



Bogotá, 21 September de 2020

Radisson Bogota Metrotel Announces Completion of its SGS Cleaning & Disinfection Assessment

Radisson Bogota Metrotel is proud to announce the successful completion of the SGS Cleaning and Disinfection Remote Assessment. This independent health and safety assessment ensures that Radisson Bogota Metrotel has implemented all measures outlined in Radisson Hotel Group's global [Radisson Hotels Safety Protocol](#) in partnership with SGS, the world's leading inspection, verification, testing and certification company. The Radisson Hotels Safety Protocol outlines in-depth cleanliness and disinfection procedures, enhanced protocols, operational guidance and validation process to ensure the safety of guests, team members and partners as one of their highest priorities.

The official SGS Cleaning and Disinfection Desktop validation confirms the high cleanliness, disinfection and safety measures of the Radisson Hotels Safety Protocol have been implemented through a comprehensive review process. The assessment methodology is based on a representative sampling approach of available information sources, such as, records, photos and hotel operating procedures. It also includes interviews with the hotel.

William Padilla, General Manager of Hotel Radisson Bogota Metrotel said, "*We remain committed to delivering a clean and safe environment with maximum hygiene standards to help protect our guests, team members and partners. We are pleased SGS has certified that we are in full compliance with all the health, safety, and disinfection protocols as outlined in the Radisson Hotels Safety Protocol, including a 20-step protocol and a 10-step protocol specifically defined for Meetings & Events.*"

The Radisson Hotels Safety Protocol was developed in partnership with various experts following an extensive review of all existing health and safety processes to further strengthen Radisson Hotel Group's existing rigorous sanitation, cleanliness and disinfection guidelines at hotels globally. These comprehensive health and safety procedures, enhanced protocols and operational guidance, have been adapted based on local requirements and recommendations, to help ensure guests' safety and peace of mind from check-in to check-out.

The Radisson Hotels Safety Protocol includes:

- Increased cleaning and disinfecting frequency of all hotel areas, paying special attention to high-touch items.
- Stations installed with alcohol-based hand sanitizer and gloves at the hotel entrances and hotel public areas.
- All room keys disinfected and presented safely upon check-in.

- Express check-out process available for guests to minimize contact.
- Cash-free methods of payments made available and encouraged.
- Door hangers displayed with cleaning and disinfection procedures at each guestroom.
- Comprehensive hygiene and prevention training programs for team members.
- Team members provided with personal protective equipment such as masks and gloves.

In addition, Radisson Hotel Group recently announced its full support and endorsement of the **World Travel and Tourism (WTTC)** “Safe Travels” protocols, the industry’s global hospitality framework and stamp, to provide consistency to destinations and countries as well as guidance to travel providers, operators and travelers about the new approach to health and hygiene in the post COVID-19 world. As a member of the American Hotel & Lodging Association (AHLA), the Radisson Hotels Safety Protocol also aligns with [AHLA’s Stay Safe](#) initiative.

For regular updates on *Radisson Hotels Safety Protocol*, please visit:

<https://www.radissonhotels.com/en-us/social-responsibility/health-safety>

To learn more, watch the Radisson Hotels Safety Protocol video [here](#) and the Radisson Hotels Safety Protocol: Meeting & Events video [here](#).



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ABOUT SGS

SGS is the world's leading inspection, verification, testing and certification company, recognized as the global benchmark for quality and integrity. With more than 94,000 employees, SGS operates a network of over 2,600 offices and laboratories around the world.

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ABOUT RADISSON

Radisson is an upscale hotel brand that offers Scandinavian inspired hospitality, which enables guests to focus on a work/life balance and find more harmony in their travel experience. With natural surroundings and unexpected delights, Radisson inspires the art of being in the moment. Committed to building meaningful relationships with guests, we have a Yes I Can! service attitude to ensure satisfaction of every guest. Radisson hotels can be found in suburban and city settings, near airports and leisure destinations. Guests and professional business partners can enhance their experience with Radisson by participating in Radisson Rewards, a global loyalty program offering exceptional benefits and rewards.

Radisson is part of Radisson Hotel Group, which also includes Radisson Collection, Radisson Blu, Radisson RED, Park Plaza, Park Inn by Radisson and Country Inn & Suites by Radisson, brought together under one commercial umbrella brand Radisson Hotels.

For reservations and more information, visit <https://www.radissonhotels.com/radisson>

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