



## **COVID-19 ACTION PLAN**

### **Social Distancing Protocols**

- Any person with symptoms consistent with COVID-19 will not be allowed to participate on any of the tours and activities available.
- Passengers and crew must wear masks to access our check in and retail store and for the duration of the tour or activity until disembarkment and check out is complete.
- If possible, social distance of at least six feet is maintained between individuals; if not possible, crew member and patrons must maintain as much social distancing as allowed on the vessel, depending on its size and configuration. Passengers and crew members from the same household are not required to social distance from each other.

### **Hygiene Protocols**

- Passengers will be requested to wash their hands before and after all tours and activities.
- Hand sanitizer will be available at check in and on vessels during tours for passengers and crew.
- Crew will be required to do an hourly touch-point sanitization (e.g., workstations, equipment, screens, doorknobs, restrooms)
- To reduce waste & prevent further infection we have equipped our bathrooms with facecloths (used once & sent to laundry) for crew & passengers to use to dry their hands after every wash.
- Before and after each activity all equipment (stand up paddle boards, paddles etc) and vessels will be sanitized.
- WHO (World Health Organisation) posters have been placed in bathrooms to remind passengers and crew to wash their hands.
- Our life jackets (compulsory – sanitised after every use), blankets, windbreakers and ponchos that are available to passengers and will be sent to laundry after every use.

### **Staffing**

- Crew are trained on basic hygiene protocols, such as frequent and thorough hand sanitizing, respiratory etiquette (e.g., covering coughs and sneezes), and discourage crew members and passengers from using others personal property, work tools and equipment before sanitizing.
- No crew members displaying symptoms of COVID-19 may provide services to customers. Symptomatic or ill employees may not report to work.
- No crew member may report to the work site within 72 hours of exhibiting a fever and necessary inspections and protocols will be followed.
- Crew that are well but who have a sick family member at home with COVID-19 have been instructed to notify the company and follow recommended precautions.