

Singita

A SMOOTH JOURNEY FROM START TO FINISH

Zimbabwe



Welcome to Singita's award-winning lodge & villa in Zimbabwe



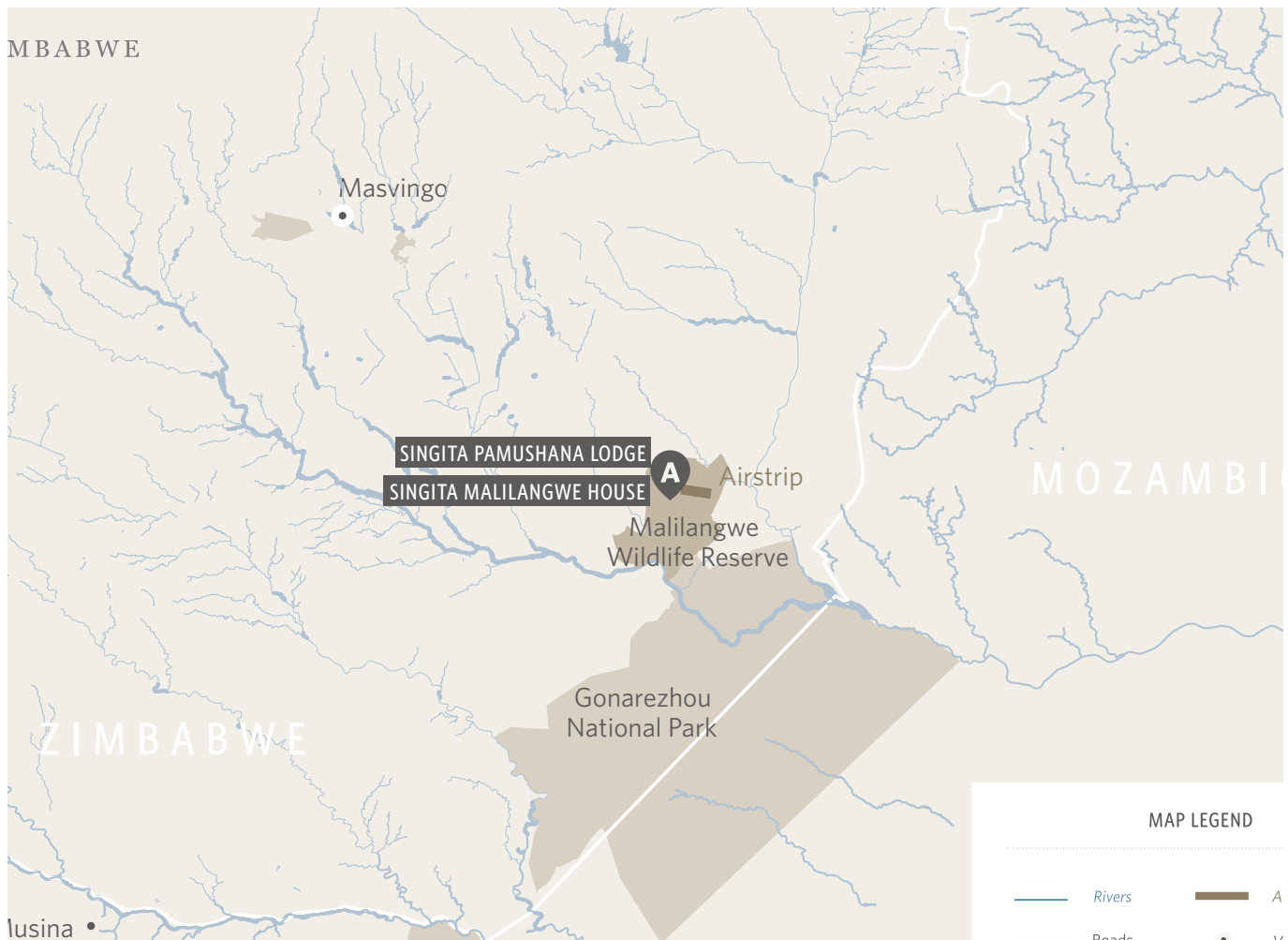
Please take the time to read through this document thoroughly before embarking on your trip as it contains important information about travelling to and within Zimbabwe for a safari with Singita.

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Regions & reserves



Singita Malilangwe

The Malilangwe Wildlife Reserve is set on 115,000 acres of wilderness in the southeastern corner of Zimbabwe, bordering the Gonarezhou National Park. Malilangwe remains virtually untouched by humankind and occupies a key position in one of Africa's largest bio-refuges. The vegetation on the ridges and rocky outcrops is characterized by flat-topped Mountain Acacia woodlands and ironwood thickets and the area is home to hundreds of baobab trees and more than 500 bird species, including many raptors.

Singita Pamushana Lodge and Malilangwe House are set amongst towering trees overlooking 1,500 acres in the remote reaches of the pristine Malilangwe Wildlife Reserve with the Malilangwe Dam stretched below them. Beyond the lodge, hundreds of baobabs punctuate the untouched wilderness, which is home to abundant wildlife and hundreds of species – bird, plant and animal – and ancient rock paintings.

Passports

All visitors to Zimbabwe require a passport valid for six months from the date of arrival. For each entry into Zimbabwe, the passport must have three completely blank pages (not including the final or endorsement pages).

You may be refused entry if these conditions are not met.

Visas

Most nationalities are eligible for a visa on arrival. The cost of the visa varies across different passport holders.

USA, Australia, Mexico, European Union Countries - USD 30, United Kingdom - USD 55, Canada - USD 75. Ensure exact amount in USD cash as change is often not available.

Please ensure that you check the entry requirements for the passport you will be travelling on in advance of your departure.

Travel Insurance

In order to protect your investment, we strongly encourage our guests to take out sufficient travel insurance as Singita does not take on the liabilities and risks associated with travel and cannot be held liable for delays, cancellations, or trip interruptions. We recommend the services of **Global Rescue**. Please note that Global Rescue is an independent third-party service provider

and Singita accepts no liability in terms of the services rendered.

Health requirements

Covid-19

All restrictions to enter Zimbabwe have been removed. We encourage guests to still travel with their vaccination certificates where possible.

Malaria

Singita's lodge and villa in Zimbabwe are situated in a malaria-risk area. It is therefore essential that you consult your doctor or a travel clinic regarding antimalaria requirements prior to your visit.

Yellow Fever

Zimbabwe requires all travellers journeying from yellow fever risk countries to show proof of vaccination by means of a valid yellow fever certificate.

This also applies to those who have transited through a yellow fever risk country.

Travel vaccinations

Please consult your doctor or a travel clinic prior to your trip for advice on further vaccinations recommended for travel in Zimbabwe.



Federal Airlines baggage information

Federal Airlines' scheduled shared charter service will depart from the Fireblade Private Terminal at O.R. Tambo International Airport, and the return flight will arrive at the main arrival terminal of O.R. Tambo International Airport.

Due to the limited capacity of small aircraft, **all luggage must be in soft-sided duffel bags (one flat side will be allowed).**

MAXIMUM CHECKED LUGGAGE:

- Weight: 20kg/44lbs (in the hold);
- Measurements: 40cm (16 inches) wide x 30cm (12 inches) high x 60cm (24 inches) long

MAXIMUM HAND LUGGAGE:

- Weight: 5kg/11lbs
- (1 soft piece allowed with ONE flat side only)

PLEASE NOTE:

If your luggage exceeds the above limitations, we will not be able to load it. There is a complimentary luggage storage facility at the Federal Air Lounge at O.R. Tambo Airport, Johannesburg if you need to leave larger items here temporarily (provided you have booked flights on a return basis).

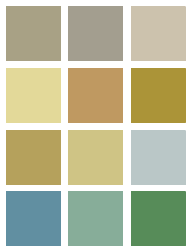
Please ask your Travel Advisor for additional options on excess luggage.



What to pack

Neutral tones and light colours are best for game drives and bush walks (these allow you to blend in to the surroundings and ensure minimal disturbance to the wildlife, and thus more natural wildlife behaviour and an enhanced game-viewing experience). Game drives take place in the early morning and late afternoon – it can cool down significantly before the sun rises and after it sets, so we recommend layering clothing to account for varying temperatures over the course of the day. Formal wear is not required at any of our lodges – you are welcome to come straight from a game drive into drinks and dinner. Laundry, including ironing, is complimentary at Singita lodges to assist with packing lightly (please note luggage restrictions on **page 6** in this document).

SINGITA INSPIRED COLOUR PALETTE



Suggested packing guide

- Shorts, t-shirts, summer dresses for during the day (light, natural fabrics like cotton and linen are recommended)
- Long trousers, long-sleeved vests and a warm jacket for early mornings and evenings
- Woollen hat/beanie, gloves and scarf for winter months
- Comfortable walking shoes and socks
- Sandals or flip-flops for during the day at the lodge and closed shoes or sneakers for evenings
- Swimwear
- Sun hat
- Sunglasses
- Camera, video camera, binoculars, spare memory cards and charging equipment
- Spare contact lenses/glasses and contact lens solution
- Medication (the remote nature of the lodges means that anything beyond First Aid supplies won't be available on site)



Amenities provided in all Singita suites

- Shampoo and conditioner
- Body wash
- Body lotion
- Hairdryer
- Sunscreen
- Insect repellent
- Sun hat
- Rain poncho
- One set of binoculars per room

Weather and seasons

October – April:

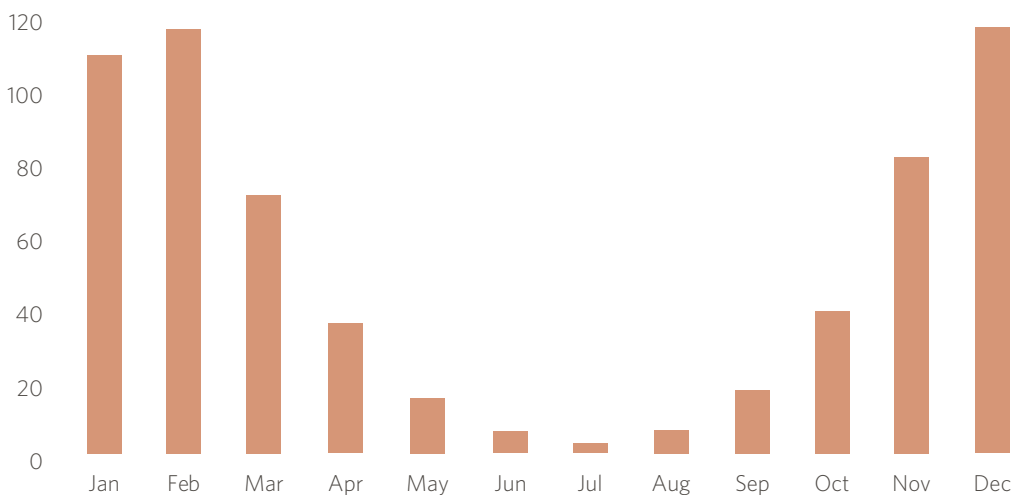
Casual summer clothing (shorts and lightweight shirts) with a warm jersey or sweater for the cooler mornings and evenings.

May – September:

Casual lightweight clothing with a warm parka or windbreaker jacket for the very cold mornings and nights.



SINGITA MALILANGWE AVERAGE MONTHLY RAINFALL (MM)



SINGITA MALILANGWE AVERAGE SEASONAL TEMPERATURE RANGES

SEASON	TEMPERATURE RANGE
SPRING (Sept - Nov)	Low 20 °C / 68 °F High 32 °C / 90 °F
SUMMER (Dec - Feb)	Low 23 °C / 73 °F High 32 °C / 90 °F
AUTUMN (March - May)	Low 22 °C / 73 °F High 27 °C / 81 °F
WINTER (June - Aug)	Low 18 °C / 64 °F High 24 °C / 75 °F

The above temperatures are monthly averages. The actual daily temperatures and rainfall may differ from these.



Wildlife

You will be briefed upon arrival at each lodge on the specific safety precautions pertinent to that particular property, but as a general rule, please be mindful that you are in a wilderness environment in which animals roam freely, so you may encounter potentially dangerous animals on foot or around the lodge. In this case, please remain calm and follow instructions from the staff - our teams are highly trained and experienced in handling such situations.

Gratuity guidelines

Tipping cultures differ from country to country. While staff at Singita do not expect or rely on gratuities from guests, you may wish to leave a discretionary token of appreciation in the form of cash or a nominated amount added to your bill. Tips from the general staff gratuity pool are divided equally among chefs, housekeepers, porters, front of house and back of house staff. Should you wish to allocate a gratuity to a particular staff member, we ask that you specify this.

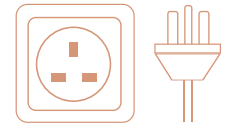
All Singita properties accept Visa, MasterCard and American Express.

POSITION	AMOUNT
Field Guide	From USD 45 per couple per day
Tracker	From USD 45 per couple per day
Banakeli/Waiter	From USD 35 per couple per day
Wellness Therapist	10% of treatment cost
General staff gratuity pool	From USD 45 per couple per day



Electricity

All of the suites at Singita have multiple plug points and include types appropriate for EU, UK, North America and USB devices. Zimbabwe uses type G (standard UK plug) power outlets and plugs.



TYPE G

Communication & technology

Complimentary internet access is available at Singita Pamushana Lodge and Malilangwe House. However, due to the remote nature of our locations, please bear in mind that the connection can be slow and intermittent at times. Mobile phone coverage in the reserve is only available in certain areas.

If you do need to connect, please be mindful of other guests who choose to switch off. For this reason, we ask that you keep mobile phones on silent and refrain from using them around other guests in the communal lodge areas.

