



## HEALTH & SAFETY PROTOCOL



All guests staying at Fairview House doing any motorized tours will be separated by an empty seat in the transport vehicle.



All communal areas as well as guest accommodations are spacious and are naturally ventilated. There's plenty of sunshine and fresh air circulating!



Prior to use all tables will be pre-sterilised & spaced 1,5m apart. No communal dining, apart from existing groups. Separate dining venues at meal times will also be used to encourage social distancing. Meals are prepared on site in accordance with stringent health & safety checks.



Sanitizers (with a minimum of 70% alcohol content) and disinfectant stations are provided at all entrances / exits to guest common areas and back-of-house, including our staff village and offices.



All guests and staff have their temperatures monitored and recorded daily in a comfortable, non-invasive and prompt manner.



All staff and guests arriving at Fairview House are screened at prescribed intervals daily and monitored in accordance with government approved symptom assessment protocols before and while accessing the property.



We have implemented processes to ensure thorough sanitizing of all payment points, door handles, luggage and any 'shared' devices such as binoculars & walking sticks.



All staff are equipped with the necessary personal protective gear. Guests are advised to bring their own face masks, however we will provide masks for sale as required.



On arrival we will no longer be shaking hands, sharing hugs or other forms of physical contact with guests. Guests and staff alike are encouraged to use the 'palms together bow greeting' as an alternative. We still love you, just from a little bit more of a distance.



Rest assured that all back-of-house operations at Fairview House follow a stringent list of health and safety checks. This includes all deliveries, food preparation and service, laundry and housekeeping operations.