

2024 Rates

Dates	Rates per person per night sharing	
	RACK	RACK
	Suite	Luxury Suite
1 March 2024 – 30 November 2024	14 800	17 469
1 December 2024 – 28 February 2025	13 325	15 719

The Zambezi Queen sails on the following scheduled weekly departures:

- Monday (two-nights or four-nights)
- Wednesday (two-nights)
- Friday (three-nights)

Please note these additional levies will reflect as a separate line item on all invoices issued:

- Community development levy (ZAR 130 per person per night).** The funds collected will supplement our community projects and initiatives run by the Zambezi Queen Collection to assist with education, health care and basic community services.

Rates are:

Subject to room and rate availability

- Inclusive of 15% VAT
- Quoted, invoiced and payable in ZAR
- Quoted per person per night on a double occupancy basis based on the set departures dates

Rates include:

- Accommodation, all meals, soft drinks, mineral water, coffee, tea, local beer & wine
- Guided water-based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch and release)*
- Guided (non-professional) water-based photographic safari**
- Guided cultural tour of a local village
- Road transfers to and from Kasane International Airport and Kasane Immigration Office located on the Botswana side of the Chobe River***
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office located on the Namibian side of the Chobe River***

* Subject to availability of fishing boats.

** Subject to availability of photographic boat at time of reservation.

*** When arriving at the Kasane and Namibian Immigration Offices guests need to fill in the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 to 60 minutes to complete and needs to be considered in terms of timing and pre-planning.

Rates exclude:

- Community development levy
- Air tickets & visa fees, additional transfers to/from Zambia, Zimbabwe and Namibia or any of the nearby Kasane lodges
- Premium alcoholic beverages (such as sparkling wine, spirits & dessert wines), curio store purchases and gratuities (discretionary)

Single Supplement Policy:

- Subject to a 30% single supplement for cabins occupied by one adult (limited availability per trip)

Child Policy:

- Children aged 13 and older welcome on board the Zambezi Queen and are charged the applicable adult rate

Tour Guide Policy:

- 2 – 9 suites (or 4 – 18 pax) guide stays in the tour guide cabin at a cost of ZAR 4 100 per night
- 10 - 14 suites (or 19 – 28 pax) guide stays free in the tour guide cabin
- Please note that there is only 1 tour guide cabin which is subject to availability at time of reservation

Booking & Payment policy:

- Provisional reservations will be held for a maximum of 14 days, thereafter it will be automatically released
- Any discrepancies on the confirmation or invoice must be addressed with reservations within 7 days of issue
- No credit card payments will be accepted for any tax invoices issued to a tour operator or travel agent. All bank charges are for the account of the tour operator or travel agent

Deposit payments:

FIT (1 – 7 pax):

- 30% deposit is due within 7 days of invoice date
- 70% balance payment is due 60 days prior to arrival

Group (8 – 28 pax):

- 10% deposit is due within 7 days of invoice date
- A further 40% deposit is due 180 days prior to arrival
- 50% balance payment is due 60 days prior to arrival

Tour Series (Min. of 8 pax for 3 + trips per year):

- 10% deposit is due 240 days prior to arrival
- A further 40% deposit is due 180 days prior to arrival
- 50% balance payment is due 60 days prior to arrival

Cancellation Policy:

- Only written cancellations will be accepted. An acknowledgement of the cancellation will be sent from the reservations department
- Zambezi Queen reserves the right to release bookings should payment not be received by the requested date

FIT (1 – 7 pax):

- 30% of fee if cancellation is less than 120 days prior to arrival
- 100% of fee if cancellation is less than 60 days prior to arrival

Group (8 – 28 pax):

- 10% of fee if cancellation is less than 240 days prior to arrival
- 50% of fee if cancellation is less than 180 days prior to arrival
- 100% of fee if cancellation is less than 60 days prior to arrival

Tour Series (Min. of 8 pax for 3 + trips per year):

- 100% of fee if cancellation is less than 240 days prior to arrival

Special rates are available for:

- Exclusive use, honeymoon and repeat guests. Available on request

Waiver:

- Available rates and dates are subject to change at management discretion
- Account Holders: Full payment is required within 30 days from travel date and 2.5% interest will apply for late payments. Zambezi Queen reserves the right to withdraw the account facility
- Zambezi Queen retains the right to admit or remove any guests whose behaviour impacts negatively on the hotel property, other guests and/or staff