

Thank you for bearing with us, and supporting us during these very challenging times. The world as we knew it has changed, and we have morphed with it to make sure that everyone can still enjoy our incredible camps, lodges and safaris.

We have implemented protocols that adhere to government regulations to ensure that you are able to travel knowing that we are doing everything we can to ensure health, safety and cleanliness. Magical Kenya has been authorized to use "World Travel and Tourism Council Safe Travel Stamp."

The safety of our staff and guests is, and always has been, our utmost priority. The below outlines the procedures we have in place across our camps and lodges in response to the current, and potentially future, environment that Coronavirus (Covid-19) has created world wide.

We are continuing to review and maintain an exceptionally high standard in our approach towards health and cleanliness throughout all the services we provide, making sure that we reassess official health guidance to ensure that we are working with the most relevant and high standard practices.

It's time....

It's time to break free....



BEFORE ARRIVAL

International clients must have a covid-19 free certificate that is not more than 14 days old prior to arrival, and this must be presented on arrival. You will not need to quarantine on arrival so long as you do not exhibit any of the covid-19 symptoms, and your temperature does not read above 37.5 degrees Celsius. Normal visa application applies, and we suggest that you do this [online](#). Our borders are set to open on the **01 August 2020**. All guests must fill out our "Guest information form; declaration of travel history and medical status" before we can confirm your booking.

The above requirements are subject to change depending on government directive and we will keep you updated as and when we are provided with the information.

Residents will not be required to have a covid-19 free certificate, but must fill in our "Guest information form; declaration of travel history and medical status" and will have to go through health screening on arrival at any of our properties.

We have a zero-cancellation fee policy for covid-19 restricted travel. Should you have any of the symptoms within 14 days prior to your travel date, or be concerned that you have been in contact with someone with the virus please contact us.

All clients must travel with appropriate medical/ health insurance, and we strongly recommend AMREF air evacuation cover.



ON ARRIVAL



OUR STAFF: Whilst we cannot wait to welcome you with open arms, times have changed and we have made sure that all our staff have been trained on new Covid-19 safe protocols. There will be no handshakes, but huge smiles, and still a very warm welcome. Social distancing will be strictly adhered to and mask wearing. Our staff all live on site, at each respective property, and have all obtained a Covid-19 free certificate upon reopening.

INDEMNITY FORMS: We will need you to sign an indemnity form, there will be a detailed brief before you do this, and we will ask for your contact information and copies of your ID's.

TEMPERATURE CHECKS: We need to take your temperature on arrival, and also every day. This will be recorded on your medical cards. This will be done using a handheld contactless temperature scanner. Our staff will also undergo the same temperature checks to make sure we are all well and healthy.

LUGGAGE HANDLING: Your luggage (and vehicle if you self-drive) will be spray sanitised on arrival. There are specific measures that have been put in place regarding this and this will be explained in detail once you check in.

ACCOMMODATION: Before you arrive, your rooms or tents will be thoroughly disinfected and then closed. They will remain closed until you arrive. We always operate with the highest level of hygiene and cleanliness, so not much will be different here, other than we will no longer turn down your rooms or tents just to limit exposure.



AT THE LODGE OR CAMP:

There are strict protocols that have been put in place by the government and we will adhere to these entirely.

All common areas will be disinfected and sanitised on a regular basis and there will be hand-washing and sanitising stations at each entry point.



DINING:

We can offer you a number of options for dining.

Private dining in your room, at your tent, alfresco and bush dinners weather dependant, or dining in our communal areas at the required and safe distance apart. We will stagger meal timings for larger groups.



GAME DRIVES:

Most of our properties will offer you complete exclusive use of your vehicle, but where this is not possible for single travellers, the government guidelines will be followed and there will be enough space at all times, to ensure the appropriate capacity and distance is applied. Our vehicles will be spray sanitised before each drive, and sanitiser provided. All surfaces that are regularly used will be regularly disinfected.



SWIMMING POOLS:

Chlorine levels will be kept between 1-3mg/l, with the pH between 6.8-7.4.

Loungers are spaced at 2 meters between groups of two loungers.

Communal use will be limited to allow for safe social distancing and all pool equipment will be routinely cleaned and disinfected.



#SAFETRAVELS WITH OFFBEAT SAFARIS

Whilst this does seem all a bit different, we are confident that we can still offer you an amazing safari experience that will not actually feel that different.

All of our properties are off the beaten track and allow us to limit exposure any way.

Our activities are all outdoors, with fresh air and are typically socially distanced any way (without you necessarily knowing it).

In fact, we honestly feel that this is one of the best ways to get out, unplug, and reconnect with nature.

OFFBEAT SAFARIS 24 HOUR EMERGENCY CONTACTS:

+254 (0) 704 909 355 | +254 (0) 704 909 356

Karibu Kenya! We cannot wait to take you on an unforgettable Safari.



ALL OUR PROPERTIES ARE COVID COMPLIANT AND HAVE OBTAINED THE NECESSARY CERTIFICATION TO RE-OPEN

TO VIEW OUR I-BROCHURES CLICK THE PHOTOS BELOW



EKORIAN'S MUGIE CAMP

6 tents in a private 50,000-acre conservancy, Mugie.



SOSIAN LODGE

6 cottage lodge in Laikipia, Sosian Ranch



OFFBEAT MARA CAMP

7 tents in Mara North Conservancy, Masai Mara



DELORAINE HOUSE

8 rooms in a lodge near Lake Nakuru National Park



OFFBEAT RIDING SAFARIS

contact [Rosy](#) in our reservations team

THIRD PARTY PROPERTIES AND SERVICES WILL BE SUBJECT TO THEIR OWN TERMS, CONDITIONS AND PROTOCOLS