



## THE SAFARI HOUSE

- On arrival at the premise; mandatory temperature screening will occur before you are given permission by the team to enter the property.
- Please use the handwashing facilities at the entrance of the property to sanitize your hands before entering.
- Your room will have undergone vigorous disinfecting before your arrival. All surfaces, floors, furniture, amenities, towels, linens, light switches and door handles will have been thoroughly cleaned and sanitized with approved disinfectants.
- The dining room (and other high-traffic areas) will be regularly sanitized, and tables will be arranged to ensure that a safe physical distance is always maintained between guests.
- There will be no buffet-style meal services.
- Staff on the premise will maintain a distance of one (1) meter whilst interacting with guests and each other.
- All staff will be required to wear protective masks and gloves at all times. These items will be disposed of in manners that comply with national Health & Safety and environmental standards.
- Hand sanitizers will be located throughout the property to ensure they are always available to guests and staff.
- Where necessary, floors will be marked to maintain physical distancing.
- Guests are prohibited from entering the kitchen to avoid any unnecessary interaction between guests and hotel staff. Only the hotel manager and hotel waiters will be granted permission to interact with guests.

This premise has a trained COVID-19 Liaison Officer, who is aware of the health protocols and preventative measures of COVID-19, as well as the designated health facilities nearby should you fall ill.

The Toll-Free Emergency Short Code is **199**

This premise will continue to update its procedures in line with international booking agencies and local DMC's to ensure the utmost safety of its guests.