

# NAC HELICOPTERS CAPE TOWN

## COVID PROTOCOLS



# SANITATION PROCESS FOR STAFF

- Every staff member will have their temperature checked on a daily basis on arrival at the office.
- Any staff member with a temperature above 38 degrees will not be allowed access and will return home.
- Each staff members will wear a face mask at all times
- Information regarding staff hygiene is available at office wash points
- Staff will travel to work in “civvies” and be required to change into their uniforms upon arrival, including shoes.



# SANITATION PROCESS FOR GUESTS



NAC Helicopters Cape Town will also be limiting the number of people allowed in the office at any one point. Where groups are booked, only the people travelling with the group will be facilitated in the office and on-board the helicopters.



Clients are asked to please arrive with their own facemasks and to wear them correctly for the duration of their experience.



Each person entering the office will have their temperature checked with a contactless digital thermometer. Any person with a temperature over 38 degrees will not be allowed access to the office building and any passenger will not be allowed to board the helicopter.



Where possible, payments will be made via EFT or payment link so as to reduce the requirement of contact with devices however any devices handled by the client or staff member will be sanitised immediately after use.



Each Passenger will be required to clean their hands with hand sanitiser on arrival as well as when boarding the helicopters.



NAC Helicopters Cape Town has adopted a no-touch policy between clients and staff. Any required documentation must be presented to a staff member in a manner which allows them to view such documentation without handling the documentation.



Prior to the current climate NAC Helicopters Cape Town pilots would communicate with clients for the duration of their flight utilising headsets equipped with microphones which would allow two way conversations. The microphones are electrical and very sensitive and we are unable to sanitise them on a continual basis. With this in mind the company will still allow the clients the opportunity to listen to the pilots tour commentary however the clients will be unable to communicate with the pilot.

# HELICOPTERS & RECREATIONAL AREAS

- Sanitiser is available through out the office and the toilets are stocked with hospital-grade sanitary soap.
- NAC Helicopters Cape Town aircraft will be sanitised after each flight with aircraft grade antibacterial and antiviral steriliser
- The office will be cleaned with hospital grade steriliser throughout the day, paying special attention to high touch areas.

