

## HERE, LIFE IS EASY

- We are proud to introduce our seaplane transfer policy -

## **SEAPLANE TRANSFER POLICY**

Trans Maldivian Airways (TMA) provides seaplane transfers to and from the TMA Terminal located at Velana International Airport (Male' International Airport). The flights are scheduled to coincide with the arrival and departure of international flights. The seaplane transfer time from the TMA Terminal to Innahura Maldives Resort is a scenic 40 minutes.

Typically, upon arrival in the Maldives, after clearing Immigration and Customs, the guest will exit the Customs area and enter the Arrivals Hall, proceed to the nearby TMA Seaplane Check-In Counter on the right-hand side. After seaplane check-in the guest is transferred by bus, from the International Arrival Terminal to the TMA Seaplane Lounge, around 10-minutes away. The guest will wait in the lounge area for their scheduled seaplane transfer to Innahura. The seaplane to Innahura is normally scheduled to depart within one to two hours of all guests clearing Immigration and Customs.

In rare instances, such as international flight arrival delays or if a baggage claim form must be completed, the wait would usually be extended.

Guests arriving on an international flight which cannot connect to the last seaplane of the day to Innahura (usually departs no later than about 16h00) may choose to overnight in nearby Male' at the Champa Central Hotel, or elsewhere. A hotel booking can be arranged by Innahura.

- Seaplanes only fly during daylight hours, i.e. between about 06H00 and 18H00.
- International airline policy requires passengers to check-in no later than 2 hours before flight time, therefore a guest can connect to international flights departing Velana International Airport only after 09H00.
- The last flight departure from Innahura is around 16H00.

The seaplane allowance for checked-in luggage is 20 kg while carry-on luggage is 5 kg per person, above which there will be an excess charge of US\$5.00 per kg. In extraordinary circumstances, luggage may be transported by a later flight (as per safety regulations and TMA policies & procedures).

In rare instances, due to circumstances beyond the control of TMA and/or Innahura, such as unfavourable weather conditions, the seaplane may depart earlier or later than scheduled to/from Innahura, in which case, neither TMA nor Innahura assume liability for any related expenses incurred by guests.

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