

Inversiones 2075 S.A. Céd. Jurídica 3-101-217212 Costado Este Torre ICE Celular Bijagua de Upala (506) 8370-5469

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## Protocole Covid-19

- We guarantee water, soap, alcohol gel to collaborators and visitors
- We have implemented an online check-in system, the visitor scans a QR code and fills out a form that also serves as a monthly multi-information register in Excel.
- We clean and disinfect public areas and the maid's maintenance cart.
- Employees in contact with customers wear a mask and gloves.
- We maintain the distance measures between people.
- We give the guest the disinfected room keys
- We deliver a folder (also disinfected) with all the information about the town and the activities,
- We do not carry clients' suitcases
- We have placed documents with the sneeze, cough and salute protocols
- It is at the client's discretion if they want the daily cleaning of their room, however the cleaning staff does not manipulate their belongings.
- The cleaning includes the total disinfection of the rooms (furniture, doors and keys ...)
- Our breakfast room being small and to comply with the distance measures, we now serve breakfasts in the room.
- All collaborators or clients who present cold symptoms of COVID-19 and who have been in contact with people who have been diagnosed as suspected, probable or confirmed cases, will undergo a medical evaluation through the EBAIS medical service in Bijagua (Tel: 2466-8744) or the Hospital de Upala (Tel: 2480-0000) In case of confirmed Covid 19: we ensure the confidentiality of the information and protection of the identity of the people.
- We have a logbook recording supplier presence data to trace them, just in case..

This list can be modified at any time and in accordance with the directives issued by the authorities