

ELECTRONIC TRAVEL AUTHORISATION FOR KENYA

How-To Guide

All travellers, including infants and children, are required to apply for Electronic Travel Authorisation (eTA) online via the official website before their arrival. Only citizens of Kenya and East African Community (EAC) partner states are exempted.

Visas for Kenya can no longer be obtained on arrival.

How to apply?

You can fill out your application on the official Kenya eTA portal [here](#).

For children under the age of 18, the legal guardian, parent, or accompanying adult is responsible for filling in the application. We highly recommend that families apply as a group.

You will find helpful FAQs [here](#).

What is the fee for an eTA?

The eTA fee is US\$32.50 per traveller, plus bank and processing fees. US\$34 in total.

How long does it take to process the eTA?

The processing time for the eTA is typically within 3 business days. Submissions for the eTA can be made up to 90 days prior to travel. We recommend applying no later than 2 weeks prior to travel.

What do you need to apply for an eTA?

All travellers will need to provide:

- **Passport Information:** Upload a JPEG of passport biometric page. Must have 6-month validity from the date of arrival in Kenya, with a minimum of one blank page.
- **Photograph of yourself:** Upload a clear, recent photograph, in JPEG format. Does not need to be an official passport photograph, simply a clear photograph against a plain wall/background. There is also an option within the application to take a selfie with a webcam.
- **Contact information:** Including home address, email, phone number, and an emergency contact.
- **Trip information:** Information about your travel plans in Kenya - dates, flight details, and accommodation.
- **Traveller information:** Country and nationality at birth, marital status, previous visits to Kenya, etc.
- **Required Documents:** [Accommodation Booking Confirmation](#) – proof of where you will be staying during your visit (PDF or JPEG). [Airline Booking Confirmation](#) – upload booking confirmation that clearly shows arrival/departure details.
- **Payment method:** Credit/Debit card information.
- **Yellow Fever Certificate:** Required if arriving from a Yellow Fever endemic country.

Does the eTA allow multiple entries to Kenya?

Your eTA is valid for a single entry into Kenya. However, there are some exceptions to this.

Your eTA remains valid for more than one entry if:

- You visit one of the following EAC Partner States: Burundi, Democratic Republic of Congo, Rwanda, South Sudan, Tanzania and Uganda, AND;
- You don't visit any other country, AND;
- Your eTA has not expired (90 days from issuance)

Therefore, if your safari begins in Kenya, then you continue on to Tanzania (or another country listed above), you are able to return to Kenya on the same single entry eTA, provided it hasn't expired.

What happens next once I have paid and applied?

Once you have applied, you will receive a confirmation via email. Upon approval, the eTA will be sent to the same email address. Ensure you have a printed copy of the eTA upon arrival in Kenya, as it will be required.

Will paying for a meet and greet service speed up the process on arrival?

Possibly, but not guaranteed as it depends on the officials at the airport that day and the number of people who have booked a meet and greet. If all arrivals book a meet and greet there will still be queues. If you have pre-booked one with us, please ensure you have provided correct passport details for all travellers and where possible (not guaranteed) we will pre-fill part of the arrivals form for travellers if we have this information.

Can you still get a visa on arrival?

No. A visa can no longer be obtained on arrival into Kenya.

Do I need to apply for an ETA if I am transiting through Nairobi's Jomo Kenyatta International Airport?

If clients are transiting on international flights whereby they can connect airside, this counts as a transit and no eTA is required. We therefore recommend booking all the flights on the same ticket to ensure that their luggage can be checked all the way through, and no ETA will be required. Should this not be possible, and clients are required to pass through immigration in Jomo Kenyatta Airport to collect their luggage to check in again for their second flight, this does not count as a transit and we advise applying for the ETA. We additionally recommend adding sufficient time between flights in this scenario so that clients have sufficient time to clear immigration and security twice (on arrival, and on departure).