



# **Rack Rates**

# Peak Season: 01 October 2023 - 30 April 2024

ROOM CATEGORY	SINGLE ROOM (1 GUEST)	SHARING ROOM (2 GUESTS)
Classic Rooms	R8 750	R10 250
Luxury Rooms	R10 490	R11 990
Junior Suites	R12 990	R14 490
Suites	R16 490	R17 990

## Value Season: 01 May 2024 - 30 September 2024

ROOM CATEGORY	SINGLE ROOM (1 GUEST)	SHARING ROOM (2 GUESTS)
Classic Rooms	R5 865	R7 500
Luxury Rooms	R7 760	R9 395
Junior Suites	R10 485	R12 120
Suites	R14 300	R15 935

# Peak Season: 01 October 2024 - 30 April 2025

ROOM CATEGORY	SINGLE ROOM (1 GUEST)	SHARING ROOM (2 GUESTS)
Classic Rooms	R9 515	R11 150
Luxury Rooms	R11 410	R13 045
Junior Suites	R14 135	R15 770
Suites	R17 950	R19 585

# Value Season: 01 May 2025 - 30 September 2025

ROOM CATEGORY	SINGLE ROOM (1 GUEST)	SHARING ROOM (2 GUESTS)
Classic Rooms	R6 195	R7 990
Luxury Rooms	R8 220	R10 010
Junior Suites	R11 120	R12 920
Suites	R15 180	R16 980

# Peak Season: 01 October 2025 - 30 April 2026

SINGLE ROOM (1 GUEST)	SHARING ROOM (2 GUESTS)
R10 355	R12 150
R12 420	R14 220
R15 390	R17 190
R19 550	R21 340
	R10 355 R12 420 R15 390



## **Rates Include:**

- · Accommodation in a king or twin room
- Full continental & English breakfast daily
- · Select mini-bar, replenished once daily
- Complimentary Jonkershoek wine tasting of 5 Lanzerac wines & a guided cellar tour, one per person per stay
- Complimentary use of the spa's hydro facilities
- Complimentary transfer service between the Hotel and Stellenbosch town at set times
- · Turn down service daily, including bottled water
- · Wireless internet
- Stellenbosch Tourism 1.15% levy

### General:

- All rates are quoted in South African Rand.
- The hotel reserves the right to adjust rates due to external factors with sufficient notification.
- We accept Visa, MasterCard, Diners Club and American Express.
- Minimum 2 night stay over dates 20 December 2024 to 15 January 2025, inclusive.
- Check-in daily at 14h00; check-out daily at 11h00.

## **Booking & Payment Procedure**

- Reservations must be made in writing via e-mail.
- All bookings require a deposit of 50% of the total stay within 72 hours (3 days) of making the reservation. Should deposits not be received as requested, the hotel reserves the right to automatically cancel the booking without verbal or written notice.
- Reservations may be guaranteed by means of a credit card payment. Guests making such deposits must complete and sign our credit card debit authorization form, which will be sent to you upon request.
  - This signature authorises the hotel to debit the card should a cancellation of the reservation incur penalties.
- Final confirmation of the booking is only available on receipt of the above mentioned deposit.
- For the safety of yours and ours, Lanzerac is a cashless establishment.

## **Cancellation Policy**

### **ROOMS**

The following cancellation fees will be levied in the event of a cancellation:

- 100% cancellation charge for total room services reserved if cancelled 7 or fewer days in advance (this includes all "no-shows" non-arrivals without written cancellation):
- 75% cancellation charge for total room services reserved if cancelled between 8 and 25 days prior to arrival;
- 50% cancellation charge as outlined above if cancelled between 26 and 45 days prior to arrival;
- 25% cancellation charge as outlined above if cancelled between 45 and 60 days prior to arrival;
- 0% cancellation charge if cancelled 61 or more days prior to arrival.

Please note: Unforeseen cancellations due to unrest, natural disaster, force majeure or any other related circumstances



are subject to the above mentioned terms and do not constitute a valid reason for waiver of the cancellation policy terms. Amendments to a reservation involving the arrival and departure dates are considered to be cancellations and will attract the above charges.

#### LANZERAC AGREES TO WAIVE ALL CANCELLATION FEES FOR THE FOLLOWING COVID RELATED CANCELLATIONS

- Short notice travel bans.
- · Short notice lockdowns.
- Client testing positive and not being allowed to travel, test results will be required.

## **Child Policy**

- Children 0-5 years stay free of charge. All rooms throughout the hotel, regardless of room category, will only accommodate one child 0-5 years of age sharing the bed with parents or in a cot.
- Any child/children 6 years and older will be accommodated in a separate room to the adults, either an inter-leading room or adjacent room. Inter-leading rooms are limited and are subject to availability at the time of booking.
  Maximum of 2 children per room.

#### CHILD/CHILDREN IN OWN ROOM

- A single child 6-11 years of age will be charged at 75% of the adult single rate.
- Two children sharing 6-11 years of age will be charged at 75% of the adult sharing rate.
- Children 12 years of age and older will be charged full adult rates.

### CHILD SHARING WITH SINGLE ADULT OR CHILD/ADOLESCENT 12 YEARS OF AGE AND OLDER

- Adult per person sharing rate charged for the guest 12 years of age and older.
- Child 6-11 years of age will be charged at 75% of the adult sharing rate.

## **Indemnity**

- Clients enter the Lanzerac premises at own risk and the Lanzerac cannot be held liable for loss or damage to private property.
- The guest is obliged to ensure that adequate travel insurance is taken out to cover the financial implications of the above mentioned cancellation policy.
- The Tour Operator indemnifies Lanzerac with regards to all claims which may arise due to the negligence and or wilful conduct of the Tour Operator or their employees.

### Reservations

T: +27 (0)21 887 1132 | F: +27 (0)21 887 2310 reservations@lanzerac.co.za www.lanzerac.co.za

Follow us on social media @lanzeracestate or search for "Lanzerac Wine Estate"

