



AMOR

ARENAL

SAN CARLOS · COSTA RICA



Rates
2023-2024



Our Property

What sets Amor Arenal apart as a unique experience in Costa Rica?

Its serene elegance and understated luxury nestled in a wild verdant rainforest.

The resort sits atop the foothills of Arenal Volcano where the higher elevation makes for cooler temps and constant breezes that are sure to lure you outdoors. Admire a front-row view of the towering Arenal Volcano from your Casita deck and spa-plunge pool. Enjoy a panoramic view of the San Carlos Valley from your front porch.

Right below the Casitas you'll find paths to explore the surrounding jungle. Our trails are perfect for long walks through spectacular local flora and fauna. They offer exclusive access to the babbling streams of our canyon below.

Our personalized guest services aim to deliver all aspects of the 'Pure Life' or 'Pura Vida' as they say in Costa Rica—including nature, wellness, delicious healthy food, and fun.

We are an unmatched rainforest immersion experience with impeccable service and 5-star amenities through and through.

Our Accommodations

The property is comprised of thirty-one luxurious free-standing Casitas divided in two categories:

Canyon Casita King

Our twenty-one Casitas feature a king size bed, fine linens, double sinks, private toilet and dual-headed rainfall shower with amazing views of the surrounding forest.

Each Casita is complete with its own warm natural spring spa-plunge pool and intimate terrace facing out to the volcano and our rainforest canyon stream. All Casitas are built from precious tropical hardwoods and offer exceptional privacy and living space at 81 sq. meters (872 sq.ft.)

Canyon Casita King features:

- King Size bed with fine linens and four extra-large pillows
- Full deck overlooking the canyon with volcano view
- Warm natural spring Spa-Plunge pool
- Adirondack chairs, table and footrest
- 55" Smart Television with international cable and Netflix
- Air Conditioning
- Ceiling Fan
- Writing desk and stationary
- Double head rain shower overlooking the rainforest
- Double sinks with complete amenities and lighted vanity mirror
- 1500w Hair dryer
- Separate toilet
- Complimentary Minibar: water, juice, soda, beer, coffee, tea and snacks
- Spacious cedar closets with bathrobe and slippers
- Iron with board
- Complimentary Wifi
- Complimentary VOIP phone calls to USA
- Laptop Safe
- Additional twin bed available on request.



Canyon Casita Queen

Our ten Casitas feature two queen beds, fine linens, double sinks, private toilet and dual-headed rainfall shower with amazing views of the surrounding forest. Each Casita is complete with its own warm natural spring spa-plunge pool and intimate terrace facing out to the volcano and our rainforest canyon stream. All Casitas are built from precious tropical hardwoods and offer exceptional privacy and living space at 81 sq. meters (872 sq.ft.)

Canyon Casita Queen features:

- Two queen size beds with fine linens and four extra-large pillows
- Full deck overlooking the canyon with volcano view
- Warm natural spring Spa-Plunge pool
- Adirondack chairs, table and footrest
- 55" Smart Television with international cable and Netflix
- Air Conditioning
- Ceiling Fan
- Double head rain shower overlooking the rainforest
- Double sinks with complete amenities and lighted vanity mirror
- 1500w Hair dryer
- Separate toilet
- Complimentary Minibar: water, juice, soda, beer, coffee, tea and snacks
- Spacious cedar closets with bathrobe and slippers
- Iron with board
- Complimentary Wifi
- Complimentary VOIP phone calls to USA
- Laptop Safe



Wellness

Our full-service spa offers three treatment rooms surrounded by exuberant vegetation. Here guests can enjoy a variety of natural treatments, massages, pedicure and manicure.

We have an intimate and serene yoga platform overlooking our canyon stream.

Our unique meditation platform floats among the surrounding rainforest, overlooking our tropical canyon.

We offer a high-end gym with exceptional valley views equipped with arc elliptical trainer, rowing machine, treadmill, stationary bike, multi-station strength training station, pull-up bar, and separate area for functional training.

SPA



YOGA



GYM



Dining

We use only the freshest, local and organic ingredients to deliver healthy and delicious meals in our menus.

Restaurante El Rancho

Explore our deep connection to the land's flavors in our signature cuisine and mixology. Amor Arenal crafts an honest selection of dishes & cocktails that feature the very best and most authentic of ingredients. Sourcing guidelines underscore purity and excellence, demanding not only freshness, but superb farming & agricultural principles. Grass-fed, organic, cage-free, seasonal, and regional are the defining characteristics of our offerings.

Amor Arenal's flagship restaurant is a charming setting for a tantalizing culinary selection. Framed by views of Arenal Volcano, El Rancho infuses its international cuisine with a bold Latin American twist.

Our Chef's visionary menu tempts with delicious options to explore and savor while immersed in the rustic elegance of a traditional hacienda. Classic delights are elevated through vibrant colors, aromas, and textures. Look forward to the steaming bread and sweet desserts that are lovingly baked and prepared onsite. Your culinary journey will pique the palate and charm the soul.

Open Daily 6:30 - 22:00

La Jaranita Tico Grill

"A place for craft drinks, small plates and dancing. Or plan your special event with our Chef. The Tico Grill at La Jaranita will charm with its ambiance and delight with its unique gastronomic. Every table is outfitted with a personal mini grills to bbq a selection of vegetables, protein, and other ingredients. Create your own combinations for delicious "gallitos" (Costa Rica's flavorful soft corn tortilla mini-tacos).



Romantic Dinners

Little compares to dining amongst the rainforests. Our Dinner for Two is truly a magical experience for you and your plus one, no matter the occasion.

We invite you to delight your palate with a 6-course paring surprise menu where every element plays a key role. The evening atmosphere, the lighting, the aromas are part of it all. This unhurried dining experience is a love story immersed in the peace and beauty of the surrounding nature, an intimate ambiance and impeccable service with a personal maître d', in a one-of-a-kind venue, our private deck tucked in the rainforest canyon.

Private deck capacity: 2 to 6 people

Duration: 2 hours

- Reservations available starting at 7pm.

Weddings & Events

We can host small intimate weddings and special events in La Jaranita or a secluded outdoor location.



Spring Pools

After a day of exploration and adventure treat yourself to craft drinks in our warm spring pool bar, relax in your own Spa-Plunge pool, or swim in one of two natural spring ponds on the hotel grounds.



Trails

Wander from your room to the rainforest! You can spend hours along our jungle trails meandering through lush vegetation, streams, and water falls. Most people come to Arenal to immerse themselves in nature, and here you have direct access!

Serenity Trail \$45.00 tax included, non-commissionable.

Private Expeditions

Private Expeditions will be held to nearby exclusive areas such as waterfalls and secluded attractions with personalized service, which makes them different from the regular activities promoted in the area.

Rates

2023 - 2024 Accommodations

	JAN 06TH - APR 30TH, 2023 JUL 01ST - AUG 31ST, 2023	MAY 01ST-JUN 30TH,2023 SEP 01ST - DEC 19TH, 2023	DEC. 20TH, 2023 - JAN. 05TH, 2024
Canyon Casitas (2-person rate)	\$575.00	\$525.00	\$575.00
Extra Person	\$50.00	\$50.00	\$50.00

2024 - 2025 Accommodations

	JAN 06TH - APR 30TH, 2024 JUL 01ST - AUG 15TH, 2024 NOV 16TH, 2024 - JAN. 05TH, 2025	MAY 01ST-JUN 30TH,2024 AUG 16TH - NOV 15TH, 2024
Canyon Casitas (2-person rate)	\$650.00	\$600.00
Extra Person	\$50.00	\$50.00

Rates are based on single and double occupancy. All rates are in US dollars and do not include 13% sales tax. All room rates include breakfast.

The rates are strictly confidential and must not be disclosed to anyone. They are only applicable if they are packaged with other services such as flights, transfer etc.

All Rates Includes:

- Welcome homemade treats with personalized card
- One welcome beverage: Homemade Kombucha and Sangría
- One mini-bar per stay
- One guided hike through Nanciton Trail
- Yoga class (twice a week)
- Daily breakfast
- High speed Wi-fi
- Top of the line amenities
- A/C and ceiling fans in the rooms.

Maximum Occupancy

All Casitas King are capable of allowing up to 3 adults per room or 2 adults and 1 teenager. The ten Casitas Queen are configured with two queen beds allowing up to 4 people per room.

Children Policy

Children under 13 years old are not allowed.

Extra Person & Teenager Surcharge (13 years and above)

Additional surcharge per extra person of \$50.00 plus tax per night includes breakfast. Commissionable.

Bedding Configuration

Casita King: Twenty-one casitas feature one king size bed. Additional twin bed is provided for third person.

Casita Queen: Ten casitas are configured with two queen beds allowing up to 4 persons

Check-In / Check-Out

Check in time is 15.00 hours and check out

time is 12.00 hours. The hotel will make every effort to accommodate requests for early arrivals and late departure. A special luggage room will be available always.

Peak Season

Minimum of two consecutive nights required. On the night of December 31st there will be a New Year's Eve Dinner which includes five meals and includes 3 pairing beverages. Price per person US\$175.00+taxes. Mandatory cost for all guest staying at the resort.

Christmas dinner with a special menu, not obligatory. Price \$105.00 + tax per person.

Group Policy

- Groups are considered 3 double rooms and more.
- Minimum two-night stay required.
- Complimentary room for guide and driver at local cabanas located 10 minutes away off site.
- Free welcome beverage (coffee, tea, soda, natural juice, water, beer, wine).
- 50% off on food and beverage for guide and driver.
- Free meals for guide and driver when group includes meals in the hotel restaurant.
- Mandatory Tips policy:
 - From 3 to 9 rooms:
 - US\$ 4.00 per room per night for housekeeping
 - US\$ 4.00 per room per night for bellboys
 - From 10 to 19 rooms:
 - US\$ 3.00 per room per night for housekeeping
 - US\$ 3.00 per room per night for bellboys
 - 20 room or more:
 - US\$ 2.00 per room per night for housekeeping
 - US\$ 2.00 per room per night for bellboys



Food and Beverage

All rates are in US dollars and do not include 10% sales tax and 13% service tax. All food and beverage rates are net non-commissionable.

Services	2023	2024
Lunch	\$45.00 + tax	\$55.00 + tax
Dinner	\$60.00 + tax	\$70.00 + tax

Meals include appetizer, main entrée, one beverage (coffee, te, water, soda, beer, kombuchas o sangrías), and dessert. Special menus will be quoted upon request according to the specifications of the client.

****Does not include sea food or imported beef like Tomahawk Steak and Surf & Turf.****

Romantic Dinner

Services	2023	2024
Romantic Dinner	\$285 + tax	\$375 + tax

Price for two people.

Commissionable rate at 10%.

All rates are in US dollars and do not include 10% sales tax and 13% service tax

With no set menu, this dinner is an interpretation of our chef, prepared at the moment and personalized for each couple.

All courses are paired with wine, spirits, or beers, carefully chosen by our chef and our sommelier. We accommodate food allergies and diet restrictions. Reservations available starting at 7pm.



The Costa Rican Gastronomic ROUTE OF THE CHEF

All rates are in US dollars and do not include 10% sales tax and 13% service tax. All food and beverage rates are net non-commissionable.

Services

2024

Lunch

\$80.00 + tax



Tico Grill

Services

2024

Tico Grill

\$90 + tax

Add: \$30+23% up-grade dry aged Rib eye or New York if the client prefers it.
All rates are in US dollars and do not include 10% sales tax and 13% service tax

Processing a Reservation

- All reservations must be sent in writing directly to the hotel.
- Confirmations are subject to availability.
- Change of name of the reservation within the penalty period will be considered a cancellation by the hotel. In this case the agency must send a new reservation and this will be subject to availability.
- We do not accept pets except for seeing-eye dogs for people with special needs.
- Smoking is not allowed in any of our rooms.
- Signed contract prior to reservation request
- Credit card authorization form with passport copy.

Group Policy:

- Signed contract prior to reservation request
- Credit card authorization form with passport copy.

Last Minute Reservations:

For reservations made between 29 and 9 days prior to arrival, the hotel will allow 3 days to process payment, once the reservation is confirmed. For reservations made 8 days or less prior to arrival, the hotel will allow 48 hours to process payment, once the reservation is confirmed. Payments not completed within this time will be cancelled immediately.

Contact Information

Telephone: +506 2479 7070

Toll Free: +18884188402

Address: 7 km oeste del centro de La Fortuna en la Ruta 142 camino al Parque Nacional Volcan Arenal, La Fortuna de San Carlos 21007, Costa Rica

Reservation Information

Email: reservations@amorarenal.com

Website: www.amorarenal.com

Telephone: +506 2220 6961

Whatsapp: +506 8537 7072

General Manager

Erick Lizano

Email: elizano@amorarenal.com

Operations, Reservations & Reception Manager

Gina Sepulveda

Email: gsepulveda@amorarenal.com

reservations@amorarenal.com

Reservations Department Schedule:

Monday to Saturday: 8:00 am to 4:00 pm

Director of Marketing and Sales

Jennifer Pérez | Costa Rica Marketing

Email: jperez@costaricamarketing.cr

Tel. +506 8448-6938

Cell +506 8815-7011

Accounting

Ivan Ramírez

Email: accounting@amorarenal.com

Lodging Payment Policies 2023

FITS (individuals) 2023

HIGH SEASON JAN 06TH - APR 30TH, 2023 | JUL 01ST - AUG 31ST, 2023.

All reservations must be paid in full no less than 22 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

LOW SEASON MAY 01ST-JUN 30TH, 2023 | SEP 01ST - DEC 19TH, 2023.

All reservations must be paid in full no less than 14 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

Group Policies 2023

The first payment of 50% is due 90 days prior to the group's arrival, the second payment 60 days after the group's arrival or partial or total release of the group without penalty. Group Reservations are not taken during Peak Season.

PEAK SEASON Dec. 20th, 2022 - 5th Jan, 2023 | Dec. 20th, 2023 - 5th Jan, 2024.

All reservations for the period Dec 20 - 5 Jan must be paid in their entirety by Octobr 31st prior to guests arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

Blackouts

Blackout dates will be maintained for up to 30 days prior to arrival date, from that date forward, the date will automatically be released. Peak Season blackouts will be released by Oct.01st automatically.

Lodging Payment Policies 2024

FITS (individuals) 2024

HIGH SEASON JAN 06TH - APR 30TH, 2024 | JUL 01ST - AUG 15TH, 2024 | NOV. 16TH, 2024 - DEC. 19TH, 2024

All reservations must be paid in full no less than 22 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

LOW SEASON MAY 01ST-JUN 30TH,2024 | AUG 16TH - NOV 15TH, 2024

All reservations must be paid in full no less than 14 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

Group Policies 2024

The first payment of 50% is due 90 days prior to the group's arrival, the second payment 60 days after the group's arrival or partial or total release of the group without penalty. Group Reservations are not taken during Peak Season.

PEAK SEASON DEC. 20TH, 2024 - 5TH JAN, 2025

All reservations for the period Dec 20 - 5 Jan must be paid in their entirety by 60 days prior to guests arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

Blackouts

Blackout dates will be maintained for up to 30 days prior to arrival date, from that date forward, the date will automatically be released. Peak Season blackouts will be released by Oct.01st automatically.

Lodging Cancellation Policies

All cancellations must be sent in writing to the hotel, awaiting confirmation in written format on behalf of our company for it to be considered effective.

2023

Policy	HIGH SEASON Jan 06th - Apr 30th, 2023. Jul 01 st - Aug 31st. 2023.	LOW SEASON May 01st - Jun 20th, 2023. Sep 01st - Dec 19th. 2023.	PEAK SEASON Dec 20th, 2023 - Jan 05th, 2024.
No penalty	23 days prior arrival	15 days prior to arrival	60 days prior to arrival
50% penalty	N/A	N/A	59 days to 31 days prior arrival
100% penalty	22 to 0 days prior arrival	14 to 0 days prior to arrival	30 to 0 days prior to arrival
100% penalty	No Show	No Show	No Show

2024

Policy	HIGH SEASON Jan 06th - Apr 30th, 2024 Jul 01st - Aug 15th, 2024 Nov. 16th, 2024 - Dec. 19th, 2024	LOW SEASON May 01st-Jun 30th,2024 Aug 16th - Nov 15th, 2024	PEAK SEASON Dec. 20th, 2024 - 5th Jan, 2025
No penalty	23 days prior arrival	15 days prior to arrival	61 days prior to arrival
100% penalty	22 to 0 days prior arrival	14 to 0 days prior to arrival	60 to 0 days prior to arrival
100% penalty	No Show	No Show	No Show

Groups**2023 - 2024**

No penalty	90 days prior to arrival
50% penalty	89 to 45 days prior to arrival
75% penalty	44 to 30 days prior to arrival
100% penalty	29 to 0 days prior to arrival
100% penalty	No Show

Important Note

When accidental or unfortunate circumstances occur, the hotel is not held responsible although cancellations due to emergency situations will be analyzed based on the criteria of the General Manager and evidence shown to the hotel, to decide if 100% of the reservation will be charged or just a portion of it.

No Show

When the guest does not arrive at the hotel on the reserved date and the hotel has not been informed, the reservation will be charged in its entirety.

Methods of Payment

In US Dollars for deposits made in Costa Rica:

Bank: BAC San José
Account of: Amor Arenal Canyon S.R.L
Account number: 938056835
IBAN: CR60010200009380568354
Client Account: 10200009380568354

In US Dollars for deposits made in United States of America:

Bank Name: Capital One
RTN/ABA: 065000090
SWIFT/BIC: HIBKUS44
Beneficiary account name: Amor Investment LLC
Beneficiary account number: 1361410726
Bank Address: 1111 N Town Center Dr.; Las Vegas, NV 89144

Please send check to our account. The hotel will not cover any extra fees charge from the bank.

Contact Information

Commercial Name:
Amor Arenal Canyon

Legal Name:
Amor Arenal Canyon S.R.L
ID: 3-102-769298






AMOR
♦♦♦♦ ARENAL ♦♦♦♦
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SELECT