplement per person per night	R 13 990
Child rate (3-12 yrs), per child per night	R 5 390
<b>Inkwe Family House x 1</b> Private Safari Home sleeps 6	<b>1 January – 31 December 2024</b>
	Rack Rate
Base rate per night, up to 6 guests	R 44 660
<b>Exclusive Use – Entire Lodge</b> 4 villas sleeping up to 14 guests	<b>1 January – 31 December 2024</b>
	Rack Rate
Base rate per night, up to 14 guests	R 124 110
SPECIAL OFFERS 2024	
<b>Romantic Safaris</b> <ul style="list-style-type: none"> <li>✦ Applicable to Luxury Villas only</li> <li>✦ For couples only</li> <li>✦ Available year round</li> </ul>	Stay 4 nights and the following inclusions apply at no additional charge: <ul style="list-style-type: none"> <li>✦ 30-minute massage per person</li> <li>✦ Bottle of sparkling wine in room</li> <li>✦ Romantic sundowner drinks at The Cliff</li> <li>✦ Private dinner in villa</li> </ul>
<b>Low Season Special</b> <ul style="list-style-type: none"> <li>✦ Applicable May 2024 and 15 November – 15 December 2024</li> </ul>	<ul style="list-style-type: none"> <li>✦ 20% discount on stays of 3 nights or longer</li> </ul>

*Rates are subject to change without prior notice. Please contact us for SADC Rates.*

### Rates Include:

- ✦ VAT at 15%
- ✦ Accommodation
- ✦ All meals & snacks
- ✦ 2 Game drives daily
- ✦ Local soft drinks, house wines, beers & spirits
- ✦ Wi-Fi
- ✦ Pick up & drop off at Madikwe's Western Airstrip
- ✦ Inkwe Family House: includes a private safari vehicle & ranger

### Rates Exclude:

- ✦ Premium international drinks
- ✦ Conservations levies
- ✦ Gate fees
- ✦ Bush walks, in-room spa treatments, private vehicle and private chef
- ✦ Laundry
- ✦ Curios
- ✦ Gratuities
- ✦ Travel insurance

### Optional Extras:

- ✦ Bush Walks
- ✦ In-Room Spa Treatments
- ✦ Private Vehicle
- ✦ Private Chef

Pre-booking for above extras required. Please enquire for rates.

### Child Policy

#### Luxury Villas

- ✦ Children aged 13+ pay full adult rate
- ✦ Children under 13 pay 50% of adult rate and require a private vehicle of R 6 000 per day to go out on drives
- ✦ Children under 2 stay free of charge and require a private vehicle of R 6 000 per day to go out on drives

#### Inkwe Family House

- ✦ Children aged 13+ pay the full adult rate
- ✦ Children aged 3 – 12 pay 50% of additional adult rate
- ✦ Children aged 2 and under stay free of charge

### Reserve Conservation & Entry Levies

#### Madikwe Conservation Levy:

- ✦ R 190 per adult, per night
- ✦ R 95 per child aged 3 – 12 years, per night
- ✦ VAT inclusive

#### Madikwe Gate Entry Fee (subject to change without prior notice):

- ✦ R 180 per adult
- ✦ R 80 per child aged 3 – 12 years
- ✦ VAT inclusive

#### Madikwe Fly-in Fee:

- ✦ R 240 per adult
- ✦ R 150 per child aged 3 – 12 years
- ✦ VAT inclusive

## Terms & Conditions

### Transport:

- ✦ Fedair flights from OR Tambo to Madikwe's Western Airstrip – enquire with Reservations
  - ✦ Road Transfers
  - ✦ Helicopter Transport – Accommodates 5 people
- Pre-booking for transport is required. Please enquire for rates.

### Booking Process

- ✦ The Client or Agent shall be responsible for informing Rockfig Lodge Madikwe of any bookings, confirmations, booking amendments or cancellation of rooms or services in writing by email. The onus of proof of delivery in this regard will be on the Client/ Agent.
- ✦ Provisional bookings will be held as follow:

Number of days before travel	Number of days held
61+ days	14 days
60 – 31 days before travel	7 days
30 days or less before travel	3 days

- ✦ Upon expiry of the above provisional periods Rockfig Lodge Madikwe reserves the right to release reservations, unless requested in writing by the Client/ Agent to extend the provisional period. The extension of any provisional period will be at the sole discretion of Rockfig Lodge Madikwe.
- ✦ In the event Rockfig Lodge Madikwe receives a confirmed reservation request against space being held on a provisional basis by the Client/ Agent, Rockfig Lodge Madikwe reserves the right to request confirmation or release the held space within 72 hours.
- ✦ Upon confirmation it will be required to disclose nationality – this information is used solely for market data purposes.
- ✦ Confirmed space will be subject to the appropriate cancellation and payment policies.

### Payment Methods

- ✦ Payments can be made via direct transfers into our bank account or request a secure card payment link.
- ✦ All direct transfer payments should be made in full and free of any bank charges.

### Payment Terms

- ✦ A booking is only held on a provisional basis until a deposit has been paid.

### Deposits:

- ✦ 20% deposit required within 14 days to confirm reservation.

### Balance of Payment:

- ✦ Balance of payment is due 30 days prior to arrival.

### Cancellation

- ✦ Cancellation of all bookings must be in writing and is only effective on receipt of the written notification.
- ✦ Reservations held by Rockfig Lodge Madikwe where no deposit has been paid will be cancelled by Rockfig Lodge Madikwe on notice to the Client/ Agent.
- ✦ Requests to reduce or waiver cancellation fees from the Client/ Agent will be considered with the decision made at the discretion of Rockfig Lodge Madikwe.
- ✦ On cancellation of a confirmed reservation, Rockfig Lodge Madikwe shall, subject to the relevant provisions of the Consumer Protection Act No. 68 of 2008 (as amended from time to time), and to the extent that the provisions of said Act are applicable, be entitled to the payment of the following cancellation fees:
  - If cancellation of any booking or any part thereof, is received 91 days or more prior to arrival, the deposit will be refunded less an admin fee of 10% of the deposit value.
  - If cancellation of any booking or any part thereof, is received 90 to 31 days prior to arrival, the deposit will be forfeited (20%).
  - If cancellation of any booking, or any part thereof, is received 30 to 8 days prior to arrival, a 50% cancellation fee will be charged.
  - If cancellation of any booking, or any part thereof, is received 7 days or less prior to arrival, a 100% cancellation fee will be charged.

### Travel Insurance

- ✦ Travel insurance is compulsory, covering for cancellation, personal effects, personal accident, medical and emergency travel expenses.