

TOPGUIDES BUSH CAMP COVID-19 SAFETY AND REGULATIONS

To our esteemed guests.

Topguides Bush Camp has put together a set of regulations for use following the outbreak of the Covi-19 pandemic. We would like to ensure that the COVID-19 precautionary measures are continuously observed and communicated accordingly with all our partners. As part of the service providers for tourists, Topguides Bush Camp has addressed all the essential areas pertaining to the safety of our guests during their stay at the camp.

1. Communal areas

- a. The lounge will have hand-washing facilities and stationed hand sanitizers which the guests will be required to use upon arrival.
- b. Guests will be provided with an amenity kit comprising of Masks and hand sanitizers.
- c. Guests are required to maintain a social distance while having Welcome drinks which will be served from a tray with not contact with the staff
- d. The sitting arrangement in the lounge, dining area and campfire will be done based on the social distancing rule of 1.5metres.

2. Emergency response

- a. In the case that a guest shows the signs of illness, they shall be isolated in-room and await further procedures.
- b. The camp shall have an assigned driver and vehicle to handle the evacuation of guest in need of getting medication to the designated referral hospitals in Arusha town.

3. Staff

- a. Staff at the camp will be subjected to a mandatory temperature testing on a daily basis.
- b. All staff will be required to wear face masks throughout their shifts and any interactions with guests will be observed as per the social distancing rule.
- c. The staff at the lounge will required to wear face masks and will keep a safe distance from the guests.
- d. Hand sanitizers will be provided in all staff areas and they will be required to use as required.

4. Rooms

- a. Accommodation facilities will be frequently cleaned and all surfaces disinfected including countertops, light switches and doorknobs.
- b. Guests will be provided with hand sanitizers in their rooms.
- c. Extra blankets and pillows in the room will be provided upon request.
- d. Evening turndown service will be done upon request only to minimize contact.

This policy is subject to change without notice and dependent on pandemic development in the world.

Should you require assistance, please reach out to us:

Topguides Bush Camps
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