



# MAKAKATANA

B A Y L O D G E

ISIMANGALISO WETLAND PARK

## CHILD POLICY

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- Children 6-12 years of age welcomed.
- Children under the age of 12 are to be under supervision of their parents at all times.
- Exceptions are made to accept children under the age of 6 subject to special application for group bookings and consent from the owners.

### Indemnities

- Parents/guardians are to sign our child policy / indemnity on confirmation of booking. *(for all children 12 years and younger)*
- *Confirmation of bookings with children confirms that guests have read and accepted our child policy.*

### Children Under 6 years

- At the discretion and special consent of the owners, bookings may be considered for families travelling with children under the age of 6.
- This is with the assurance that parents will be considerate to other guests.
- Child rates apply to all children under 12 years of age.
- The lodge can provide a camping cot.
- The lodge does not provide a baby car seat, or pram. This must be brought by the guest.

### Activities

- Children under 6 years are not permitted on the safari drives.
- Baby sitters must be booked in advance.
- Children joining parents on game drives are confirmed at the managers discretion and are subject to the impact on other guests during their stay.
- *In family groups of 4 - 6 adults travelling with children that make up a total of between 7 - 9 in a group that includes a child under 6, the child under the age of 6 may join the family group on their own vehicle, provided the child sits in-between two adults on the vehicle.*
- *If a smaller sized family want a child under 6 to join on activities, if a private vehicle and guide is available to be booked, then this will be charged at an additional cost. This can only be confirmed on arrival.*

### Rates and rooms

- Children rates apply to children 12 years and under sharing with two adult parents. *(2 x full paying adults)*

- A single adult sharing with a child will be charged a single rate and the child will pay the applicable child rate.
- Standard rooms can accommodate a maximum of three (two adults and one third person/ child sharing with adults).
- Children occupying their own room will be charged the applicable adult rate.

#### Food and dining

- Our staff will discuss and confirm dining arrangements and kiddies meals on check in.
- We can offer child friendly meals on request, in advance.
- The lodge needs to know 1 week pre-arrival, if there is anything specific the kitchen needs to prepare.
- Children 6 -12 years are permitted to dine in the boma at the discretion of management.
- We regret that children aged 6 and younger are not permitted to dine in the boma.
- Children under 6 years of age are served dinner at 18h00 in the main lodge dining area.
- Children's meal times must be supervised by parents.
- Should parents wish to dine with their children, parents are to advise of the time they would like to eat in advance and a table will be set in the main building for the family.
- If children eat earlier and parents wish to dine at 19h00 in the boma with other guests, please advise on check-in if they require a baby sitter.
- Baby sitters are not always available and this needs to be arranged in advance.
- Please note wet wipes are not to be disposed of down the toilets, please use bins.

#### Baby Sitting .

- If parents would like to book full day safaris or morning or afternoon game drives, baby sitters must be booked in advance, prior to arrival.
- Baby sitting fees are charged at R100 per hour and will be added to the guests account on check out.
- Tipping the baby sitter directly is a personal gesture that would be appreciated by the sitter.

#### Swimming Pool

- Please note that the swimming pool is unmanned and unfenced.
- Children in and around the swimming pool need to be supervised by their parents at all times.

#### General

- Children are to be supervised by parents at all times.
- No walking off lodge buildings unsupervised by parents as there are wild animals in the park.
- Children may not run on walkways, hang on railings or jump on furniture for safety purposes.
- Guests with children need to be considerate of noise levels affecting other guests.
- Please note wet wipes are not to be disposed of down the toilets, please use bins.

- A breakages fee will be added to the guests account should children damage property.

Date \_\_\_\_\_

Parents Signature \_\_\_\_\_

I, by signing above, confirm that I have read and understood the terms and conditions hereof.