

COVID-19 Preventative Measures & Procedures

The Turbine Boutique Hotel & Spa

In keeping with regulations set out by Government and the tourism sector, we have put measures in place to do our best to ensure the safety of our guests and staff. We are committed to providing a clean and safe environment and several procedures are being implemented

Social Distancing

- Dining areas have been set with increased space between tables
- Lounge areas have been configured to allow for social distancing
- The fitness centre will only allow 1 guest, or 2 guests who are travelling together at any time

Sanitization

- Extensive cleaning and disinfecting procedures will be carried out in all rooms and shared areas on a regular basis. Extra measures will be taken on high touch areas such as door handles etc
- Alcohol based sanitizer (70%) will be available in all public areas
- On check out, all rooms will be deep cleaned and sanitized

Screening

- All guests will have their temperature taken on arrival and each day, with a hand held screening device. This will be done in the most unobtrusive way possible.
- Should a guest show sign of COVID-19, the management team will react in accordance with government and WHO regulations

Staff

- Daily health checks and temperature screening will be implemented, and all data stored
- Additional sanitizing stations have been placed at strategic points for staff use in the back of house
- All staff will be trained on COVID-19 protocols which have been implemented throughout the hotel, and printed material given with each training session
- Each department has at least 2 "hygiene managers" appointed to ensure that procedures are followed and an overall "safety manager" will be on duty at all times