



STO RATES 2019/2020

| OPEN YEAR ROUND | | | |
|--|---------|--|---------------------------|
| Rates do not include camping fees US\$59 per person & TOURISM DEVELOPMENT LEVY US\$1.5pp/Day | | | |
| Room Type | Seasons | Season Dates | Price Per Adult Per Night |
| Single | High | 1st June - 31st October & 16th December - 31st March | \$258 |
| | Low | 1st April - 31st May & 1st Nov - 15th December | \$215 |
| Double/Twin | High | 1st June - 31st October & 16th December - 31st March | \$215 |
| | Low | 1st April - 31st May & 1st Nov - 15th December | \$186 |
| Triple | High | 1st June - 31st October & 16th December - 31st March | \$186 |
| | Low | 1st April - 31st May & 1st Nov - 15th December | \$158 |
| Children 0-4.99yrs-Free of charge, Children 5-12.99yrs-50% off an adult rate sharing | | | |
| CAMPING FEES:US\$59 PER ADULT PER NIGHT,US\$11.8 PER CHILD PER NIGHT | | | |





Embalakai Camp Details

Embalakai Authentic Camp is located inside the Serengeti National Park. We are situated along the Grumeti River, Central Serengeti.

Exact location coordinates are -2.314281500777889, 34.86242527908522

Our campsite consists of 12 boutique en-suite tents offering single, double, twin and triple bedding options as well as a lounge and dining tent, which can be partitioned for extra privacy.

The nearest airstrip is Seronera airstrip, which is approximately 25-30 minutes drive from Embalakai Authentic Camps.

Boutique Tent Inclusions

- * Accommodation – Single, double, twin-share and triple rooms (Special requests such as family rooms, honeymoon suites and private whole-campsite bookings can be accommodated with the option for us to add additional tents)
 - * Breakfast, hot Lunch, dinner and light snacks
 - * Drinking water, Tea and coffee
- * House wine and spirits, local beers, soft drinks, water and juice
 - * Free Wi-Fi

Boutique Tent Exclusions

- * Top-shelf spirits, imported beers and cocktails

Email: info@embalakaicamps.com
website: www.embalakaicamps.com
Ph. No: +25562 0765133

- * Laundry
- * Park fees and Camping concessions
 - * Transfers to/from campsite
 - * Lunchboxes
 - * Flights
 - * Safari Game Drive
 - * Tips
- * Safari Game Drive
 - * Tips





Terms and Conditions

Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully. These Terms and Conditions set forth obligations applicable to all operators, clients, users and all others who access our website.

By visiting our website and/or using our services, you confirm that you accept these Terms and that you agree to comply with them, and you warrant to us that you possess the legal authority to agree to these Terms and use our site.

Child Policy

- a) Children 0-5years stay free of charge, Children 6-13years are charged at 50% of the adult rate
- b) Children must be accompanied by an adult and each child's full name must be listed when completing the indemnity form. Children stay at their parent's own risk.
- c) A Maximum of two children can share a room with 2 adults where the bed configuration is 1 x double bed and 2 x single/child beds. No additional beds can be added to the room
- d) Children staying in a separate room to their parents must have at least one person 16+ years also sleeping in the same room

Booking Process

Booking inquiries and direct bookings can be made through info@embalakaicamps.com or alternatively in person at our office located at Block 21, Soweto Street, Kaloleni Arusha.

All bookings must be received in writing and adhere to our deposit and cancellation policies

Upon confirmation of booking, Embalakai will issue the operator/client an invoice, which can be paid by direct deposit into the business account, by pesapal or Bank check.



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Payment Details

Payments are invoiced and should be made in USD either by Bank Cheque or into the following bank Account:

Account Name: Embalakai Camps Limited
Beneficiary Bank Name: NMB BANK PLC
Bank Address: Makongoro Road, Arusha Tanzania
Country: Tanzania
Swift Code: NMIBTZTZXXX
Beneficiary Account Number: 42810007007 (USD Account)

Deposit and Cancellation Policies

Provisional booking requests may be held without deposit for up to 7 days, provided the booking is not less than 30 days outside the arrival date.

A non refundable booking deposit of 20% is required In order to secure the booking with the full balance due no later than 6 weeks prior to the client arrival date. Special exceptions may be made for late bookers, however this must be communicated as early as possible. Cancellations to bookings must be made in writing and emailed to **info@embalakaicamps.com**

Booking cancellations are subject to the following terms:

1. For bookings cancelled 90 days or more prior to the booking arrival date, 20% deposit will be retained by Embalakai Authentic Camps.

embalakaicamps.com | info@embalakaicamps.com
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Exceptional circumstances such as severe illness or injury will be assessed on a case by case basis.

2. For bookings cancelled between 45-90 days prior to the arrival date, 40% of the total accommodation cost will be charged to the operator/client.
3. For bookings cancelled 15-45 days prior to the booking arrival date, 65% of the total accommodation cost will be charged to the operator/client
4. For bookings cancelled within 14 days of the booking arrival date, 100% of the accommodation cost will be charged to the operator/client.

Where full payment has been made and is followed by a cancellation whereby the



percentage retained is less than 100%, Embalakai camps will provide a credit note of the difference to be used for future bookings.

In the event Embalakai Authentic Camps are unable to honour a confirmed booking a full refund will be paid to the operator/client or alternative accommodation will be agreed upon of similar or higher value.

Special notes and requests

Embalakai offers free meals and accommodation for tour guides accompanying their clients to our camp. We offer discounted rates to tour leaders and this can be discussed when booking. Additionally Embalakai offers Fam trips annually and we encourage operators to make the most of these special offers.

Resident Rates

Embalakai offers residential discounted rates for all residents and nationals of Tanzania. Contact us to discuss specific requirements.

Meals and Special Dietary requirements

Please note that any special dietary requests must be communicated to Embalakai in writing at the time of booking.





Change in Rates

Embalakai Authentic Camps aims to keep our rates as reasonable and fixed as possible however we review our rates annually in relation to economical cost in supplies fluctuations and other means outside of our control.

Our prices may be changed on annual review and this will be communicated with our clients/operators as soon as any changes are made. All previously booked clients rates will be honored and changes made will impact only those bookings made after the changes are implemented.

Confidentiality

Embalakai Authentic Camps reserves the right to use feedback and images taken of clients (with their permission) for website materials such as marketing and testimonials.

Embalakai Authentic camps will not use or share with any third party or otherwise any personal details of clients.

Operators confirm that they will not disclose the rates enclosed within to any third parties

Insurance

Embalakai Authentic Camps have their own public liability Insurance however clients are not provided with insurance or Emergency Evacuation by way of association.

Travel Insurance is a mandatory requirement for all guests staying with Embalakai. The client is completely responsible for determining which insurance company and the type of cover they require and are encouraged to thoroughly read and understand the terms and conditions of any insurance policy they intend to take out.



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Liability

The liability of Embalakai Authentic Camps under these terms shall not exceed the total amount paid by our client in respect of the booking applicable to any claim by the client.

All reservations are non-transferable. No name change is permitted, the name of the person making a reservation must be clearly stated at the time of booking.

We will not accept any liability and will not pay, nor be liable to pay, any expenses, compensation or damages, where we are prevented from undertaking our obligations to you, or these are affected in any way, directly or indirectly, by or as a result of any fact, matter or circumstances beyond our reasonable control - including, without limitation, third party acts or omissions, adverse weather conditions (including floods, storms, earthquake), natural disasters or other acts of God, acts of terrorism, fire, power or utility failures or suspensions, or faults or failures, defects or bugs in computer or software systems, plant or machinery, vehicles, or the internal or external safety or structure of buildings.

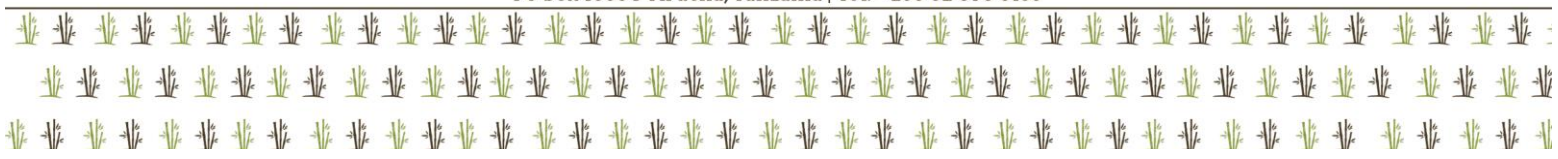
Governing Law

These Terms shall be governed and construed in accordance with the laws of the United Republic of Tanzania, without regard to its conflict of law provisions.

Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service, and supersede and replace any prior agreements we might have between us regarding our Services.

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TIN Number: 138-213-692
Website: www.embalakaicamps.com

