

Tsowa
safari island
VICTORIA FALLS
an isibindi *africa* lodge



Lodge information sheet
EVERYTHING YOU NEED TO KNOW

WWW.TSOWASAFARIISLAND.CO.ZA

FACT SHEET

NUMBER OF ROOMS	8 Luxury Safari Tents
CONFIGURATION	8 twins all convertible to double. Size 10 x 3.5m including inside bathroom and verandah, excludes outside shower.
MAXIMUM GUESTS	16
MINIMUM STAY	2 nights
CHILDREN	Yes - no children under 12 years
CHILDMINDING	No
TRIPLES	Yes - for children aged 12 to 16 years on a stretcher bed, no triples for adults
SPA	No
FUNCTION FACILITIES	No
WIFI	No
CELL PHONE COVERAGE	Yes - intermittent, guests will need international roaming
AIR CONDITIONING	No
FANS	Yes - free standing
SWIMMING POOL	Yes x 2
ELECTRICITY	Yes - solar power and candlelight
BATH	No
SHOWER	Yes - indoor & outdoor
MOSQUITO NETS	Yes - all tent openings covered and net over bed
SAFE	Yes
HAIR DRYER	No
TELEPHONES	No
LAUNDRY SERVICE	Yes - bush laundry
NO SMOKING POLICY	No smoking permitted indoors
WHEELCHAIR ACCESS	No
DISTANCE BETWEEN ROOMS	20 metres
MALARIA AREA	Yes
CHECK IN / CHECK OUT	14h00 / 10h00
CREDIT CARDS	All accepted

WEATHER

SEPTEMBER - APRIL: Temperature ranges from 18°C - 40°C. Hot to very hot and wet during the rainy season (Mid November to April).

MAY - AUGUST: Temperature ranges from 7°C - 28°C. Mild and dry.

CLOTHING

Comfortable, casual, cool, cotton bushwear of preferably neutral colours/ bush tones. Hats, scarves, warm jacket/windbreaker year round. Swimwear, hats & sandals, comfortable sturdy walking shoes. Smart casual wear for dinner. Sunscreen, binoculars, cameras, spare batteries, lip cream, contact lens solution, spare glasses, reference books.

HEALTH & SAFETY

CLICK HERE to view our Health & Safety protocols or visit our website www.tsowasafariisland.co.za for more information.

ACTIVITIES



Guided Game Drives



Guided Game Walks
- No Children under 16 yrs -
(additional charge)



Guided Bird watching
(Special birds found in the area include Rock Pratincole, Pels Fishing Owl, Schalow's Turaco)



Guided Canoeing
- No Children under 16 yrs -
(additional charge)



Day trips to Victoria Falls
Included for guests staying 3 nights or longer
(Rain Forest entry and private tour guide charged additionally)



River Cruise



Guided Island Walks



Fishing

MEAL TIMES

- SIMPLE BREAKFAST: 06h00 - 06h30
- BRUNCH: 10h30 - 11h00
- HIGH TEA: 15h00 - 15h30
- DINNER: 19h45 - 21h00

HALAAL MEALS: Available on request
(to be booked in advance)

SEASON HIGHLIGHTS

APRIL: Victoria Falls has the most spectacular display & views.

JUNE - NOVEMBER: Best time for game viewing

JULY - DECEMBER: Great time for river rafting

SEPTEMBER: Arrival of migrant birds

MAPS & DIRECTIONS

A 4x4 vehicle is required to get to Tsowa Safari Island. Guests are transferred in closed air-conditioned vehicles to our private entrance to the Zambezi National Park, where they will be met by a guide and transferred in an open 4x4 vehicle to the river's edge. From here it is a quick boat trip across to the island. Transfer times that include international border crossings are approximate and depend on immigration authorities.

GPS CO-ORDINATES	S 17° 51' 00" E 25° 32' 31"
ACCESS BY ROAD	4x4 access required 4x4 transfers must be booked in advance via our reservations office
PARK GATE TIMES	WINTER (MARCH - OCTOBER): Open 06h00 Close 18h00 SUMMER (NOVEMBER - FEBRUARY): Open 05h00 Close 19h00 Strictly no access to Park after gate closing times
NEAREST AIRPORT	Victoria Falls - Guests can also fly into Kasane or Livingstone airports

Important Notes:

SEE PAGE 5 FOR DETAILED DIRECTIONS

The latest arrival times for guests are 14h00 (for flights to Livingstone) and 15h00 (for flights to Victoria Falls).



MAPS & DIRECTIONS

Recommended Routes

FROM VICTORIA FALLS INTERNATIONAL AIRPORT TO TSOWA SAFARI ISLAND

Estimated travel time (1hr 30min)

- Head east towards the A8.
- After 260m turn left onto the A8 towards Victoria Falls town and proceed for 19 km.
- Turn left onto Kazungula Road and proceed for 28 km to our private entrance to the Zambezi National Park.
- Here you will be met by a 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

FROM VICTORIA FALLS TOWN TO TSOWA SAFARI ISLAND

Estimated travel time (1hr 10min)

- Take Livingstone Way/Mosi-Oa-Tunya/A8 out of town
- Turn right onto Kazungula Road and proceed for 28 km to our private entrance to Zambezi National Park.
- Here you will be met by a 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

FROM KASANE (KAZUNGULA BORDER POST - BOTSWANA) TO TSOWA SAFARI ISLAND

Estimated travel time (1hr 25min)

- From Kasane Airport / town proceed to the Kazungula Border Post to Zimbabwe.
- From the Kazungula Border Post travel on the road towards Victoria Falls for 41 km to reach our private entrance to the Zambezi National Park.
- Here you will be met by a 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

FROM LIVINGSTONE (VICTORIA FALLS BORDER POST - ZAMBIA) TO TSOWA SAFARI ISLAND

Estimated travel time (3hr 35min)

- Travel towards Victoria Falls town, cross the border post, cross the bridge and proceed straight through the town of Victoria Falls on Livingstone Way/Mosi-Oa-Tunya/A8 out of town.
- Turn right onto Kazungula Road and proceed for 28 km to our private entrance to Zambezi National Park.
- Here you will be met by 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

LAND TRANSFERS & DISTANCES

Transfers not listed here are available upon request

FROM	TO	ROAD TRANSFER (time & Distance)	4 X 4 (time & Distance)	BOAT TRANSFER	TOTAL TIME
Victoria Falls Town (Zimbabwe)	Tsowa Safari Island - Zambezi National Park	35 min 28 km	25 min 12 km	10 min	1hr 10min
Victoria Falls Airport (Zimbabwe)	Tsowa Safari Island - Zambezi National Park	55 min 47 km	25 min 12 km	10 min	1hr 30min
Kazungula Botswana Border*	Tsowa Safari Island - Zambezi National Park	40 min* 41 km	25 min 12 km	10 min	1hr 15min*
Kasane Airport or Kasane Town (Botswana)*	Tsowa Safari Island - Zambezi National Park	50 min* 55 km	25 min 12 km	10 min	1hr 25min*
Livingstone Airport (Zambia)*	Tsowa Safari Island - Zambezi National Park	3 hrs* 48 km	25 min 12 km	10 min	3hr 35min*

**Transfer times that include international border crossings are approximate and depend on immigration authorities.*

Important Notes:

The camp can only be accessed by pre-booked 4x4 transfers.

The latest arrival times for guests are 14h00 (for flights to Livingstone) and 15h00 (for flights to Victoria Falls).

Transfer times that include international border crossings are approximate and depend on immigration authorities.

Strictly no access to Park after gate closing times.

BOOKING TERMS & CONDITIONS

Minimum Stay Policy

- 2 night minimum stay year round at Rhino Ridge Safari Lodge, Thonga Beach Lodge, Kosi Forest Lodge and Tsowa Safari Island.
- 3 night minimum stay from 15 December to 15 January at Thonga Beach Lodge.

Payment Terms

- In order to confirm your booking, a 50% deposit must be paid within 2 working days of making the booking.
- By confirming your booking and paying the deposit you also agree to our terms and conditions which then becomes binding.
- We reserve the right to cancel and release a booking if the 50% deposit is not paid within 2 working days.
- The balance of the booking is payable at the lodge prior to departure from the lodge together with all sundry and incidental charges incurred at the lodge.
- Please note that only cash and credit cards are accepted at the lodges. Debit cards are not accepted at the lodges for making payments.
- We adhere strictly to the cancellation policy as stipulated below due to the fact that we run small lodges in remote locations and cancellations, even of just two people, can have a significant effect on the operations of the lodges.

Bank Charges

- All bank deposits are to be received free of any bank charges or commissions.
- All credit card payments by agents for accommodation will have a 3% surcharge, except AMEX & DINERS which have a 5% surcharge.

Cancellation Policy

CANCELLATION POLICY FOR **NON COVID-19 REASONS**

Applicable to all confirmed reservations, except groups

Cancellations must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 60 days prior to the due date of arrival will attract a 10% cancellation fee of the full accommodation charge.
- 30 - 59 days prior to the due date of arrival will attract a 25% cancellation fee of the full accommodation charge.
- 7 - 29 days prior to the due date of arrival will attract a 50% cancellation fee of the full accommodation charge.
- Less than 7 days prior to the due date of arrival will attract a 90% cancellation fee of the full accommodation charge.

CANCELLATION POLICY FOR **COVID-19 REASONS**

Applicable to all confirmed reservations, except groups

Valid cancellation must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 48 hours prior to the due date of arrival will receive 100% refund of the full accommodation charge.
- Within 48 hours of the due date of arrival will receive 90% refund of the full accommodation charge. The balance of 10% will be held as a credit against future bookings.
- Should a guest cancel for any of the COVID-19 reasons stipulated below during their stay, they will receive a credit for 50% of the unused nights, to be used against future bookings.
- If a guest cannot take up their booking due to a COVID-19 reason as stipulated below they may postpone their booking for up to 2 years from date of original travel. The original rate charged will be honored provided the booking falls within the same season. If a booking for a low season period is postponed to a high season period, the guest will be charged the difference between the low season and high season rate as at the time of the initial booking. 3rd party charges e.g. park fees and road transfers will be charged at the rate as at the date of travel. Services provided by 3rd parties may be subject to the cancellation policy of the service provider.

ACCEPTED COVID-19 REASONS FOR CANCELLATION

The COVID-19 cancellation policy will apply should a guest or someone in their immediate family:

- Contract COVID-19.
- Be prohibited from travelling to our lodges by the relevant government due to COVID-19 regulations.
- Be advised by a medical practitioner not to travel due to the risk imposed by COVID-19 and pre-existing medical conditions of the guest.

We reserve the right to request proof of a positive COVID-19 test result and/or any reasonable evidence and supporting documentation including medical certificates for any of the abovementioned reasons.

Travel Insurance

It is the guest's responsibility to ensure that they have full comprehensive travel, medical and vehicle insurance. It is the guest's responsibility to ensure that their insurance covers any cancellation fees that may arise. Isibindi Africa Lodges will not accept responsibility for any losses incurred.

VAT & Levies

Rates include VAT. Rates exclude the Isibindi Foundation levy and park fees.

We look forward to welcoming you to Tsowa Safari Island



OUR PORTFOLIO

explore even more... by visiting one of our other hidden gems

RHINO RIDGE SAFARI LODGE

www.rhinoridge.co.za

Experience a luxury safari in the Hluhluwe iMfolozi Park, situated in the province of Kwa-Zulu Natal, South Africa. Rhino Ridge Safari Lodge is the only private lodge in the park offering a chic alternative to the traditional park accommodation.

THONGA BEACH LODGE

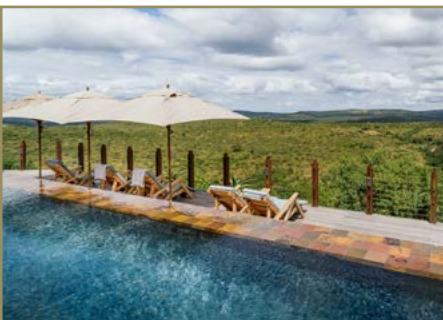
www.thongabeachlodge.co.za

South Africa's most pristine wilderness beach lodge awaits you on the azure shores of the iSimangaliso Wetland Park (UNESCO World Heritage Site). Situated deep in this wilderness of white beaches, blazing corals and freshwater lakes lies South Africa's premier beach destination.

KOSI FOREST LODGE

www.kosiforestlodge.co.za

Kosi Forest Lodge is situated within iSimangaliso Wetland Park, South Africa's first World Heritage Site, giving you the opportunity to experience exclusive, close encounters with the untouched African wilderness. The lodge is surrounded by untold biodiversity and beauty that you simply have to see for yourself.



email: res@isibindi.co.za
tel: +27 (0)35 474 1473
www.tsowasafariisland.co.za

Important Contact Numbers:

Reservations: +27 (0)35 474 1473
Emergency/after-hours: +27 (0)60 972 4810
Tsowa Safari Island: +263(0)787669386