



# BAYVIEW HOTEL

PLETTENBERG BAY

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07 December 2022

## **Bayview Hotel Booking Terms & Conditions:**

### **New 2022 policies as follows:**

#### **1. Child policy**

- a. Children can share in all room types with adults, but rooms only have space for 1 additional bed. So 2 small kids can share if they sleeping on 1 bed. Rooms can also take 1 extra bed for an older child and 1 cot for an infant.

Charge policy is:

- b. 0-12 years = Free when sharing with parents (breakfast not included)
- c. 2-12 years = 75% of adult rate if in interleading rooms,
- d. 12-18years = Full rate if in interleading rooms

#### **2. Cancellation policy:**

##### a. General Policy for individuals:

- i. 7 days or less before arrival = 100% of booking total
- ii. 7 - 14 days before arrival = Credit Voucher issued for payments received
- iii. Over 15 days before arrival = Free Cancellation

##### b. Peak season cancellation (1 December – 15 January):

- i. 30 days or less before arrival = 100% of booking total
- ii. 31 - 60 days before arrival = 50% of booking total
- iii. Over 61 days before arrival = Free Cancellation

##### c. Tour Group bookings:

- i. 30 days or less = 100% of booking total
- ii. 31 - 60 days = 50% of booking total
- iii. 60 days + = Free Cancellation

#### **3. Payment policy**

##### a. General Payment policy

- i. 48 hours after booking = 50% of booking total
- ii. 14 days prior to arrival = 100% of booking total

##### b. Peak season (1 December – 15 January):

- i. 48 hours after booking = 50% of booking total
- ii. 30 days prior to arrival = 100% of booking total

##### c. Tour Group bookings:

- i. 60 prior arrival = 50% of booking total
- ii. 30 prior arrival = 100% of booking total