



AMOR  
♦♦♦♦ ARENAL ♦♦♦♦

*Rates*

2025





# Our Property

**What sets Amor Arenal apart as a unique experience in Costa Rica?**

Its serene elegance and understated luxury nestled in a wild verdant rainforest.

The resort sits atop the foothills of Arenal Volcano where the higher elevation makes for cooler temps and constant breezes that are sure to lure you outdoors. Admire a front-row view of the towering Arenal Volcano from your Casita deck and spa-plunge pool. Enjoy a panoramic view of the San Carlos Valley from your front porch.

Right below the Casitas you'll find paths to explore the surrounding jungle. Our trails are perfect for long walks through spectacular local flora and fauna. They offer exclusive access to the babbling streams of our canyon below.

Our personalized guest services aim to deliver all aspects of the 'Pure Life' or 'Pura Vida' as they say in Costa Rica—including nature, wellness, delicious healthy food, and fun.

We are an unmatched rainforest immersion experience with impeccable service and 5-star amenities through and through.



# Our Accommodations

The property is comprised of thirty-one luxurious free-standing Casitas divided in two categories:

## Canyon Casita King

Our twenty-one Casitas feature a king size bed, fine linens, double sinks, private toilet and dual-headed rainfall shower with amazing views of the surrounding forest.

Each Casita is complete with its own warm natural spring spa-plunge pool and intimate terrace facing out to the volcano and our rainforest canyon stream. All Casitas are built from precious tropical hardwoods and offer exceptional privacy and living space at 81 sq. meters (872 sq.ft.)

### Canyon Casita King features:

- King Size bed with fine linens and four extra-large pillows
- Full deck overlooking the canyon with volcano view
- Warm natural spring Spa-Plunge pool
- Adirondack chairs, table and footrest
- 55" Smart Television with international cable and Netflix
- Air Conditioning
- Ceiling Fan
- Writing desk and stationary
- Double head rain shower overlooking the rainforest
- Double sinks with complete amenities and lighted vanity mirror
- 1500w Hair dryer
- Separate toilet
- Daily Complimentary Minibar: water, juice, soda, beer, coffee, tea and snacks
- Spacious cedar closets with bathrobe and slippers
- Iron with board
- Complimentary Wifi
- Complimentary VOIP phone calls to USA
- Laptop Safe
- Additional twin bed available on request.



# Canyon Casita Queen

Our ten Casitas feature two queen beds, fine linens, double sinks, private toilet and dual-headed rainfall shower with amazing views of the surrounding forest. Each Casita is complete with its own warm natural spring spa-plunge pool and intimate terrace facing out to the volcano and our rainforest canyon stream. All Casitas are built from precious tropical hardwoods and offer exceptional privacy and living space at 81 sq. meters (872 sq.ft.)

## Canyon Casita Queen features:

- Two queen size beds with fine linens and four extra-large pillows
- Full deck overlooking the canyon with volcano view
- Warm natural spring Spa-Plunge pool
- Adirondack chairs, table and footrest
- 55" Smart Television with international cable and Netflix
- Air Conditioning
- Ceiling Fan
- Writing desk and stationary
- Double head rain shower overlooking the rainforest
- Double sinks with complete amenities and lighted vanity mirror
- 1500w Hair dryer
- Separate toilet
- Daily Complimentary Minibar: water, juice, soda, beer, coffee, tea and snacks
- Spacious cedar closets with bathrobe and slippers
- Iron with board
- Complimentary Wifi
- Complimentary VOIP phone calls to USA
- Laptop Safe





# Wellness

Our full-service spa offers three treatment rooms surrounded by exuberant vegetation. Here guests can enjoy a variety of natural treatments and massages.

We have an intimate and serene yoga platform overlooking our canyon stream.

Our unique meditation platform floats among the surrounding rainforest, overlooking our tropical canyon. We offer a high-end gym with exceptional valley views equipped with arc elliptical trainer, rowing machine, treadmill, stationary bike, multi-station strength training station, pull-up bar, and separate area for functional training.

## Rainforest Spa



## YOGA

## GYM





# Dining

We use only the freshest, local and organic ingredients to deliver healthy and delicious meals in our menus.

## Restaurante El Rancho

Explore our deep connection to the land's flavors in our signature cuisine and mixology. Amor Arenal crafts an honest selection of dishes & cocktails that feature the very best and most authentic of ingredients. Sourcing guidelines underscore purity and excellence, demanding not only freshness, but superb farming & agricultural principles. Grass-fed, organic, cage-free, seasonal, and regional are the defining characteristics of our offerings.

Amor Arenal's flagship restaurant is a charming setting for a tantalizing culinary selection. Framed by views of Arenal Volcano, El Rancho infuses its international cuisine with a bold Latin American twist.

Our Chef's visionary menu tempts with delicious options to explore and savor while immersed in the rustic elegance of a traditional hacienda. Classic delights are elevated through vibrant colors, aromas, and textures. Look forward to the steaming bread and sweet desserts that are lovingly baked and prepared onsite. Your culinary journey will pique the palate and charm the soul.

Breakfast: 6:00 am to 10:00 am

Lunch: 11:00 am to 5:00 pm

Dinner: 5:00 pm to 10:00 pm

Room Service: 6:00 am to 10:00 pm

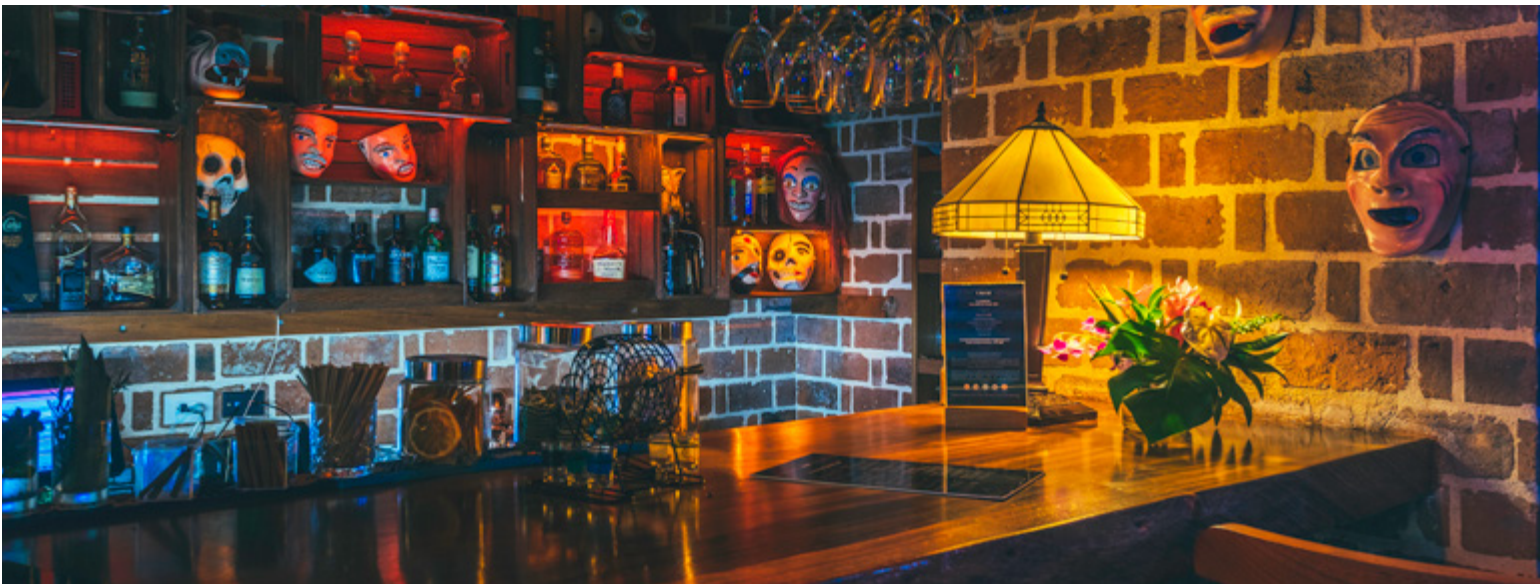


# La Jaranita Rinconcito Tico

Have fun at La Jaranita, our version of a Costa Rican traditional watering hole! Lively artisan masquerade art give a touch of playful color to inspire the festive ambiance of a gathering with friends.

La Jaranita's signature cocktail menu offers a unique Tico take on traditional libations by showcasing our own Guaro Cacique infusions. Explore and enjoy an original Guaro Sour, Purple Mule, Red Mojito, and more. Enjoy bar stool banter or sit-down dining at the adjacent Tico Grill.

- Open Daily: 5:00 pm - 10:00 pm (Our experiences require reservations to guarantee space)



## La Cava

As our hotel continues to evolve in providing exceptional experiences, we were inspired by the passion for wine held by our private Sommelier. Thus, we embarked on the endeavor to create our Wine Cellar. This addition serves to complement the efforts we've dedicated to enhancing our offerings over the past years. Anticipating many delightful evenings filled with engaging conversations and the creation of cherished memories, our guests now have the opportunity to indulge in a selection of handpicked wines at La Cava. Within this intimate space, guests can experience a curated tasting of five world-class wines. Using the Coravin system, we invite you to savor renowned wines such as Opus One and Mundus Bacillus, among others. To elevate your experience, allow us to pamper you and your special one with a private and romantic dinner featuring expertly curated wine pairings at La Cava.

- Cava Shop: 11:00 am - 10:00 pm
- Our experiences require reservations to guarantee space



# Weddings & Events

Our name says it all... Love and the warm celebration of it is what distinguishes us as a destination. Amor Arenal is the ideal hotel to make your dream wedding or special event come true, intertwining the scenic beauty of nature into the celebration. Our intimate character allows us to create uniquely magical experiences that reflect the best of Costa Rican hospitality, the charm of La Fortuna, and our authentic desire to make your special day truly memorable.





# Spring Pools

After a day of exploration and adventure treat yourself to craft drinks in our warm spring pool bar, relax in your own Spa-Plunge pool, or swim in one of two natural spring ponds on the hotel grounds.



# Trails

Wander from your room to the rainforest! You can spend hours along our jungle trails meandering through lush vegetation, streams, and water falls. Most people come to Arenal to immerse themselves in nature, and here you have direct access!

Serenity Trail \$45.00 tax included. Commissionable rate at 10%



# Signature Expeditions

Private Expeditions will be held to nearby exclusive areas such as waterfalls and secluded attractions with personalized service, which makes them different from the regular activities promoted in the area.





# Accommodation Rates

## 2025 Rates

HIGH SEASON JAN 06TH - APR 30TH, 2025 JUL 01ST - AUG 15TH, 2025 NOV 16TH, 2025 - DIC 19TH, 2025	LOW SEASON MAY 01ST-JUN 30TH,2025 AUG 16TH - NOV 15TH, 2025	PEAK SEASON DIC 20TH, 2025-JAN 05TH, 2026
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Canyon Casitas (2-person rate)	\$800.00	\$700.00	\$900.00
Extra Person	\$60.00	\$60.00	\$60.00

Rates are based on single and double occupancy. All rates are in US dollars and do not include 13% sales tax. All room rates include breakfast.

The rates are strictly confidential and must not be disclosed to anyone.



## All Rates Includes:

- **Personalized Greetings:** Homemade treats and personalized card upon arrival.
- **Welcome Beverages:** Homemade Kombucha and Sangría.
- **Mini-Bar Bliss:** One mini-bar stock per stay.
- **Guided Nature Escapes:** Daily Guided Hike on Nanciton Trail.
- **Serene Wellness Retreat:** Daily wellness class at 8am (yoga, meditation or sound therapy)
- **Daily Breakfast Delights:** Fresh a la carte breakfast.
- **High-speed Wi-Fi.**
- **Top-of-the-line amenities provided.**
- **A/C and ceiling fans in every room.**

### Maximum Occupancy

All Casitas King are capable of allowing up to 3 adults per room or 2 adults and 1 teenager. The ten Casitas Queen are configured with two queen beds allowing up to 4 people per room.

### Children Policy

Children under 13 years old are not allowed.

### Extra Person & Teenager Surcharge (13 years and above)

Additional surcharge per extra person of \$60.00 plus tax per night includes breakfast. Commissionable.

### Bedding Configuration

Casita King: Twenty-one casitas feature one king size bed. Additional twin bed is provided for third person.

Casita Queen: Ten casitas are configured with two queen beds allowing up to 4 persons

### Check-In / Check-Out

Check in time is 15.00 hours and check out time is 12.00 hours. The hotel will make every effort to accommodate requests for early arrivals and late departure. A special luggage room will be available always.

### Peak Season

Minimum of three consecutive nights required. On the night of December 31st there will be a New Year's Eve Dinner which includes five meals and includes 3 pairing beverages. Price per person US\$175.00+taxes net rate. Mandatory cost for all guest staying at the resort.

Christmas dinner with a special menu, not mandatory. Price \$125.00 + tax per person net rate.

### Group Policy

- Groups are considered 5 double rooms and more.
- Minimum three-night stay required.
- Complimentary room for guide and driver at local cabanas located 10 minutes away off site.
- Free welcome beverage (coffee, tea, soda, natural juice, water, beer, wine).
- 50% off on food and beverage for guide and driver.
- Free meals for guide and driver when group includes meals in the hotel restaurant.
- **Mandatory Tips policy:**
- From 5 to 12 rooms:
  - US\$ 5.00 per room per night for housekeeping
  - US\$ 5.00 per room per night for bellboys
- From 13 to 20 rooms:
  - US\$ 4.00 per room per night for housekeeping
  - US\$ 4.00 per room per night for bellboys
- 21 room or more:
  - US\$ 3.00 per room per night for housekeeping
  - US\$ 3.00 per room per night for bellboys







# Food and Beverage

All rates are in US dollars and do not include 10% sales tax and 13% service tax. All food and beverage rates are net non-commissionable.

Services	2025
Lunch	\$65.00 + tax
Dinner	\$80.00 + tax

- Meals include appetizer, main entrée, one beverage (coffee, te, water, soda, beer, kombuchas o sangrías), and dessert. Special menus will be quoted upon request according to the specifications of the client.
- \*\*Does not include sea food or imported beef like Tomahawk Steak and Surf & Turf.\*\*
- Price per person
- All rates are in US dollars and do not include 10% sales tax and 13% service tax





# Cooking Class with Chef Guillermo

Our Executive Chef Guillermo, inspired by his passion for cooking, invites you to join him for a unique culinary experience. He has crafted a 2-hour session that includes a live demonstration and tasting of four traditional Costa Rican dishes. Enjoy great conversation and fine wines as you explore these authentic flavors. The menu features Tico Ceviche, fresh fish marinated in citrus juices and a hint of Ginger Ale; Chicharrón Empanadas, corn dough filled with savory pork chicharrón and refried beans; Caribbean Shrimp, shrimp cooked in a rich coconut milk stew, served with rice and beans; and Pineapple Empanada, a delightful pastry filled with pineapple syrup, paired with Cas fruit ice cream. Join us for this special opportunity to learn and taste the best of Costa Rican cuisine!

Services

2025

Cooking Clases

\$200 + tax

- Price per couple
- Commissionable rate at 10%
- All rates are in US dollars and do not include 10% sales tax and 13% service tax





# Romantic Dinner

Step into romantic dining escapade amidst the rainforests, perfect for celebrating love. Guests can enjoy a 6-course surprise menu paired with curated wines, creating a delightful culinary symphony. Hosted in the intimate Wine Cellar, “La Cava,” with personalized service, it’s a serene getaway nestled in nature. Cured by the chef without a set menu, each course is customized and complemented by wines selected by the sommelier.

Duration: 2 hours  
7:00 pm (Requires prior reservation)

Services

2025

**Romantic Dinner**

**\$400 + tax**

- Includes 6-Course tasting with pairing
- Price per couple
- All rates are in US dollars and do not include 10% sales tax and 13% service tax
- Commissionable rate at 10% if prepaid prior to the guests’ arrival





# The Costa Rican Gastronomic ROUTE OF THE CHEF

With 4 years in this paradise and 20+ years in his culinary career, our Executive Chef has discovered delightful foods in markets, squares, and streets. Join him for an authentic gastronomic adventure, featuring memorable dishes and honoring tradition. Explore Costa Rica’s multicultural essence and vibrant “Pura Vida” lifestyle from north to south and east to west!

Services

2025

Lunch

\$90.00 + tax

- Includes 6-Course tasting with pairing
- Price per person
- All rates are in US dollars and do not include 10% sales tax and 13% service tax
- Commissionable rate at 10% if prepaid prior to the guests’ arrival



## Tico Grill

Enter The Tico Grill at La Jaranita and immerse yourself in a unique gastronomic adventure. With personal mini grills at every table, you can barbecue your own custom selection of veggies, proteins, and more, crafting delectable “gallitos” - Costa Rica’s famed soft corn tortilla mini-tacos. Explore artisan Guaro CaciQue infusions and classic cocktails like the Jaguar You and Margarazo for an unforgettable dining journey.

Services

2025

Tico Grill

\$100 + tax

- Price per person
- All rates are in US dollars and do not include 10% sales tax and 13% service tax
- Commissionable rate at 10% if prepaid prior to the guests’ arrival





# Chef's Corner

As the Executive Chef at Amor Arenal, the chef takes pride in offering guests a genuine and down-to-earth culinary experience. With a focus on fresh, locally-sourced ingredients, each dish is crafted to showcase simple yet flavorful combinations. The menu, consisting of six courses paired with fine wines, reflects the chef's passion for honest gastronomy. Guests can expect a memorable dining adventure that highlights the purity of ingredients and the care that goes into every dish.

Duration: 2 hours

Dinner: 5:00 pm & 8:00 pm (Requires prior reservation).

## Services

2025

### Chef's Corner

\$400 + tax

- Includes 6-Course tasting with pairing
- Price per couple.
- Commissionable rate at 10%.
- All rates are in US dollars and do not include 10% sales tax and 13% service tax





# The Art of Mixology

Unleash your mixologist skills at Amor Arenal's cocktail lesson, where you'll prepare five classic cocktails using unique techniques and a blend of flavors, textures, colors, and aromas. Enjoy the journey and gain valuable bartending skills to impress your friends back home. Enhancing this experience, our Chef's selection of tapas will complement and elevate each cocktail for a complete sensory delight.

Mixology Class Only at 3:00 pm (Requires prior reservation)

Services	2025
At the restaurant Bar	\$90 + tax
Pool side	\$95 + tax

- Price per person
- Commissionable rate at 10%.
- All rates are in US dollars and do not include 10% sales tax and 13% service tax



# Rum Tasting Experience

We have curated the rum tasting experience to celebrate the essence of spirits across Central America, rooted in the richness of sugar cane—the very heart and soul of our craft. Over centuries, this technique has evolved and perfected, culminating in modern times where the finest rums stand shoulder to shoulder in quality with the best whiskies or cognacs.

Services	2025
Regular	\$85 + tax
Premium	\$125 + tax

- Price per person
- Commissionable rate at 10%.
- All rates are in US dollars and do not include 10% sales tax and 13% service tax





# Wine Tasting Experience

We take great pride in introducing you to our exquisite Wine Cellar, where we offer a truly unique wine tasting experience featuring 5 exclusive wines, each meticulously selected to showcase distinct regions from around the world.

Embark on a captivating journey alongside our sommelier through diverse wine-producing territories. To complement this sensory adventure, indulge in a curated selection of cheeses, charcuterie, roasted vegetables, and an assortment of freshly baked homemade bread.

Tasting schedule:

5:00 pm - 7:00 pm

8:00 pm - 10:00 pm

Services

2025

**Wine Tasting with somelier**

**\$220 + tax**

- Price per couple
- Commissionable rate at 10%.
- All rates are in US dollars and do not include 10% sales tax and 13% service tax



# Processing a Reservation

- All reservations must be sent in writing directly to the hotel.
- Confirmations are subject to availability.
- Change of name of the reservation within the penalty period will be considered a cancellation by the hotel. In this case the agency must send a new reservation and this will be subject to availability.
- We do not accept pets except for seeing-eye dogs for people with special needs.
- Smoking is not allowed in any of our rooms.
- Signed contract prior to reservation request
- Credit card authorization form with passport copy.

## Group Policy:

- Signed contract prior to reservation request
- Credit card authorization form with passport copy.

## Last Minute Reservations:

For reservations made between 29 and 9 days prior to arrival, the hotel will allow 2 days to process payment, once the reservation is confirmed. For reservations made 8 days or less prior to arrival, the hotel will allow 24 hours to process payment, once the reservation is confirmed. Payments not completed within this time will be canceled immediately.

## Contact Information

Telephone: +506 2479 7070

Toll Free: +18884188402

Address: 7 km oeste del centro de La Fortuna en la Ruta 142 camino al Parque Nacional Volcan Arenal, La Fortuna de San Carlos 21007, Costa Rica

## Reservation Information

Email: [reservations@amorarenal.com](mailto:reservations@amorarenal.com)

Website: [www.amorarenal.com](http://www.amorarenal.com)

Telephone: +506 2220 6961

Whatsapp: +506 8537 7072

## General Manager

Erick Lizano

Email: [elizano@amorarenal.com](mailto:elizano@amorarenal.com)

## Events Manager

Enrique Menocal

Email: [events@amorarenal.com](mailto:events@amorarenal.com)

## Operations, Reservations & Reception Manager

Gina Sepulveda

Email: [gsepulveda@amorarenal.com](mailto:gsepulveda@amorarenal.com)

[reservations@amorarenal.com](mailto:reservations@amorarenal.com)

## Spa Manager

Kristel Sancho

Email: [ksancho@amorarenal.com](mailto:ksancho@amorarenal.com)

## Reservations Department Schedule:

Monday to Saturday: 8:00 am to 4:00 pm

## Accounting

Ivan Ramírez

Email: [accounting@amorarenal.com](mailto:accounting@amorarenal.com)

## Director of Marketing and Sales

Jennifer Pérez | Costa Rica Marketing

Email: [jperez@costoricamarketing.cr](mailto:jperez@costoricamarketing.cr)

Tel. +506 8448-6938

Cell +506 8815-7011



# Lodging Payment Policies 2025

## **FITS (individuals) 2025**

**HIGH SEASON JAN 06TH - APR 30TH, 2025 | JUL 01ST - AUG 15TH, 2025 | NOV. 16TH, 2024 - DEC. 19TH, 2025**

All reservations must be paid in full no less than 22 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

**LOW SEASON MAY 01ST-JUN 30TH,2025 | AUG 16TH - NOV 15TH, 2025**

All reservations must be paid in full no less than 14 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

## **Group Policies 2025**

All group reservations must be paid in their entirety by 90 days prior to the group's arrival. Group Reservations are not taken during Peak Season.

**PEAK SEASON DEC. 20TH, 2025 - 5TH JAN, 2026**

All reservations for the period Dec 20 - 5 Jan must be paid in their entirety by Sept. 15th prior to guests arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance with the negotiation with the hotel.

## **Blackouts**

Blackout dates will be maintained for up to 30 days prior to arrival date, from that date forward, the date will automatically be released. Peak Season blackouts will be released by Oct.01st automatically.



# Lodging Cancellation Policies

All cancellations must be sent in writing to the hotel, awaiting confirmation in written format on behalf of our company for it to be considered effective.

## 2025

Policy	HIGH SEASON	LOW SEASON	PEAK SEASON
	Jan 06th - Apr 30th, 2025   Jul 01st - Aug 15th, 2025   Nov. 16th, 2025 - Dec. 19th, 2025	May 01st-Jun 30th,2025   Aug 16th - Nov 15th, 2025	Dec. 20th, 2025 - 5th Jan, 2026
No penalty	61 days or more	61 days or more	N/A
25% penalty	N/A	N/A	91 days prior to arrival
50% penalty	60 to 31 days prior to arrival	60 to 31 days prior to arrival	N/A
75% penalty	30 to 15 days prior to arrival	30 to 15 days prior to arrival	N/A
100% penalty	14 to 0 days prior to arrival	14 to 0 days prior to arrival	90 to 0 days prior to arrival

## Groups

## 2025

Policy	HIGH SEASON & LOW SEASON	PEAK SEASON
		Dec. 20th, 2025 - 5th Jan, 2026
No penalty	91 days prior to arrival	N/A
50% penalty	90 to 61 days prior to arrival	N/A
100% penalty	60 to 0 days prior to arrival	N/A
100% penalty	No show	N/A

### Important Note

When accidental or unfortunate circumstances occur, the hotel is not held responsible although cancellations due to emergency situations will be analyzed based on the criteria of the General Manager and evidence shown to the hotel, to decide if 100% of the reservation will be charged or just a portion of it.

### No Show

When the guest does not arrive at the hotel on the reserved date and the hotel has not been informed, the reservation will be charged in its entirety.

# Methods of Payment

## **In US Dollars for deposits made in Costa Rica:**

Bank: BAC San José  
Account of: Amor Arenal Canyon S.R.L  
Account number: 938056835  
IBAN: CR60010200009380568354  
Client Account: 10200009380568354

## **In US Dollars for deposits made in United States of America:**

Bank Name: Capital One  
RTN/ABA: 065000090  
SWIFT/BIC: HIBKUS44  
Beneficiary account name: Amor Investment LLC  
Beneficiary account number: 1361410726  
Bank Address: 1111 N Town Center Dr.; Las Vegas, NV 89144

**Please send check to our account. The hotel will not cover any extra fees charge from the bank.**

### **Contact Information**

Commercial Name:  
Amor Arenal Canyon

Legal Name:  
Amor Arenal Canyon S.R.L  
ID: 3-102-769298







**AMOR**

ARENAL

SAN CARLOS · COSTA RICA

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