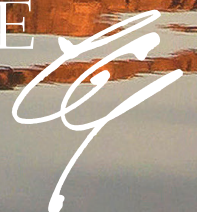


HOTEL FACTSHEET

CAPE GRACE, A FAIRMONT MANAGED HOTEL
SOUTH AFRICA



CAPE GRACE
A FAIRMONT MANAGED HOTEL



A GRACEFUL ICON

Welcome Home



HOTEL OVERVIEW

WELCOME HOME

A graceful icon, crafting bespoke journeys into the essence of the Cape.

Welcome Home. Standing at the heart of the V&A Waterfront is a figure that evokes familiarity, comfort and a sense of adventure – Cape Grace is a timeless presence.

With rooms gazing out onto the harbour, marina, or the majestic silhouette of Table Mountain, this grand hotel feels as if it has always been part of the landscape.

As you bid farewell, all those moments turned into memories linger in your heart, a gentle reminder that no matter where life takes you, Cape Grace will always welcome you back home.

LOCALISATION

On a private quay in Cape Town's vibrant V&A Waterfront, this stately hotel offers an unrivalled presence and handcrafted hospitality.

CAPE TOWN

Cape Town is a modern, cosmopolitan city surrounded by nature. Centred around Table Mountain, one of the New 7 Wonders of the world, the Mother City is known for its beautiful beaches, stunning biodiversity, award-winning food and wine, and sheer variety of experiences on offer.

CAPE GRACE

Our service comes from the heart, genuine and unscripted. Our hotel is brimming with life from dusk until dawn. Personalized room experience envelops you in warmth, infusing your stay with an abundance of thoughtful amenities and heartfelt gestures. Meaningful interactions with our staff, locals and travellers await at every corner, fostering a deeper connection with the unique spirit of our city and region.

CONTACT DETAILS

Telephone

+27 (21) 410 7100

E-mail

capegrace.info@fairmont.com

Website

www.capegrace.com

Reservations

capegrace.reservations@fairmont.com

Sales

capegrace.sales@fairmont.com

Marketing

capegrace.pr@fairmont.com

LOCATION

Physical Address

West Quay Road
Victoria & Alfred Waterfront
Cape Town
South Africa

GPS coordinates

33°54'29"S | 18°25'12"E



ACCOMMODATION

Effortlessly bridging the divide between indoors and outdoors, each spacious, elegantly appointed room extends an invitation to the world beyond. French windows or balconies frame panoramic views that encompass the V&A Waterfront Harbour, the iconic Table Mountain, or the serene marina. Inside, the fusion of modern comforts and timeless residential allure creates a haven for the contemporary traveller that captivates your senses and ignites the spark of discovery.

CAPE GRACE, A FAIRMONT MANAGED HOTEL



ACCOMMODATION ROOM OPTIONS

- 34 Fairmont Harbour View Rooms
- 42 Deluxe Mountain View Rooms
- 3 Deluxe Mountain View Mobile Accessible Rooms
- 8 Rooftop Rooms
- 6 Superior Rooms
- 3 One Bedroom Suites
- 3 One Bedroom Signature Suites
- 4 Rooftop Terrace Suites
- 5 Two Bedroom Suites
- 1 Three Bedroom Suite
- 2 Waterfront Penthouse Suites
- 1 Cape Grace Suite

HOTEL FACILITIES & SERVICES

Whether stepping through our doors for the first time or returning as a friend, Cape Grace cultivates an environment where you not only feel acknowledged, but genuinely recognized, understood, and cared for. From the warm and personal check-in process to the convenience of our complimentary chauffeured drives, each step is an opportunity to acquaint us with you, and you with us.

FRONT OFFICE TEAM

Our front office team is here to ensure that you have a seamless and memorable stay. Our team is multilingual and will assist you with arrival and departure. They are also available to assist you with any further arrangements during your stay.

CONCIERGE SERVICES

Our Concierge can assist in creating bespoke itineraries to cater to any of your travel needs. Travel arrangements, such as reservations and organizing transfers and tours can also be arranged. You can find our Concierge Desk adjacent to the lift lobby.

CHECK-IN & CHECK-OUT

Check-in is at 14h00, while check-out is at 12h00.

You are required to vacate your room by 12h00. If you require a later departure, please contact our Front Office. (Subject to availability. Additional fees may apply.) Alternatively, your luggage can be safely stored until your departure time.

ROOM FACILITIES

- Complimentary Wi-Fi
- In-Room Refreshment Centre, including coffee and tea station
- A Smart TV with Chromecast abilities
- Heating and Air-conditioning
- Heated Towel Rails
- Iron, Ironing board and hairdryers
- Luxury Guest Amenities from Le Labo
- International plug points and USB charging points
- Safety Deposit Boxes

HOTEL SERVICES

- Complimentary Breakfast (06h30– 10h00)
- Concierge to assist with all your tours and activities
- Luxury chauffeur transfer service within the City Bowl [10km/6 mile radius], subject to availability
- 24-hour In-Room Dining Service
- Complimentary over-night shoeshine service
- Tailored Fairmont Spa treatments to enhance your stay
- 24-hour use of the in-house Fairmont Fit, located on the Ground Floor
- Daily housekeeping service, including turndown service
- Laundry, Valet and Dry-Cleaning Services
- Access to our Library Lounge, Bascule Bar and heated swimming pool
- Family-friendly services, such as babysitting, story-time and gingerbread decorating
- Complimentary evening port available at reception
- Secure parking
- 24-Hour Security

LAUNDRY SERVICE

Dry cleaning and laundry services are available seven days a week, except on the 25th of December. Please find laundry bags and the price list in the closet of your room or suite. An express laundry service is available at an additional charge. Pressing will be done within 1 hour depending on the number of garments.

ACCESSIBILITY

Cape Grace strives to be accessible to all guests, with rooms and facilities specially equipped for guest mobility and accessibility needs. Please contact the hotel for any special requests or if you need additional information about the hotel's accessible facilities and services.

IN-ROOM DINING

Indulge in the ultimate dining convenience with our exceptional in-room dining experience. From the comfort of your luxurious room or suite, savour a delectable array of dishes meticulously crafted by our talented chefs.

Our extensive in-room dining menu caters to your every desire. In-Room Dining service is available 24h/7.



HEIRLOOM RESTAURANT

Discover the epicurean gem of contemporary dining in the heart of Cape Town. Crafted with precision, using the freshest seasonal and local ingredients to ensure that every plate showcases the beauty of the South African terroir. Elegantly served alongside a curated wine list, our menu pays homage to both classic and innovative culinary traditions.







LIBRARY LOUNGE

Step into our library; a cosy retreat. Whether you seek solace with a compelling book, engaging conversation, or joining us for Afternoon Tea, our library lounge serves a sanctuary for both the connoisseur and the curious. For those who appreciate the combination of literary charm, mixology mastery, and the company of like-minded individuals.

BASCULE BAR & LOUNGE

A beloved rendezvous for Capetonians and a go-to for dishes, steeped in tradition, yet transformed through whimsy and skill. Poised on the water's edge of the V&A Waterfront yacht marina, Bascule Bar is renowned for its extensive whisky collection, exclusive wine cellar and expertly crafted cocktails.





FAIRMONT SPA

Nourished by nature. Enabling genuine connection to self, others and nature through the essence of the Cape.

Uniquely situated in the heart of the city, our serene Fairmont Spa and Fairmont Fit exude an intimate atmosphere akin to a private retreat. Embrace the natural beauty of South Africa's coastal treasures, majestic mountain ranges and grand floral kingdom at our spa, where the soothing whispers of the sea and the enchanting aroma of fynbos create an unforgettable sanctuary of tranquillity.

Discover our spa's world-class facilities, where tranquillity meets rejuvenation. Immerse yourself in the serene ambiance of our stylish treatment rooms, unwind in our sauna, and refresh your senses in our salt room. We offer the perfect oasis for your relaxation and rejuvenation needs. Complimentary use of the sauna, salt and steam room for our guests upon booking a treatment at the spa.

FAIRMONT DESTINATIONS

Fairmont Hotels & Resorts is where the intimate equally coexists with the infinite – an unrivaled portfolio of more than 90 extraordinary hotels where grand moments of life, heartfelt pleasures and personal milestones are celebrated and remembered long after any visit. Since 1907, Fairmont has created magnificent, meaningful and unforgettable hotels, rich with character and deeply connected to the history, culture and community of its destinations – places such as The Plaza in New York City, The Savoy in London, Fairmont San Francisco, Fairmont Banff Springs in Canada, Fairmont Peace Hotel in Shanghai, and Fairmont The Palm in Dubai. Famous for its engaging service, awe-inspiring public spaces, locally inspired cuisine, and iconic bars and lounges, Fairmont also takes great pride in its pioneering approach to hospitality and leadership in sustainability and responsible tourism practices. Fairmont is part of Accor, a world leading hospitality group counting over 5,400 properties throughout more than 110 countries, and a participating brand in ALL - Accor Live Limitless – a lifestyle loyalty program providing access to a wide variety of rewards, services and experiences.

AZERBAIJAN	IRELAND	SAUDI ARABIA
BARBADOS	JORDAN	SINGAPORE
BERMUDA	KENYA	SOUTH AFRICA
BRAZIL	MALDIVES	SOUTH KOREA
CANADA	MEXICO	SWITZERLAND
CHINA	MONACO	TURKEY
EGYPT	MOROCCO	UKRAINE
GERMANY	PHILIPPINES	UNITED ARAB EMIRATES
INDIA	PUERTO RICO	UNITED KINGDOM
INDONESIA	QATAR	UNITED STATES

CONTACT DETAILS

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www.capegrace.com
Follow us on @CapeGraceHotel

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