

Foxes Safari Camps

HEALTH PRECAUTIONS AND PROCEDURES

Foxes Safari Camps welcome all guests back to their Camps and Lodges, for a naturally ventilated, socially distanced safari in Southern Tanzania. It is well documented that the risk of contracting Covid-19 is much reduced in the open air and therefore, the remoteness of these camps, together with their al fresco style lends itself to safer travelling. However, we have taken the advice from the WHO and from the Government of Tanzania to put into place precautions to further avoid any risk of infection.

This document will be updated with any new advice or changes to regulations, but represents the situation as we currently understand it.

*Our welcome to you will be warmer than ever.
Behind every mask is a big smile!*



Before Arrival

Guests must have travel insurance that covers them for medical evacuation, medical costs and incidentals and details given to the lodge reception or to your booking agent.

Guests will be requested to wear face coverings in all public areas, shared vehicles, aircraft and in airports and offices and should come equipped with either disposal or washable face coverings.

Guests should be equipped with any other personal protection equipment that they consider necessary.



Around Camp.

Upon arrival at the Lodge/camp a member of staff will take your temperature with a digital forehead thermometer. This will be repeated each morning. This is a noninvasive process taking a few seconds only and will be undertaken by a member of staff wearing gloves and a mask.

We will no longer offer a cool towel for freshening up on arrival, but hand washing/ sanitiser will be available instead.

Guests will be required to fill in a health declaration form and to confirm their contact details plus ongoing travel plans.

Guests will be briefed with the procedures put into place for the health and well being of all in Camp. These include procedures to follow if someone feels unwell, explanations as to the dining and bar experience, housekeeping and laundry options and will draw attention to the signage regarding hand washing and social distancing.



Staff will maintain a distance of at least 1.5m from guests and other staff at all times and not attempt to shake hands.

Guests should bring their own PPE which should be worn at all times in public areas except when eating and drinking. Face masks do not need to be worn in accommodation or in the game drive vehicle, if not shared with other guests. However, should they leave the vehicle, then masks should be worn.

Your Accommodation:

Every effort will be made to keep your stay as comfortable as possible whilst minimising the contact between any staff member and the room, so guests can relax in the confidence that their sleeping space has not been visited without their express consent.

Rooms will continue to be cleaned to the same high standards, but deep cleaning will now take place between guests' departure/arrival following the Ministry of Natural Resources and Tourism national standard operational procedures.

Wherever possible a room will be left vacant for 24 hours between occupants.

To avoid unwelcome contact, room cleaning will no longer be on a daily service unless specifically requested.

Laundry service will still be offered and laundry should be left outside the room door in the morning for collection.

Luggage will be delivered to the room veranda and not put inside the room.

Any issues arising within the room, requiring maintenance will be carried out with the guests' permission, by staff wearing gloves and mask. Any areas touched will be disinfected with an approved solution.





Dining

Hand washing/sanitising will be available at the entry to every public area and all guests and staff are requested to wash hands upon entry.

Face coverings must be worn within public areas except when eating and drinking.

Buffet meals will not be served, but food will be plated and brought to guests.

Plates will be placed away from guests by the waiter and removed again from this location to avoid unnecessary close contact. Similarly, for drinks service.



Tables will be spaced out to maintain social distancing and guests may not join together for meals, but stay in their family groups or travelling group

Shared bar snacks will no longer be served, but presented individually.

All bottles will be wiped clean and waiters/barman will wear gloves and masks at all times.

All surfaces in public areas, including chairs (arm rests and backs), tables, handrails, door handles will be disinfected before and after every meal with an approved disinfectant.

All books, cushions and other such items will be removed from public areas.

At each meal place setting, there will be a bag with the guests' tent number. The guest will place their mask in the bag with the outside of the mask facing down for the duration of their meal.

Meanwhile the wildlife is as
amazing as ever.....





Activities:

All game drive vehicles and transfer vehicles are open so present a low risk to guests. However, the following precautions will be taken:

Vehicle occupancy will be limited to 75% unless a family or travelling group who will stay together in the vehicle.

Hand sanitiser will be available in each vehicle and your driver/guide will wear gloves and mask at all times.

The vehicle will be cleaned after each activity with an approved disinfectant, including arm rests and rails, seat backs, cold boxes.

Guide books and binoculars will not be available to share, so guests should bring their own if possible.

The guide/driver will remain a respectful 2m from guests whenever out of the vehicle, unless in the case of an emergency.



Sundowners/bush meals will be set up to adhere to social distancing rules and rules for service of food and drink.



General hygiene:

The following protocols have been reinforced or introduced to ensure that guests enjoy their safari with the utmost confidence in their safety.

Hand sanitiser must be positioned at the entrance to all areas.

Hand washing stations are provided on arrival.

All surfaces will be cleaned with a disinfectant solution containing 0.1% sodium hypochlorite solution and rinsed after 10 minutes.

All cleaning equipment will itself be disinfected regularly to avoid cross contamination.

All public areas will be sprayed with disinfectant 3 x a day with particular focus on high traffic areas

The same standard of cleaning is maintained in the staff quarters

Rooms will be deep cleaned between visits and wherever possible left vacant for 24 hours.

All Kitchens, store rooms will be vigilantly cleaned with disinfectant..

Vehicles will be deep cleaned between game drives and wherever possible a group of guests will keep to the same vehicle throughout their stay.



Personal Safety Equipment (PPE)

To protect the environment and avoid unnecessary single use materials, staff will use washable face coverings and reusable rubber gloves wherever practical. Rubber gloves are washed after use in a solution of sodium hypochlorite. Face masks will be washed at 60 °C or higher.

Staff will follow a protocol for the safe removal and storage of used PPE prior to cleansing, and the storage of clean PPE.

Gloves and masks will be exchanged at regular prescribed intervals or between specific tasks around camp.

Guests with washable face coverings will have a marked basket for placing worn face masks in for collection and laundry and a separate basket for returned, clean masks. Enough face coverings should be brought to avoid shortages.

The wearing of gloves does not preclude the frequent washing of hands for at least 20 seconds following the 5 point system.



Enjoy the great outdoors with 9km of beach, shared with just 12 individual bandas



Staff:

Due to the remote locations of our Camps and Lodges all staff reside on the premises which greatly limits the risks of infection.

Staff will have their temperatures taken and recorded at the beginning of each day and on the onset of any symptoms. Any staff member reporting any temperature above 37.9°C will be isolated until the cause can be determined. If a raised temperature is combined with any Covid19 symptoms (coughing, sneezing, shortness of breath, sudden loss of Taste or smell) the Covid19 Designated Officer will contact the closest designated approved hospitals/medical clinics for Covid-19 testing and treatment and arrange for the safe passage of the staff member to this clinic.

Staff must avoid touching their faces and must wash their hands or sanitise at least every hour or before and after any specific activity.

Masks for staff will be available and mandatory at all times, including staff quarters, excluding: Eating or drinking provided they keep at a social distance of >1m from others and when in their own private room

Clear signage is located in all staff areas to demonstrate the safe removal of gloves and masks, hand washing and protocols for washing or disposing of PPE.

Staff are trained in safe methods of deep cleaning, laundry, safe disposal of PPE and appropriate cleaning solutions.

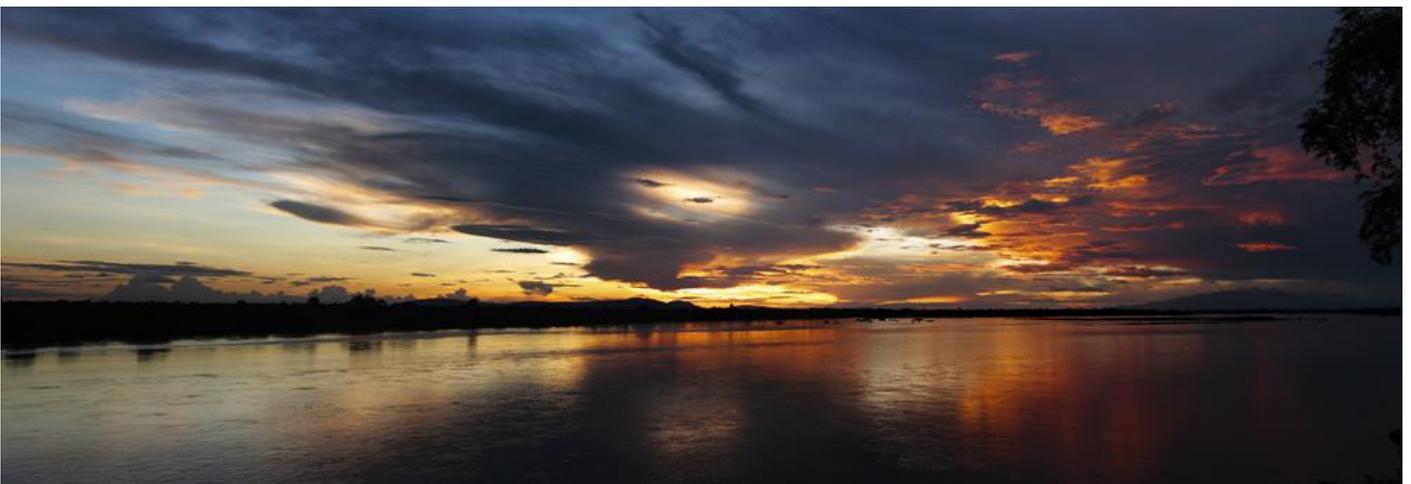
Arriving Staff will either be tested or isolated from others already in camp for 2wks in camp both in living and in duties.

Staff rotations will be limited to reduce the movement of staff.

The five-step process of washing hands should be followed by staff and guests, and last for 20 seconds

Physical contact is banned for staff and guests (shaking hands, fist-bumps, high-fives).

Keep a safe 2m distance from the guests even when greeting them on arrival and make sure you are wearing a mask.



Each camp/ lodge has a designated COVID-19 Hygiene Officer who will report about COVID-19 matters to the Company Liaison Officer who will be the point of contact with the MoHCDEC. The Liaison Officer is responsible for keeping abreast of any government guidelines/policies or any changes to the aforementioned and communicating these to the individual camp Hygiene Officers.

Procedures for guests recording symptoms or a temperature

Any guest reporting specified COVID-19 symptoms may not check-in and the Liaison officer will contact the COVID -19 rapid response Team for instructions.

Any guest with a temperature above 37.9°C is considered to have a fever and will be asked to self isolate until the cause of the temperature is determined. Alternative rooming arrangements will be made for anyone sharing the room with the affected person.

Any guest or staff member showing symptoms of coughing, sneezing, shortness of breath, sudden loss of taste or smell or fever, the affected person will be asked to self isolate in their room whilst arrangements are made with the Covid Rapid Response team for transferring the patient to the closest Covid19 tested and treatment clinic. Results are delivered between 24 and 72 hours.

Other guests of the same party will also be required to self isolate in camp until they can be cleared or evacuated.

Foxes Safari Camps will offer what support it can in arranging for their medical evacuation organised by their insurance provider.