

COVID 19 Camp Protocols

Kwando Safaris & Under One Botswana Sky camps are ready to welcome back regional and international visitors as soon as travel bans are lifted.

A comprehensive operational manual has been developed and introduced to all our camps, based on existing Botswana Government requirements and the World Health Organization's own guidelines.

This summary is relevant to the following camps: Kwara, Lagoon, Lebala, Splash, Pom Pom, Nxai Pan, Tau Pan, Rra Dinare, Mma Dinare, Gunns Camp, and Moremi Crossing.

PRECAUTIONARY MEASURES - CAMP PERSONNEL

- Twice daily health checks including temperature
- Face masks required when in contact with each other or guests
- Mandatory COVID-19 protocol training
- Monthly minimum basis for staff rotation
- Regular cleaning of all main areas and staff areas
- Comprehensive sanitization, including staff areas

GUEST EXPERIENCE

Camp managers will provide detailed briefing to all guests of appropriate procedures to follow in camp, which include but are not limited to:

- Temperature and health check on arrival and twice daily before activities
- Regular hand sanitisation facilitated by sanitizers available throughout public areas and in guest tents
- Social distancing of 1.5-2m to be observed
- All guests expected to wear a face mask in public areas and on activities
- Masks and buffs available for purchase
- Chlorine and pH levels of pools monitored daily

IN THE TENTS

- All rooms and tents will be cleaned and disinfected daily, with a guest option for minimal cleaning if so required
- Housekeepers to wear gloves & masks when cleaning
- Appropriate disposal of waste materials as recommended by WHO

ON ACTIVITY

- Sanitizers provided for use by guests and staff on vehicles, boats, mokoro and walking safaris
- All vessels and vehicles disinfected before each activity
- Maximum of 6 guests per vehicle, with private vehicles available upon request at usual rate
- Individually packed snacks for sundowners and coffee stops

MEALS:

- All guests will be offered the choice of communal dining or tables allocated per couple, family, or travel group
- Guests will be served their meals rather than assisting themselves at the buffet

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INTERCAMP TRANSFERS ON MOREMI AIR

- Compliance with CAAB guidelines concerning COVID-19
- Hand sanitizers provided to all passengers and crew prior to entry and after exiting aircraft
- Aircraft cleaned and sanitized prior to every flight
- All passengers and crew required to wear masks for the duration of the flight
- Temperature (non-contact thermometers) and health checks performed on all passengers prior to entering the aircraft

TREATMENT OF SUSPECTED CASES

- Any guest or staff member who displays symptoms of COVID-19, or has high temperatures (37.4C/99.3 F), will be instructed to remain in their room
 - Relevant health authorities will be notified to evaluate and advise on appropriate protocol
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Kwando Safaris will remain abreast of the situation and continue to update our protocols in line with WHO and Botswana Government recommendations.

