

## **Covid-19 update - Let's protect each other**

Pihopa Retreat follows the NZ Government Protection Framework and we aim to deliver a safe and enjoyable experience for all of our guests.

Please be aware of the following:

1. At red and orange settings, all guests are required to scan the QR code upon arrival and wear a face mask in public spaces.
2. We kindly ask you to rebook your holiday and stay at home if you or anyone travelling with you currently have the following symptoms:  
Fever, new cough, new breathlessness, sore throat, cold symptoms/ runny nose, loss of sense of smell
3. If you, or anyone you are travelling with, experience any symptoms of Covid-19 during your stay at Pihopa Retreat, please remain in your bedroom and let us know via phone call or text on 022 390 4463.
4. Keep track of where you have been. Most of the businesses in Nelson Tasman and NewZealand have a QR code that you can scan with your phone.  
Please turn Bluetooth tracing on.
5. The cleaning and sanitising principles that we apply and use at Pihopa Retreat are recommended by the NZ Ministry of Health.
6. Please wash your hands regularly for at least 20 seconds and use hand sanitiser before and after touching common surfaces such as doors, light switches and furniture. Hand sanitiser is provided in your accommodation. If you run out, please let us know and we will provide some extra.
7. Spatial separation between groups of guests in common areas should be at least one metre. Touchpoints are being eliminated or minimised.
8. It is mandatory for all guests to wear masks and use hand sanitiser when entering the Pool House. All doors must be kept open for airflow. It is encouraged you wear your mask, but that is optional. Your host will make and serve you coffee and refreshments.

If you have any questions please ask Sarah (022 390 4463).  
We will welcome any questions, comments or feedback.

**Thank you for your support.**

New Zealand Government

**Unite  
against  
COVID-19**