



LUSH PRIVATE LODGE: RATES 2023

1 January 2023 - 31 December 2023

Suites	Deluxe Suites
R5 790 per person per night sharing	R6 990 per person per night sharing
R8 100 per person per night single	R9 780 per person per night single

Child rate: Lush accommodates children from the age of 10 years old. Children aged 10 & 11 years old are charged 70% of the applicable rate. From 12 years, standard rates apply.

Inclusions

Luxury accommodation; all meals; all teas/coffees and soft drinks; selected beers, selected wines and spirits; in-room minibar; limited laundry; two safari activities per day, with refreshments and snacks; Wi-Fi access; 15% VAT

Exclusions

Gratuities; premium beers, wines and spirits; Lush Boutique purchases; additional activities; guided bush walks, at an additional cost and subject to availability of a guide; Black Rhino Reserve fees of R130 per person per day (subject to change without prior notice); transfers; spa treatments

Payments & Cancellations

Payment Terms

- Provisional bookings for arrival more than 30 days out are held for 7 days. Provisional bookings for arrival 30 days or less out are released after 72 hours. Lush Private Lodge may extend the provisional booking period at its sole discretion.
- Bookings for arrival more than 60 days out require a 20% non-refundable deposit within 7 days of written confirmation. The balance is due 60 days prior to arrival.
- Bookings for arrival 60 days or less out are subject to receipt of payment of the total invoiced amount within 5 days of written confirmation, but at least 24 hours prior to arrival.
- All payments shall be made in South African Rand and shall be made by means of an electronic funds transfer
- Payment shall be made without deduction or set-off, with bank charges for the account of the sender

Cancellation Terms

- Lush Private Lodge reserves the right to cancel any reservation based on the non-payment of either the deposit or the balance of payment, without notice. Such cancellation may attract cancellation fees as set out hereunder.
- In the event of a reservation being cancelled by or on behalf of the traveller in writing after Lush Private Lodge has issued confirmation, the following cancellations fees will apply:

Cancellations made with more than 60 days to travel forfeit the 20% deposit

Cancellations made with 60 days or less to travel forfeit the full payment

No refunds are made for missed services, except in verifiable extenuating circumstances. Verifiable claims will only be considered if received in writing within thirty (30) days of the service being missed, and any refunds made will be at the discretion of Lush Private Lodge. Compassionate circumstances will be taken into account for cancellations due to uninsurable events.

General

- All communications relating to bookings, enquiries, payments and cancellations shall be directed to the Lush Private Lodge reservations department in writing, by email to reservations@lushprivatelodge.co.za
- Dietary, Medical & Special Celebrations: All travellers shall communicate any dietary or medical restrictions as well as any special celebrations during their time at Lush Private Lodge to the reservations office via email (reservations@lushprivatelodge.co.za) at least 14 days prior to arrival. Lush Private Lodge will be able to cater for most health-imposed dietary restrictions but cannot guarantee that religious or voluntary dietary restrictions can be met

General Terms & Conditions of Sale

- For our General Terms & Conditions of Sale, please refer to www.lushprivatelodge.co.za/rates. Lush Private Lodge reserves the right to amend its rates and General Terms & Conditions of Sale without prior notice. Confirmed bookings shall be honoured. The General Terms and Conditions of Sale apply to all visitors to Lush Private Lodge and to all entities making or confirming visitor bookings at Lush Private Lodge. It is the responsibility of the entity that makes or confirms the booking with Lush Private Lodge to ensure that all visitors are aware of the General Terms & Conditions of Sale.