

CLOUDS MOUNTAIN GORILLA LODGE

By WILDPLACES



Southwest of Bwindi Impenetrable Forest, Uganda

Rack Rates 19th February 2024 to 30th June, 2025

Clouds Mountain Gorilla Lodge is situated in Nkuringo, bordering the southwestern corner of the Bwindi National Park. It is at 2100m with a sweeping panoramic view of the magnificent Virunga Volcanoes and the Great Rift Valley. The Nkuringo gorilla family home range is around a 1.5-hour hike from the lodge (the starting point is directly outside of the lodge) depending on the movement of the group. There are currently an additional 5 other habituated gorilla families (Rushaga group) that are also easily accessible from Clouds (+/- 45 min drive to the starting point). It is remote. It is beautiful. It is intimate. Clouds is unique in Uganda: a pioneer eco-tourism hotel that was built in partnership with USAID, AWF and the Nkuringo community (NCCDF). With open views abound of the valley and the majestic Virunga volcanoes, one can often see the volcanoes glowing red in the night sky.

Rack rates valid from 19th February 2024 to 30th June 2025. The rates are quoted per person per night in USD. All rates are subject to change without prior notification.		Green Season Mar Apr May Oct Nov	High Season Jan Feb Jun July Aug Sept Dec
Deluxe Cottages x6	Adult Sharing	\$880	\$1470
	Adult Single	\$1000	\$1690
Family Cottages x2	2 pax as singles	\$950	\$1605
	3 pax	\$880	\$1470
	4 pax	\$800	\$1395
Child 5-12 years		\$180 per child sharing with an adult	
Child 13-18 years		40% off the Adult Sharing Rate	

This rate applies to new bookings made from 19th February 2024. Any bookings made before 19th February 2024 do not qualify for this rate



ROOM CAPACITY

DELUXE COTTAGES (X6)

Max 2 adults + 1 toddler

FAMILY COTTAGE (X2)

Maximum 4 adults

PACKAGE INCLUDES

- Full Board meals
- All drinks except top premium brand drinks
- Bed Night fees
- Shared Clouds-related transfers
- Community activities (Batwa and Nkuringo)
- For a two-night stay, guests get one 45-minute complimentary massage
- For a three-night stay, guests get two 45-minute complimentary massages
- Laundry
- Sundowners (Excluding top premium brand drinks)

PACKAGE EXCLUDES

- Top premium brand drinks
- Gratuities
- Private transfers (rates per vehicle) **please see below*

Kisoro - Clouds per way	\$240
Return Rushaga	\$180
Cyanika - Clouds	\$290
Return Mgahinga Transfer	\$270
Kigali - Clouds per way	\$500
Nteko	\$100



All services and activities not mentioned in the inclusions above | Additional activities, private transfers and related costs;

**Gorilla permit rates are net, non-commissionable and subject to Uganda Wildlife Authority rate conditions.*

Gorilla tracking Jan 24-June 24 Gorilla tracking July 24-Dec 25	\$700 per permit \$800 per permit
Gorilla Habituation Permit	\$1500 per person
Service Fee per Permit	5% of the Gorilla Permit Fee

Extra Lunch	\$30 per person
Extra Dinner	\$45 per person
Additional Children Meals	50% off the per-person rates
Additional Packed Lunch	\$30 per person

Uganda Wildlife Authority fees per 24 hours. UWA rates are net and payable direct to UWA and subject to change.

FLIGHTS

The closest airstrip to Clouds is Kisoro airstrip which is a +/- 2-hour drive from the lodge per way.

Scheduled flights to Clouds operate daily with a minimum number of 2 passengers. Depending on the airline, the flight can either be in the morning, or mid-morning. Because of the heavy winds, scheduled flights cannot operate beyond midday. There is an option for charter flights whose flight times are also dependent on the weather.

Please reach out to our reservations team for more details.





SPECIAL OFFER

Book 5 nights combined at any of our properties; pay for 4 and get the 5th night free. The free night applies to the lodge with the lowest rate.

Bookings with 6 nights or more attract a 10% discount

**Note: Special offers cannot be combined at any given time*

Bookings of 10 or more pax attract a 5% discount

Terms and Conditions apply

CHILD POLICY

Children below 5 years stay at the lodge free of charge

If one adult is sharing a room with 1 or more children, the adult pays the adult single rate and each child pays the child rate.

If 2 or more children share one room, one child will pay the adult sharing rate and the other will pay the child rate.

TRADING TERMS & CONDITIONS

This contract is governed in accordance with the law of Uganda.

Rates are effective on all new bookings made from 19th February 2024.

CONTACTS

Address: Plot 5 Binayomba Road, Kampala, UGANDA. P.O Box 23825

Telephone: +256 414 251 182 | +256 772 489 497

Email: info@wildplacesafrica.com | reservations@wildplacesafrica.com

Website: www.wildplacesafrica.com

PROVISIONAL BOOKINGS

Provisional bookings will be held for 14 days. If bookings are not confirmed by the end of the 14 days, they will be automatically released from our system.

Please note that in times of high demand, WildPlaces Africa reserves the right to shorten the provisional holding period.

BOOKING PROCEDURE

All bookings must be made and confirmed by email. Your booking shall only be honoured once a deposit has been received.



PAYMENT & DEPOSIT POLICY

All payments must be received in FULL i.e. NET of any charges.

Upon confirmation, a 30% non-refundable and non-transferable deposit is required to fully guarantee the booking.

The final balance of 70% is due 45 days prior to the date of arrival.

Bookings made within 45 days of arrival – full payment is due upon receipt of an invoice.

THE FOLLOWING MODES OF PAYMENT ARE AVAILABLE:

CHEQUE: Directly to our booking office via cheque (a \$30 service charge for all cheque payments must be added to the cheque payment)

CREDIT CARD: The following cards are accepted at our head office and properties; VISA, MASTERCARD, AMERICAN EXPRESS, JCB, UNIONPAY(CUP). All Credit card payments attract a 3.5% surcharge. Please feel free to request a payment link if this is your preferred mode of payment a 3.5% surcharge. Please feel free to request a payment link if this is your preferred mode of payment

ELECTRONIC FUND TRANSFER (EFT): Funds can be sent directly to our bank account. An extra bank charge of \$15 is required for all EFT payments. Please email proof of payment once the transaction has been completed.

BANKING DETAILS (Wildplaces Africa US\$ Account):

ACCOUNT NAME: Wildplaces Africa LTD

ACCOUNT NUMBER: 1036200750945

BANK NAME: Equity Bank, Kampala, Uganda

BANK SWIFT CODE: EQBLUGKA

Contact us if making a payment to our UGX account

CANCELLATION POLICY

All confirmed reservations that may be cancelled or amended (reduced in length or numbers) will be subject to the cancellation policy indicated here under. Only written cancellations/amendments will be accepted. Ensure to receive an acknowledgement of cancellation from Wildplaces Africa Reservations.

No refunds are due for unused accommodation, services, or features during travel. Only credit notes will be authorized.

PAYMENT TERMS

>120 days: 30% non-refundable deposit is charged

119-61 days: 50% of the total invoice is charged

45 days to the arrival date: 100% of the total invoice is charged



VARIATION

All rates are subject to change without prior notification due to factors such as Government levies, taxes, fuel increases or levies of whatever nature

LIABILITY

Wildplaces Africa draws to your attention that certain inherent risks are involved in participating in the type of safaris sold and operated by the Company and that, by making payment for all of the safari costs, you are thereby accepting responsibility for these entirely at your own risk. Neither the Company, its employees, nor suppliers can be held responsible for any accident, injury, illness, or death sustained during the course of the safari, whether or not this accident, injury, illness, or death is deemed to be caused through negligence on the part of the Company, its employees or suppliers. Wildplaces Africa does not accept responsibility for any theft or loss of personal belongings that occurs while clients are staying either at Wildplaces lodges or on any service provided by Wildplaces Africa or through any service booked by Wildplaces Africa and provided by a third-party supplier. All clients are strongly advised to insure themselves and their property fully for the duration of the safari.