

Notice on Preventive Measures Against COVID-19

Lobby and Entrance

- Requesting the use of masks
- Taking people's temperature

We kindly ask for your cooperation in allowing us to take your temperature at the entrance using a non-contact thermometer.

We prohibit guests who have a temperature of over 37.5°C, a cough, malaise, or other symptoms from entering our hotel and lodging.

- Maintaining distance at the front desk and in the lobby
 We have markers to guide guests waiting at the front desk and in the lobby to keep their distance from other guests.
- Disinfecting luggage carts

Public Spaces

- Restricting elevator usage
 Please limit the number of people entering the elevator and maintain your distance from others.
- Enhancing regular disinfection
- · Setting up disinfectant in various locations

Restaurant

Ventilation

We are circulating air by leaving the doors open and keeping the air conditioner on, while also using an air purifier.

Wearing masks

Please wear a mask when you are not seated and moving inside the restaurant.

- Maintaining distance between seats
 We have set up the tables to keep as much distance as possible between them.
- · Disinfecting tables, chairs, and menus
- Buffet: Breakfast will no longer be buffet but a la carte

Guest Rooms

Disinfecting the interior of guest rooms
 In addition to normal cleaning, we are thoroughly disinfecting furniture, slippers, and other objects inside the guest rooms that guests may come into contact with.

Employees

Wearing masks

We have mandated all employees to wear masks. In addition, they wear face shields and gloves as needed.

• · Checking physical condition

Employees have their temperature checked before starting work. Employees who have a temperature of over 37.5°C or are not in a good physical condition are ordered to stay home.

• Thoroughly washing hands and disinfecting





