

2023 RATES



IMPORTANT

INFRASTRUCTURE TAX - Infrastructure Tax as imposed by the Zanzibar Government of US\$ 5 per person, per night (same apply to children), is not included. Infrastructure Tax will be collected directly at the hotel as part of guest's extras bill as per local tax regulations.

HALF BOARD

ALL RATES IN US\$ & PER PERSON SHARING UNLESS OTHERWISE SPECIFIED

	STANDARD GARDEN			SUPERIOR GARDEN			SUPERIOR GARDEN FAMILY UNIT RATE = PER FAMILY UNIT			SUPERIOR			SUPERIOR FAMILY UNIT RATE = PER FAMILY UNIT		
FAMILY ROOMS	NOT AVAILABLE						AVAILABLE on RQ						AVAILABLE on RQ		
*Family rooms = Double bed room inter-leading with twin bed room = HIGHLY recommended for 2 x adults and 2 x children sharing.															
STAY PERIOD	p/p sharing	Single	extra bed adult	p/p sharing	Single	extra bed adult	2 adults sharing w. 2 children	3 adults sharing w. 1 child	4 adults sharing	p/p sharing	Single	extra bed adult	2 adults sharing w. 2 children	3 adults sharing w. 1 child	4 adults sharing
06.01.23 to 28.02.23	162	198	124	184	225	139	626	662	736	228	277	172	775	821	912
01.03.23 to 31.03.23	142	180	109	162	204	124	551	583	648	200	252	153	680	720	800
EASTER WEEKEND	Friday night, 7 April '23 to Monday night, 10 April '23 (inclusive): Easter supplement apply to all 4 x stays nights – \$25 per adult per day & \$12.50 per child 3-12 years per night. No discounts apply on Easter supplement and are chargeable on all 4 x nights and also on free nights where the Pay/Stay offer is utilized.														
01.04.23 to 31.05.23	106	109	82	120	123	90	408	432	480	147	150	111	500	529	588
01.06.23 to 30.06.23	142	180	109	162	204	124	551	583	648	200	252	153	680	720	800
01.07.23 to 15.07.23	162	198	124	184	225	139	626	662	736	228	277	172	775	821	912
16.07.23 to 20.08.23	182	222	138	207	252	156	704	745	828	256	312	194	870	922	1024
21.08.23 to 31.08.23	162	198	124	184	225	139	626	662	736	228	277	172	775	821	912
01.09.23 to 31.10.23	151	189	118	172	214	132	585	619	688	214	265	163	728	770	856
01.11.23 to 22.12.23	142	180	109	162	204	124	551	583	648	200	252	153	680	720	800
FESTIVE SEASON	23rd December 2023 to the 5th January 2024 (inclusive) = 5 x night minimum stay policy apply → Applicable for any stay night over this period.														
23.12.23 to 05.01.24	222	258	184	244	285	199	806	872	976	288	337	232	955	1031	1152
NEW YEAR'S EVE	31 December 2023 a NYE supplement applies - \$30 per adult & \$15 per child 3 - 12 years (this supplement is compulsory)														

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INFRASTRUCTURE TAX - Infrastructure Tax as imposed by the Zanzibar Government of US\$ 5 per person, per night (same apply to children), is n
 Infrastructure Tax will be collected directly at the hotel as part of guest's extras bill as per local tax regulations.

HALF BOARD

ALL RATES IN US\$ & PER PERSON SHARING UNLESS OTHERWISE SPECIFIED

	SUPERIOR SEAFRONT			SUPERIOR SEAFRONT FAMILY UNIT RATE = PER FAMILY UNIT			JUNIOR SUITE		
FAMILY ROOMS				AVAILABLE on RQ			NOT AVAILABLE		
*Family rooms = Double bed room inter-leading with twin bed room = HIGHLY recommended for 2 x adults and 2 x children sharing.									
STAY PERIOD	p/p sharing	Single	extra bed adult	2 adults sharing w. 2 children	3 adults sharing w. 1 child	4 adults sharing	p/p sharing	Single	extra bed adult
06.01.23 to 28.02.23	295	359	172	1003	1062	1180	318	389	236
01.03.23 to 31.03.23	258	326	153	877	929	1032	279	351	215
EASTER WEEKEND	Friday night, 7 April '23 to Monday night, 10 April '23 (inclusive): Easter supplement apply to all 4 x stays nights – \$25 per adult per day & \$12.50 per child 3-12 years per night. <u>No discounts apply on Easter supplement and are chargeable on all 4 x nights and also on free nights where the Pay/Stay offer is utilized.</u>								
01.04.23 to 31.05.23	190	194	111	646	684	760	205	210	176
01.06.23 to 30.06.23	258	326	153	877	929	1032	279	351	215
01.07.23 to 15.07.23	295	359	172	1003	1062	1180	318	389	236
16.07.23 to 20.08.23	332	402	194	1129	1195	1328	358	434	258
21.08.23 to 31.08.23	295	359	172	1003	1062	1180	318	389	236
01.09.23 to 31.10.23	277	342	163	942	997	1108	299	370	227
01.11.23 to 22.12.23	258	326	153	877	929	1032	279	351	215
FESTIVE SEASON	23rd December 2023 to the 5th January 2024 (inclusive) = 5 x night minimum stay policy apply → Applicable for any stay night over this period.								
23.12.23 to 05.01.24	355	419	232	1183	1272	1420	378	449	296
NEW YEAR'S EVE	31 December 2023 a NYE supplement applies - \$30 per adult & \$15 per child 3 - 12 years (this supplement is compulsory)								

MEAL PLAN UPGRADE SUPPLEMENTS

No discounts apply on meal supplements and are chargeable on all nights including on free nights where the Pay/Stay offer is utilized.

FULL BOARD

Add **\$ 25** per adult per night and **\$ 12.50** per child 3 – 12 years per night (on top of HB rate) → **Includes**: dinner, breakfast & lunch only)

ALL INCLUSIVE

Add **\$ 37** per adult per night and **\$ 18.50** per child 3-12 years per night (on top of HB rate)

Includes - Meals: lunch & daily snack menu.

Drinks: soft drinks, water, juice, local beer, house wine, local pouring brand spirits, daily cocktail specials, selected mocktails & regular tea/coffee.

Excludes – Packed breakfast/lunch/dinner, take-away meals, Espresso specialty coffees, a la carte dinner, private group dinners, selected shell seafood items or any other services & facilities which is at an additional charge.

All-inclusive package **available from 10 am to 11pm daily**. After specified timings guest will be charged accordingly for all items consumed.

- TAKE NOTE -

EXTRA BEDS IN THE ROOM

An extra bed in the room can be accommodated as follow:

Maximum 1 x extra bed in a room to accommodate maximum 3 x occupants in one room (not applicable in inter-leading rooms. See below).

OR

Inter-leading Family rooms/unit --- Maximum 1 x extra bed in the Superior Garden, Superior and Superior Seafront family-inter-leading units to accommodate maximum 5 x room occupants.

EXTRA BED IMPORTANT NOTE:

The extra bed is shorter than a normal single bed 1,97m (inclusive of pillow area). Excluding pillow headrest area = 1,52m. Therefore, the extra bed is NOT recommended for a tall adult or teenager! Having the extra bed in the room will restrict the space and movement in the room of 21 sqm.

Please ensure that guest is made aware of the above restrictions/limitations OR contact the hotel for more information and further advice in this regard.

CHILDREN POLICY

The below policy will apply in any other instances where it is not already defined in the rate chart/table i.e., when not booking the Family Unit option

- 0 - 2 years (maximum of 2 children): Free when sharing with 1 or 2 adults
- One child only 3 - 12 years sharing adult's room: \$30 per day when sharing with 2 adults ***(Christmas Season: 23 December to 05 January (inclusive), the rate of \$60 will be applied).**
- Child sharing room with single adult: 60% of adult sharing Half Board rate per night.
- Min. of 2 children, 3 - 12 years in own room: 70% of adult sharing Half Board rate per child per night;
- 13 years and over: Pays full adult rate
- Upon request for an inter-connecting/extra room for children that do not qualify on the above criteria's, the adult single rate will be charged for the extra room.
- Only one extra bed can be accommodated per room.

SUPPLEMENTS

Any supplements i.e. All Inclusive, Full Board, Easter, New Years etc. will be applicable accordingly on top of the HALF BOARD rate.

Supplements are not discountable nor commissionable and will be payable on free nights as well where the free night offer is utilized.

A) SPECIAL OFFERS

NONE OF THE SPECIAL OFFERS CAN BE TAKEN IN CONJUNCTION WITH EACH OTHER UNLESS OTHERWISE SPECIFIED.

1. PAY / STAY

- Free Night offers valid in the Room Categories as indicated below and calculated on the **Half Board rate ONLY**.
- **#Any supplements will be charged on the free night as well** (i.e. FULL BOARD/ALL INCLUSIVE/EASTER).
- During a guest stay where there is a season change including stays longer than 7 nights the **free night(s) will be applied to the lower rate always (non-negotiable)**
 - i.e. Season change between March & April, the free night will apply on the lower night rate in April
- Offer is cumulative for example Stay 6=7, 12=14, 18=21.

Minimum Requirements:

- Free Night offers valid in the Room Categories as indicated below **ONLY**.
- Minimum of 7 stay nights must occur within the below stay periods to qualify for the free night(s).

10 th January to 31 st March	:	Stay 7 / Pay for 6 nights in a Superior room & Superior Garden room;
Easter Weekends	:	From the Friday night to the Monday night (inclusive): Friday, 7 April '23 - Monday, 10 April '23 (inclusive) The Easter Supplement will be applicable on all 4 x stay nights as well as on free nights.
1 st April to 31 st May	:	Stay 7 / Pay for 5 nights in a Superior room & Superior Garden room;
1 st June to 15 th July	:	Stay 7 / Pay for 6 nights in a Superior room & Superior Garden room;
21 st August to 22 nd December	:	Stay 7 / Pay for 6 nights in a Superior room & Superior Garden room;

2. WEDDING ANNIVERSARIES

Couples coming on their 10th, 15th, 20th, 25th and 50th Wedding Anniversary receive a fruit and flower basket and a celebration cake.

Minimum Requirements:

- 10th, 15th, 20th, 25th and 50th Wedding Anniversary
- Anniversary dates must be indicated on the Booking Voucher or the benefits will not be extended.

3. HONEYMOONERS

- 3.1 Honeymoon couples receive a fruit/flower basket, a bottle of sparkling wine, a lobster dinner for two & couples foot ritual massage (T's & C's apply for the spa treatment), These honeymooners "extras" can be taken in conjunction with any other special offers subject to meeting with the minimum requirement terms and conditions.
- 3.2 **The honeymooners couple** is given a 10% discount on the Half Board contracted rates (the discount does not apply on any supplements like All Inclusive, Full Board & Easter) in the months of **March, June, September, October & November** in **SUPERIOR & SUPERIOR GARDEN** rooms only.
The discount offer does not apply in conjunction with any other special offers or discounts.

Minimum Requirements:

- **A wedding certificate, not older than 6 months** must be submitted on arrival or preferably before arrival **or the extras will not be extended.**
- **Special discount & extras will only be extended to the guest when pre-booked through their agent/tour operator.**
- **The resorts reserves the right to decline honeymooner's extras in the absence of the official wedding certificate.**
- **NO WEDDING CERTIFICATE = NO HONEYMOONERS EXTRAS.**
- **Wedding photos, invitations, social media albums, wedding rings engraved with dates etc. will not be accepted as proof.**
- **HONEYMOONERS MUST BE INDICATED ON THE BOOKING VOUCHERS OR THE BENEFITS WILL NOT BE EXTENDED.**

4. GROUP DISCOUNTS

Please contact the Resort to see if you are eligible for a group discount.

B) TERMS AND CONDITIONS

1. PRICES

- a) Prices quoted are per person per night in USD unless otherwise stated.
- b) Rates are inclusive of all local taxes and will remain firm subject to all Government of Zanzibar charges remaining fixed. The hotel reserves the right to pass any increases on to the client.
- c) Any government mandated changes in taxes and fees implemented after booking will affect the final price. The hotel reserves the right to pass any increases on to the client.
- e) Rates are exclusive of the local infrastructure tax of US\$ 5 p.p.p.n (same apply to children & infants). Infrastructure Tax will be collected directly at the hotel as part of guest's extras bill as required by local tax regulations.

2. TRANSFERS

Return airport transfers can be arranged by the Resort at an additional charge. Please contact the resort for more info and quotation.

3. SPORTS AND RECREATION

Free: Table tennis, billiards, fitness centre (gym), kayaking, daily animation activities & weekly village tours.
Chargeable: Sailing, scuba diving, snorkeling, windsurfing, Spa facilities & services

4. CANCELLATION CHARGES

A cancellation fee will be payable for all no-shows and reservations released within 30 days of the arrival of the client based on the following scale

- a) 30 to 15 days: 25% of the full booking value
- b) 14 to 7 days: 50% of the full booking value
- c) 7 to 3 days: 75% of the full booking value
- d) Within 2 days: 100% of the full booking value
- e) No Shows: 100% of the full booking value

CHRISTMAS & NEW YEARS SEASON - CANCELLATION CHARGES

For bookings over Christmas & New Years peak period - 23 December to 5 January (inclusive) - the following cancellation fee will be payable for these nights for all no-shows and reservations released within 89 days of the arrival of the client based on the following scale

- a) 89 to 75 days: 25% of the full booking value
- b) 74 to 60 days: 50% of the full booking value
- c) 59 to arrival day: 100% of the full booking value
- d) No Shows: 100% of the full booking value

5. MEAL PLANS

- a) All rates quoted are on half board, breakfast and dinner inclusive and will be taken in the Ocean Restaurant or Jahazi Restaurant, at the Hotel's discretion.
- b) Lunch service will be on a la carte basis to all guests on a Half Board meal plan.
- c) Full Board/All Inclusive guests will be entitled to select from a menu provided for this meal category. All Inclusive guests receive an "All Inclusive Pocket Guide" upon check-in, all menu items included in the packages are indicated on menus with (FB) or (AI) next to the item available in the packages and receive an explanation letter in their room attached to the welcome letter. The same is explained to the guest during arrival info session and by the service staff and senior management members are available, visible and approachable throughout the day to assist in an explanation should a guest still not understand the package. The Resort will therefore not accept any liability for guests claiming they did not know about what the package includes and excludes refusing to pay for any items that are not included in the package. We expect that the same information is clearly explained to the guests prior to arrival in brochures, advertisements and guest itineraries.
- d) All guests (including All Inclusive guest) of the Resort are obligated to sign a service docket for items ordered for accounting and control purposes.
- e) Meal Plans do not include beverages UNLESS the All Inclusive Supplement is utilized.
- f) The a la carte dinner option is not included in any of the Meal Plans.
- g) Picnic Boxes/Breakfast packs/Lunch packs (Take Away Meals) are not included in any meal plan and is available at an additional supplementary charge.
- h) Meals are not exchangeable i.e. should a guest missed dinner due to dining outside the property the "lost" dinner can not be exchanged for any other meal option, refund, discount or credit.
- i) Dinner options are provided for late arrivals after 22:00 pm to the guests free of charge and are not exchangeable for any other meal arrangements on any other days during their stay.

6. CHECK-IN/OUT TIMES, EARLY ARRIVALS & LATE DEPARTURES

- a) **Check in** time is 14:00 pm & **Check out** time is 12:00 afternoon (pm)
- b) **Early arrivals** must be pre-booked subject to availability at 50% of the room rate for room use only. We do our very best to prepare rooms as soon as possible for early arriving guests however we can not guarantee room availability for early arrivals during peak periods therefore it's recommended to book an early arrival room.
- c) **Late departures** rooms after 12:00 pm are possible subject to the room availability at 50% of the room rate for room use only and 100% of the room rate after 18:00 pm. We recommend to pre-book late departure rooms for guests departing after 15:00 pm.
- d) **Early departure nights** are not refundable and 100% cancellation fees will apply.
- e) **Later arriving nights due to flight delays or delayed travel arrangements** will be considered as no show nights and can not be moved to other nights i.e. adding nights due to the no show. No show fees will be applied and amended reservations must be made for additional nights at the relevant charges.
- f) **Early arrival/late departure luggage storage facilities are available** for guest to store their luggage on early arrival & late departure while they await their transfers using all the facilities of the Resort and shower facilities to refresh near our pool side Restaurant.

7. PAYMENT TERMS

The Resort works on a pre-payment basis. A minimum 25% non-refundable deposit payment will be required 30 days before arrival to guarantee any booked room. Balance payable upon arrival & check-in.

December Festive Season

For stays over Christmas & New Year's peak period 23 December to 5 January the minimum 25% non-refundable deposit payment will be required 90 days before arrival to guarantee any booked room(s).

The Resort Reserves the right to cancel any booked rooms where the minimum payment has not been received at the management discretion. Outstanding balance will be collected on your arrival before check-in. The payment will be processed in US Dollars. Accepted forms of payment - Credit card, Mobile, PayPal or online payment through our secure online payment collection supplier Direct Pay Online (<http://www.directpay.online/>), a 5% transaction fee will be applicable on the total amount using any of these methods. Telegraphic bank transfer can also be done. More information will be provided to you by our accounts department regarding payment procedures & methods once you confirm your booking. Any bank charges where applicable is for the client's own account and amounts cleared in the resort's bank account must be equivalent to the invoiced amount.

8. REFUNDS

Take note for any refund transactions when applicable, transaction fees or bank charges may be attracted which will be for the client's own account. Our finance team will advise on the fee accordingly due to the fee amount subject to the type of refund transaction (online or bank) and the refund amounts. The final refund amount might also be less due to exchange rates as determined at the time by the banks or payment gateway supplier's bank and client's banking fees.

9. GENERAL

- a) The Hotel will allow a maximum per room of three adults or two adults with 1 child (3 – 12 years) or two adults with two infants (0 – 2 years)
- b) Extra Beds used are Rollaway beds- They are smaller than a normal twin bed. **Only one (1 x) extra bed per room will be allowed**
- c) Proof may be requested to avail of the Honeymoon or Anniversary benefits. **Please refer to the specials minimum requirements**
- d) The Resort shall not be liable for non-performance of this contract when such non-performance is attribute to government (Federal, State or Municipal) portation, national emergencies, acts of God and other causes whether enumerated herein or not which are beyond the reasonable control of the Resort preventing or interfering with the Resort's performance.

10. Contact Details

Reservations (for reservations only)
P.O.BOX 106 Kijangwani,
Zanzibar, Republic of Tanzania
Tel: +255 24 550 4000 /1/2/3/4/5

Sales (for groups & contracting,
P.O.BOX 106 Kijangwani,
Zanzibar, Republic of Tanzania
Tel: +255 24 550 4000 /1/2/3/4/5

Accounts (for all bill queries)
P.O.BOX 106 Kijangwani,
Zanzibar, Republic of Tanzania
Tel: +255 24 550 4000 /1/2/3/4/5

e-mail: reservations@oceanparadisезanzibar.com

e-mail: sales@oceanparadisезanzibar.com

e-mail: finance@oceanparadisезanzibar.com

Location : Kiwengwa Road, Pwani Mchangani, North East Coast of Zanzibar (50 min from airport & 45 min from Stone Town)
Lat : -5.936632° or (5°56'11.88"S) Lon : 39.360688° or (39°21'38.48"E)

Website : www.oceanparadisезanzibar.com

Online Bookings: www.reseliva.com/hotel/Ocean-Paradise-Resort/

Online Brochure : wetu.com/iBrochure/13685/

Facebook : www.facebook.com/oceanparadisезanzibar