

Mantis St Helena



Mantis St Helena
Rack Rate Sheet
2024 - 2025

RACK RATE SHEET

MANTIS ST HELENA

ST HELENA | SOUTH ATLANTIC OCEAN

Mantis St Helena



		HIGH SEASON 1 January - 31 May 2024	LOW SEASON 1 June - 31 December 2024	HIGH SEASON 1 January - 31 March 2025
Contemporary Rooms (22)	Single	195	155	195
	Per room sharing	250	210	250
Heritage Rooms (3)	Single	210	170	210
	Per room sharing	265	225	265
Heritage Suites (5)	Single	220	180	220
	Per room sharing	275	235	275

Terms & Conditions

Rates are:

- Subject to room and rate availability
- Quoted, invoiced and payable in Pounds (£).
- Quoted per room per night based on a maximum of 2 adults per room, or on a single basis.
- Inclusive of breakfast. Extras to be settled direct.
- Exclusive of flights, additional meals, beverages, telephone, tours, transfers, laundry & activities.
- Mantis St Helena will apply both a static and variable rate policy. In both instances the commission % will remain the same. Contracted rates are therefore subject to availability of rooms in the price category, at the time of reservation. Should the contracted rates not be available, the Tour Operator will be offered the Best Available Rate (BAR), commissionable at the same % used for the contracted rates. To give you the benefit of the variable rate we assume that all reservations are on this basis unless advised otherwise.

Child Policy:

- Children of all ages are welcome.
- Subject to rooms available at time of booking.
- Children 0 to 3 years are accommodated on a complimentary basis in a cot in the Heritage Suites and Heritage Rooms only.
- Children 4 to 12 years pay 50% of the room rate per night, including breakfast, and are accommodated in an inter-leading room.
- Children 13 years and older are considered as adults and will therefore require their own room at the applicable rates.

Bookings and Payment policy:

- Provisional Bookings are subject to availability; i.e. should we have limited suites available, only confirmed bookings will be accepted.
- Provisional Bookings made less than 30 days prior to arrival will be held for a maximum of 72 hours.
- Provisional Bookings made 60 - 90 days prior to arrival will be held for a maximum of 7 working days.
- Bookings made more than 90 days prior to arrival will be held for a maximum of 14 working days.
- Deposit of 50% to be paid on confirmation of reservation.
- Full payment required 60 days prior to arrival.
- Any discrepancies on the confirmation or invoice must be addressed with reservations within 7 days of issue.

Cancellations:

- Only written cancellations will be accepted. Ensure to receive an acknowledgment of cancellations from reservations.
- 50% of fee if cancelled less than 45 days prior to arrival.
- 100% of fee if cancelled less than 30 days prior to arrival.

Group Bookings:

- 8 x full paying rooms – 1 x complimentary single room on B&B basis
- To secure group bookings, a 10% non-refundable deposit is due within 14 days of confirmation of the reservation.
- The balance is payable 60 days prior to arrival.
- The hotel requires a final rooming list and estimated time of arrival, 30 days prior to the group's arrival.

Groups cancellation charges:

- 50% of fee if cancelled less than 45 days prior to arrival.
- 100% of fee if cancelled less than 30 days prior to arrival.

Waiver:

- Mantis Collection reserves the right to release bookings should payment not be received by the requested date.
- Mantis Collection retains the right to admit or remove any guests whose behaviour impacts negatively on the hotel property, other guests and / or staff.

Island Information:

- £20 (UK Sterling) entry fee to be paid at Immigration on arrival
- Please Note: there are no ATM's on the Island.
- Tourist Card is available to make payments on Island. Apply online. <http://sainthelenabank.com/tourist-card/>
- Cash can be withdrawn from recognised Debit Cards at BoSH (Bank of St Helena).
- Please note no Credit Card facilities are available at the hotel
- Travel Insurance with Medevac cover is compulsory for travel to St Helena.
- Return Transfers (airport to hotel, hotel to airport) can be arranged on your behalf. Additional charge will apply