

# FREQUENTLY ASKED QUESTIONS

## Where are you situated?

We are situated on the Main Road (R45) of the Franschhoek Village.

### How far is Le Quartier Français from Leeu Estates?

Le Quartier Français is approximately a 5-minute drive from Leeu Estates. We also offer scheduled complimentary shuttle services to and from the Estates for our in-house guests.

## Do you have any pet friendly rooms?

None of our rooms within our South African property can accommodate pets.

### Are you child friendly and if so how do you accommodate children?

Le Quartier Français welcomes children of all ages and is a popular destination for multi-gen travel. We have a number of rooms available to accommodate families.

### How much does it cost?

You are welcome to view our room rates by viewing the rates under the 'RATES' tab. For further enquiries, please don't hesitate to contact our reservations team via telephone (+27 21 492 2222) or email at reservations@leeucollection.com

#### What time is check in and check out?

Guest rooms are ready from 14h00 and checkout is at 11h00.

### Is parking available at the hotel?

Yes, there are a limited number of complimentary parking bays available.

## Can I make a reservation at Protégé?

You are welcome to visit <a href="https://www.leeucollection.com/SA/le-quartier-francais/protégé">https://www.leeucollection.com/SA/le-quartier-francais/protégé</a> to confirm your online booking. Reservations can also be made by contacting the Protégé team via telephone (+27 21 224 0801) or email at reservations@protegerestaurant.co.za

### Can I make a reservation at Épice?

You are welcome to visit <a href="https://www.leeucollection.com/SA/le-quartier-francais/épice">https://www.leeucollection.com/SA/le-quartier-francais/épice</a> to confirm your online booking. Reservations can also be made by contacting the Épice team via telephone (+27 21 492 4044) or email at <a href="mailto:reservations@epice.co.za">reservations@epice.co.za</a>

### Can I make a reservation at the Great Heart Wine Boutique?

The Boutique offers one complimentary tasting for Le Quartier Français and Leeu House guest per stay. Opening times are between 11h00-17h00, Monday to Sunday. To reconfirm your booking dates and times, contact the Boutiques via telephone on +27 21 492 5961 or email at info@greatheartwines.com



## When is Everard Read – Franschhoek Gallery open?

The Gallery is open Monday to Sunday from 10h00 - 16h00. To reconfirm opening days and times contact the Everard Read – Franschhoek team via telephone on +27 21 876 2446.

Can I visit The Dining Room / La Petite Colombe/ Leeu Spa by Healing Earth/ The Wine Studio/Everard Read Gallery – Leeu Estates even though I am staying at Le Quartier Français?

Yes, all the above-mentioned offerings on Leeu Estates are open to all resident and non-resident guests. Please note that we suggest pre-booking to avoid disappointment.

### Booking information:

#### The Dining Room

(only open to resident Leeu Collection guests and non-resident guests with a booking at Mullineux and Leeu Family Wines — The Wine Studio and Leeu Spa by Healing Earth)

• Telephone: +27 21 492 5988

• Email: reception.leeuestates@leeucollection.com

### La Petite Colombe

• Online booking: <a href="https://www.leeucollection.com/SA/leeu-estates/la-petite-colombe">https://www.leeucollection.com/SA/leeu-estates/la-petite-colombe</a>

• Telephone: +27 21 202 3395

• Email: reception.leeuestates@leeucollection.com

### The Wine Studio

• Online booking: <a href="https://shopwine.mlfwines.com/reservation/type/sig-tasting/">https://shopwine.mlfwines.com/reservation/type/sig-tasting/</a>

• Telephone: +27 (0)21 492 2224

• Email: <u>reception.leeuestates@leeucollection.com</u>

# Leeu Spa by Healing Earth

• Online booking: <a href="https://www.leeucollection.com/SA/leeu-estates/leeu-spa">https://www.leeucollection.com/SA/leeu-estates/leeu-spa</a>

• Telephone: +27 (0)21 492 2223

• Email: leeuspafhk@leeucollection.com

# Everard Read Gallery – Leeu Estates

• Telephone: + 27 21 492 5980