

KAROO LODGE



Encircled by a natural amphitheatre of mountains, Karoo Lodge is a lovingly-restored farmhouse with a true sense of place, extensively renovated during 2023. Karoo Lodge offers an elevated home away from home experience for up to 24 guests across 10 suites.

MINIMUM 1-NIGHT STAY



KAROO SUITE x 8

Standalone suite in a traditional Karoo style with private wraparound verandah, outdoor shower and magnificent views. Each suite sleeps 2 guests. A limited number of suites can accommodate up to 2 additional children under the age of 12, sharing with 2 adults, on extra beds.

R 13,500 Rate is per person sharing	R 15,370 Rate is per person sharing	R 14,310 Rate is per person sharing	R 11,660 Rate is per person sharing
01 Nov 24 - 17 Dec 24	18 Dec 24 - 12 Jan 25	13 Jan 25 - 30 Apr 25 01 Aug 25 - 31 Oct 25	01 May 25 - 31 Jul 25
High Season	Peak Season	High Season	Low Season





KAROO FAMILY SUITE × 2

Standalone unit consisting of two en-suite bedrooms sharing a living room. Each room has a private wraparound verandah, outdoor shower and magnificent views. Each unit sleeps 4 guests. One additional child under the age of 12 can be accommodated on an extra bed in the living room.

High Season	Peak Season	High Season	Low Season
01 Nov 24 - 17 Dec 24	18 Dec 24 - 12 Jan 25	13 Jan 25 - 30 Apr 25 01 Aug 25 - 31 Oct 25	01 May 25 - 31 Jul 25
R 54,000 Rate is per unit	R 61,480 Rate is per unit	R 57,240 Rate is per unit	R 46,640 Rate is per unit

RATES INCLUDE

- ✓ Access to 67,000 acres of exclusive born-again wilderness
- Luxury en-suite accommodation as specified
- Twice daily game drives with experienced guide and tracker
- Spekboom planting experience
- ✓ Guided bush walks and wildlife tracking*
- Access to ongoing conservation activities*
- ✓ Transfers between lodges and Samara's airstrip

- ✓ Three meals and game drive snacks daily
- ✓ Soft drinks, house wines and selected spirits and beers
- ✓ Specialty teas and local coffee
- ✓ Children's activity programme
- ✓ Telephone calls
- ✓ Laundry
- ✓ Value Added Tax at 15%

RATES EXCLUDE

- imes Conservation contribution of R450 per person per night
- × Transfers to/from the Samara property
- × Specialised activities e.g. star bed, fly camping*
- × Spa treatments and massages
- × Fine wines and premium brand spirits
- X Gift shop purchases
- × Gratuities
- × Child-minding (R300/hour)

VALUE-ADD OFFER

Book a Karoo Family Suite for a minimum of 3 nights and enjoy the complimentary use of a private vehicle for the duration of your stay.*

CHILD POLICY

Children of all ages are welcome at Karoo Lodge. We recommend that families book into a Karoo Family Suite which sleeps up to 4 adults and 1 child under 12. A limited number of Karoo Suites also offer the option of adding 2 extra single beds/cots for up to 2 children under 12. View our full child policy on p.4.

THE MANOR



A striking oasis in the semi-desert Karoo landscape, The Manor is an elegant villa in a contemporary Karoo style. Booked on an exclusive-use basis for up to 8 guests across 4 suites, The Manor offers guests a private vehicle and tailor-made activity programme.

MINIMUM 2-NIGHT STAY



EXCLUSIVE-USE

Exclusive-use of The Manor including four en-suite bedrooms, large open-plan living room, dining room, bar, kitchen, verandah, swimming pool and garden. Each of the four suites sleeps 2 guests.

High Season	Peak Season	High Season	Low Season
01 Nov 24 - 17 Dec 24	18 Dec 24 - 12 Jan 25	13 Jan 25 - 30 Apr 25 01 Aug 25 - 31 Oct 25	01 May 25 - 31 Jul 25
R 84,000	R 128,000	R 90,050	R 82,100
1-6 guests	1-8 guests	1-6 guests	1-6 guests



RATES INCLUDE

- ✓ Access to 67,000 acres of exclusive born-again wilderness
- ✓ Luxury en-suite accommodation as specified
- ✓ Twice daily game drives with experienced guide and tracker
- Spekboom planting experience
- ✓ Guided bush walks and wildlife tracking*
- Access to ongoing conservation activities*
- ✓ Transfers between lodges and Samara's airstrip

- ✓ Three meals and game drive snacks daily
- ✓ Soft drinks, house wines and selected spirits and beers
- ✓ Specialty teas and local coffee
- ✓ Children's activity programme
- ✓ Telephone calls
- ✓ Laundry
- ✓ Value Added Tax at 15%

RATES EXCLUDE

- \times Conservation contribution of R450 per person per night
- X Transfers to/from the Samara property
- × Specialised activities e.g. star bed, fly camping*
- × Spa treatments and massages
- × Fine wines and premium brand spirits
- X Gift shop purchases
- × Gratuities
- × Child-minding (R300/hour)

LONG-STAY OFFER: STAY 6, PAY 5

Book The Manor on an **exclusive-use basis** for 6 nights and only pay for 5.

CHILD POLICY

Children of all ages are welcome at The Manor when booked on an exclusive-use basis. A tailor-made programme of activities is offered to guests of all ages. View our full child policy on p.4.

PLAINS CAMP



An explorer-style camp evoking the time of mobile safaris with an emphasis on wildness as luxury, this offgrid safari experience focuses on walking safaris and reconnecting with Nature in elegant simplicity. Four tented suites accommodate up to 8 guests.

MINIMUM 2-NIGHT STAT



TENTED SUITE x 4

Tent with bedroom, en-suite bathroom, indoor flushing loo, outdoor bucket shower, fireplace and indoor/outdoor seating area overlooking the serene Karoo landscape. Each suite sleeps 2 guests. Please note rate inclusions of one game drive and one bush walk per day.

R 12,500 Rate is per person sharing	R 13,500 Rate is per person sharing	R 11,000 Rate is per person sharing	Closed
01 Nov 24 - 17 Dec 24 13 Jan 25 - 30 Apr 25 01 Sep 25 - 31 Oct 25	18 Dec 24 - 12 Jan 25	01 - 31 May 25	01 June 25 - 31 Aug 25
High Season	Peak Season	Low Season	Winter Closure



EXCLUSIVE-USE

Exclusive-use of Plains Camp including four tented suites, communal mess tent with wooden deck and plunge pool and outdoor dining area. Each of the four tented suites sleeps 2 guests.

High Season	Peak Season	Low Season	Winter Closure
01 Nov 24 - 17 Dec 24 13 Jan 25 - 30 Apr 25 01 Sept - 31 Oct 25	18 Dec 24 - 12 Jan 25	01 - 31 May 25	01 June 25 - 31 Aug 25
R 68,000 1-6 guests	R 73,500 1-6 guests	R 60,000 1-6 guests	Closed

RATES INCLUDE

- ✓ Access to 67,000 acres of exclusive born-again wilderness
- Luxury en-suite tented accommodation as specified
- Daily morning bush walk with experienced guide and tracker
- ✓ Daily afternoon game drive with experienced guide and tracker
- ✓ Internal transfer to Plains Camp

- ✓ Three meals and safari activity snacks daily
- ✓ Soft drinks, house wines and selected spirits and beers
- ✓ Specialty teas and local coffee
- ✓ Use of a pair of binoculars per suite per stay
- ✓ Value Added Tax at 15%

RATES EXCLUDE

- Conservation contribution of R450 per person per night
- × Transfers to/from the Samara property
- × Fine wines and premium brand spirits
- × Gift shop purchases
- × Gratuities
- Items which are not available at Plains Camp, including Wifi, spa

 × treatments and massages, star bed, fly camping, laundry service,
 telephone calls and Spekboom planting experience

BEST OF BOTH OFFER

Combine a minimum 2-night stay at Plains Camp with a minimum 3-night stay at either The Manor or Karoo Lodge and enjoy 15% off your stay.

CHILD POLICY

Given the nature of Plains Camp as an unfenced explorer-style camp with a focus on bush walks and wildlife tracking in Big Five territory, children under the age of 16 are not permitted. View our full child policy on p.4.



CONSERVATION CONTRIBUTION NOT INCLUDED IN RATES ABOVE

R450 per quest per night, applicable to all lodges

Every Samara guest helps to further our conservation journey through the conservation contribution. This contribution funds anti-poaching and rhino protection efforts, land restoration, community initiatives, climate change adaptation and other wildlife projects through Samara's registered public benefit organisation, The Friends of Samara Trust. Learn more <u>here</u>.

CHILD POLICY

Karoo Lodge

Children of all ages are welcome at Karoo Lodge. However children under 8 years old are not permitted on scheduled game drives with other quests.

Shorter "bumble" drives are on offer to families with young children mid-morning once the scheduled game drive has returned to the lodge.

A children's programme and use of the Cubs' Den is available to children of all ages.

A private vehicle for families can be booked by prior arrangement, subject to availability and at extra cost (please enquire with Reservations at the time of booking).

Karoo Family Suite

- ✓ The quoted rate applies to 1-4 guests irrespective of age.
- The maximum capacity of the Karoo Family Suite is 4 guests in the two bedrooms plus 1 child under the age of 12 on an extra bed in the shared living area.
- Any children over and above the maximum 4 guest capacity, limited to one child, benefit from the following discounts: children before their 3rd birthday stay free, and children between their 3rd and 12th birthday pay 50% of the per person Karoo Suite rate.
- Any guests over and above the maximum 4 guest capacity, who are aged 12 or older, must take their own room at adult rates.
- ✓ 3 or more adults are not permitted to share a room.
- Guests booked into a Karoo Family Suite for a minimum of 3 nights enjoy the complimentary use of a private vehicle, subject to availability.

Karoo Suite

- Two extra beds may be accommodated in a limited number of Karoo Suites, for use by 2 children under 12 sharing with 2 adults.
- Children before their 3rd birthday, sharing with 2 adults, stay free.
- Children between their 3rd and 12th birthday, sharing with 2 adults, pay 50% of the adult rate.
- ✓ Guests aged 12 and over must take their own room at adult rates.
- 3 or more adults are not permitted to share a room.

The Manor

Children of all ages are welcome at The Manor, which is booked on an exclusive-use basis. A bespoke programme of activities will be discussed with you by your private guide.

The quoted exclusive-use rate applies to 1-6 guests (high & low season) or 1-8 guests (peak season) irrespective of age.

In high & low season, any children over and above the minimum 6 guest requirement benefit from the following discounts: children before their 3rd birthday stay free, and children between their 3rd and 12th birthday pay 50% of the extra person (7th & 8th guest) rate.

Plains Camp

Given the nature of Plains Camp as an unfenced explorer-style camp with a focus on bush walks and wildlife tracking in Big Five territory, children under the age of 16 are not permitted.

3 or more adults are not permitted to share a tent.

ARRIVAL & DEPARTURE TIMES

Karoo Lodge/The ManorCheck-in at 14:00Check-out by 11:00Plains CampCheck-in at 13:00Check-out by 11:00

SPECIAL OFFERS

View our full list of specials on our <u>website</u>. Specials cannot be combined with other offers, discounts, promotions or credits and are subject to change without prior notice.

SINGLE SUPPLEMENT

Plus 50% of per person sharing rate. Does not apply to The Manor exclusive-use or Plains Camp exclusive-use.

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BOOKING & CANCELLATION POLICY



General

Rates are quoted and payable in South African Rand (ZAR).

Rates and policies are subject to change without notice.

Guests are required to take out comprehensive travel insurance covering trip cancellation and curtailment, personal accidents, medical and emergency expenses and loss, theft or damage to personal effects.

Standard Policy

Reservations are not secured until a deposit has been paid.

A 50% deposit of the total accommodation amount, conservation contribution and any road transfers organised by Samara is payable within 14 days of date of confirmation of the reservation. Samara reserves the right to release the reservation without notice should payment not be received.

The remaining 50% is due 30 days prior to arrival.

Reservations made within 30 days of arrival date must be confirmed by full payment within 48 hours.

All reservation requests, confirmations and cancellations will be valid only if in writing.

Reservations cancelled 46+ days prior to arrival will not incur a cancellation fee, except if payment has already been made, in which case a 5% fee of the amount already paid will be charged to cover credit card/bank fees.

Reservations cancelled 45-21 days prior to arrival will be charged at 50% of the accommodation and conservation contribution amount.

Reservations cancelled within 20 days of arrival will be charged at 100% of the accommodation and conservation contribution amount.

COVID-19 & Force Majeure

Should a guest be unable to redeem their confirmed and paid-for reservation due to a legitimate COVID-19 or Force Majeure reason, the guest shall be entitled to postpone their travel dates for up to 24 months from original date of travel without incurring cancellation fees.

The postponed reservation will be honoured at the rate at which the original reservation was made, subject to the new travel dates falling into the same rate season (high, low or peak) as the original reservation.

Should the postponed reservation be rescheduled for new travel dates which fall into a different rate season to the original reservation, or for a different accommodation type, guests will be liable for the difference in rate. In the event that the postponed reservation is less than the original reservation rate, the guest will benefit from a credit of the difference to be spent at Samara.

Reservations cancelled for a legitimate COVID-19 or Force Majeure reason up to 14 days before arrival will be refunded at 100% of the total reservation value, with the following provisos:

- Reservations already paid for will incur a 5% fee of the amount already paid to cover credit card/bank fees.
- Peak season reservations will be processed in accordance with Samara's Peak Season Policy.
- Written evidence to support the legitimacy of a guest's reason for cancellation or postponement must be provided. Cancellation for any non-COVID-19 or Force Majeure reason will be processed in accordance with Samara's Standard Policy.

Peak Season Policy

Reservations are not secured until a deposit has been paid.

An initial non-refundable deposit of 1 night's accommodation and conservation contribution amount is payable within 14 days of date of confirmation of the peak season reservation. Samara reserves the right to release the reservation without notice should payment not be received.

The balance of the payment falls due on 1 September of the same year as the start of the applicable peak season.

Any cancellation after this date shall be processed as follows, with the applicable percentage cancellation fee applied to the total reservation and conservation contribution value less the non-refundable deposit (the balance of payment):

- Peak season reservations cancelled 46+ days prior to arrival will not incur a cancellation fee on the balance of payment, except if payment has already been made, in which case a 5% fee of the amount already paid will be charged to cover credit card/bank fees.
- Peak season reservations cancelled 45-31 days prior to arrival will be charged at 50% of the total accommodation and conservation contribution amount less the non-refundable deposit.
- Peak season reservations cancelled within 30 days of arrival will be charged at 100% of the total accommodation and conservation contribution amount less the non-refundable deposit.

Peak season reservations made after 1 September 2024 for travel dates in that year's peak season must be confirmed by full payment within 7 days.

TRANSFERS

Road transfers with reputable third-party charter companies can be arranged on request at additional cost. Any third-party quotes are given subject to change without notice.

Contact details of accredited air charter companies can also be provided. Samara has a dirt airstrip and the nearby town of Graaff-Reinet has a tarred runway.

A cancellation fee may be incurred if a confirmed charter is cancelled by the client. This is at the sole discretion of the third-party provider.

HEALTH & SAFETY

Samara is located in an area free from malaria & tropical diseases.

Full hospital, consultant and general medical services are available in Graaff-Reinet (40 minute drive) and Gqeberha, formerly Port Elizabeth (2.5 hour drive or 30 minute helicopter flight).

Samara has emergency medical evacuation and health & safety protocols in place.

PAYMENT

- ✓ Mastercard, Visa, Diners Card and American Express are accepted.
- Credit card payments can be made using the link on the invoice.
- Internet banking/EFT is accepted. Proof of payment must be sent to Reservations before arrival.

WWW.SAMARA.CO.ZA 5 / 5