



## COVID-19 PROTOCOLS

At all Classic Namibia Camps, Guest Houses & Lodges we have implemented Standard Operating Procedures at every guest touch point in line with the Namibian Tourism Board Covid-19 Guest Protocol Toolkit.

We are mindful of the many challenges you currently face and are committed to your health and safety. We are ready for your return.

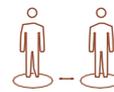
# 1



## PREVENTATIVE MEASURES

- Comprehensive sanitisation is in place, with special care in high contact areas.
- Our teams have been briefed thoroughly on the new procedures.
- Our teams have been equipped with the necessary personal protective gear and will wear masks.
- Rest assured that all back of house operations follow a stringent list of health & safety checks.
- Guest rooms are sanitised prior to guest arrivals.
- Hand sanitisers are available throughout guest rooms, safari vehicles and communal areas.
- Daily unobtrusive temperature screening will be undertaken with our guests and staff, with high regard for personal space and comfort.
- We recommend that guests follow stringent hygiene practices of regular hand washing and sanitisation, limited hand face contact, social distancing, and the wearing of face masks.

# 2



## SOCIAL DISTANCING

- Social distancing will be encouraged. We have the luxury of open spaces, sunshine, and fresh circulating air.
- No buffets will be served. No communal dining unless travelling in a group.
- Private dining will always be an option at our camps and lodges.
- On arrival and departure, we will refrain from shaking hands or offering a warm hug.

# 3



## SAFARI DISTANCING

- All our vehicles are extensively sanitised and carry hand sanitisers.
- Maximum of 6 guests per safari vehicle unless party is travelling together.

# 4



## MEDICAL EMERGENCY

- A clear and trained procedure is in place in the event of a suspected case or infection.
- Depending on location in the country testing can either be done at the lodge or the nearest testing centre.