

# Shenton Safaris

## 2022 COVID 19 BOOKING POLICY

We understand that things are still a little uncertain and want to do all we can to offer peace of mind to those wanting to travel in 2022.

To give our future guests some extra assurance we have extended our flexible ShentonSTRETCH policy to cover new bookings made for travel in 2022.

- Should guests be unable to travel as a direct result of Covid-19, the booking may be postponed to another date within 12 months of the original booking dates
- All payments will be held in credit and applied, in full, to the amended booking
- Please note any additional services booked on your behalf are subject to the specific terms of the supplier
- Any increases in rate, levies or other third party services will be applied to the final balance payment due 60 days before the new dates of travel

Existing bookings, postponed from 2020 or 2021 will be subject to the original terms discussed at the time of postponement. We are happy to discuss individual requirements on a case-by-case basis

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