



# Rate Sheet

## 1.11.2017 - 31.10.2018

### Rack



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 Lodge Phone: +264-65-264-555  
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 Facebook: <http://goo.gl/z6RnKK>  
 Realtime Availability: <http://bit.ly/13yEuo9>  
 Tripadvisor: <http://bit.ly/171CW9y>

Reservation Enquiries: [ongula@resdest.com](mailto:ongula@resdest.com)  
 Sales & Marketing: [marketing@resdest.com](mailto:marketing@resdest.com)  
 Accounting & Finance: [finance@resdest.com](mailto:finance@resdest.com)  
 Reservation Hotline: +264-61-250725, 224712  
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 Reservation Fax: +264-88-637655  
 Website: [www.resdest.com](http://www.resdest.com)

\*1 No Single Supplement from 1 November 2017 - 30 June 2018

Product	RACK IN VAT IN LEVY	RACK IN VAT IN LEVY	RACK VAT	RACK EX VAT IN LEVY	RACK LEVY	RACK EX VAT EX LEVY
<b>Luxury Thatched Rondawel [6 Rooms]</b>			15%		1%	
All Values in N\$						
<b>Accommodation, Dinner, Bed &amp; Breakfast</b>						
2 Nights (plus) DBB per Person Sharing per night	1089.00	1,089.00	140.82	948.18	9.39	938.79
2 Nights (plus) DBB Single Supplement per night (*1 1/11/17-30/6/18)	360.00	360.00	46.55	313.45	3.10	310.34
2 Nights (plus) DBB / Child 0-8 Years sharing with parents per night	0.00	0.00	0.00	0.00	0.00	0.00
2 Nights (plus) DBB / Child 9-16 Years sharing with parents per night	544.50	544.50	70.41	474.09	4.69	469.40
1 Night DBB per Person Sharing	1210.00	1,210.00	156.47	1,053.53	10.43	1,043.10
1 Night DBB Single Supplement (*1 1/11/17-30/6/18)	400.00	400.00	51.72	348.28	3.45	344.83
1 Night DBB per Child 0-8 Years / Sharing with parents	0.00	0.00	0.00	0.00	0.00	0.00
1 Night DBB per Child 9-16 Years / Sharing with parents	605.00	605.00	78.23	526.77	5.22	521.55
<b>Dinner, Bed &amp; Breakfast + Homestead Tour</b>						
2 Nights (plus) per Person Sharing per night	1323.00	1,323.00	171.08	1,151.92	11.41	1,140.52
2 Nights (plus) Single Supplement per night (*1 1/11/17-30/6/18)	360.00	360.00	46.55	313.45	3.10	310.34
2 Nights (plus) per Child 0-8 Years sharing with parents per night	0.00	0.00	0.00	0.00	0.00	0.00
2 Nights (plus) per Child 9-16 Years sharing with parents per night	661.50	661.50	85.54	575.96	5.70	570.26
1 Night per Person Sharing	1470.00	1,470.00	190.09	1,279.91	12.67	1,267.24
1 Night Single Supplement (*1 1/11/17-30/6/18)	400.00	400.00	51.72	348.28	3.45	344.83
1 Night per Child 0-8 Years / Sharing with parents	0.00	0.00	0.00	0.00	0.00	0.00
1 Night per Child 9-16 Years / Sharing with parents	735.00	735.00	95.04	639.96	6.34	633.62
<b>Campsite [5] - Self-Catering (SC)</b>						
1 Night per Person Sharing	120.00	120.00	18.00	104.35	0.00	104.35
2%						
<b>Volunteer Yurts [2] (2 Bunked Beds each)</b>						
1 Night SC Per Person Sharing	385.00	385.00	57.75	335.64	6.58	329.06
1 Night Volunteer Package Per Person Sharing (Min 1 Week)	1215.00	1,215.00	182.25	1,059.23	20.77	1,038.46
*Less 5% for 2 Weeks Stay on Volunteer Package per night	1155.00	1,155.00	173.25	1,006.92	19.74	987.18
*Less 10% for 4 Weeks or more Stay on Volunteer Package per night	1090.00	1,090.00	163.50	950.26	18.63	931.62
<b>Guide Accommodation</b>						
Per Night - Guide DBB & Homestead Activities	700.00	700.00	90.52	609.48	6.03	603.45
<b>Extras per Person (Child Policy Applies) - Min 2 People</b>						
Day Visit (Homestead Tour + Lunch)	470.00	470.00	70.50	408.70	0.00	408.70
Homestead Tour	295.00	295.00	44.25	256.52	0.00	256.52
Village Walk	350.00	350.00	52.50	304.35	0.00	304.35
Nakambale Museum Tour	470.00	470.00	70.50	408.70	0.00	408.70
Lunch	175.00	175.00	26.25	152.17	0.00	152.17
Dinner for SC	215.00	215.00	32.25	186.96	0.00	186.96
Breakfast for SC	120.00	120.00	18.00	104.35	0.00	104.35

\*1 No Single Supplement from 1 November 2017 - 30 June 2018

The company hereby confirms acceptance of the rates, commission as well as the terms and conditions provided and printed on the reverse site.

Date, Location

Company

Name

Signature and Stamp

## Ongula Village Homestead Lodge Terms & Conditions

### General Terms & Conditions

All amounts are in Namibian Dollar (N\$, NAD) and are equivalent to the South African Rand (ZAR). Rates are subject to change should there be any changes to the % of VAT or NTB Levy. The Accommodation Establishment shall not be liable and shall not be deemed to be in default for any failure to perform hereunder for any reasons beyond its control. Such cases shall be deemed to include without limitation, war, warlike operations, armed aggression, insurrection, riots, fires, explosions, terrorism, government acts or omissions, floods, tsunamis, regulations or order, acts of God, acts of public enemy, epidemics, quarantine, restrictions and/or external labour troubles. Failure on your part to comply with any of the terms and conditions set out herein, shall entitle the accommodation establishment at its sole discretion and regardless of booking requirements and payments already received, to cancel or refuse to honour the booking

### Reservations

Realtime Availability and Online Booking Service are provided for via [www.resdest.com](http://www.resdest.com) as well as [www.ongula.com](http://www.ongula.com). Online inventory check and online booking is the preferred method of booking. All other reservations are to be made in writing by fax or eMail specifying estimated time of arrival or where you are arriving from. If available please supply the first and last names of your travel companions, the nationality or the country of origin, your cell phone number in case of emergencies as well as any dietary requirements. We confirm written reservation requests only. Please check that the reservation has been confirmed correctly as requested. Any errors arising from confirmations not checked by the client will NOT be the responsibility of the accommodation establishment or of Resdest.com.

### Children Policy

Children of all ages are welcome and remain the full responsibility of their parents. Children aged 8 and below are free of charge providing they share with their parents. Children between the ages of 9 and 16 are charged 50% of rack rates, providing they share with their parents. Children requiring their own room will be charged full adult rates. Date of birth of the child(ren) must be supplied at the time of making the reservation to qualify for the child policy. The child policy does not apply to extras. A single parent sharing with a single child (0 – 8 yrs) will be charged the single person rate.

### Payment

A ProForma Invoice will be sent to you by eMail with confirmation of the reservation. A 25% deposit is required to confirm the reservation, while the remainder is due 30 days prior to arrival. Should your reservation be made within 30 days of arrival, full payment is necessary to confirm your reservation. Iveri is an online and secure credit card facility offered by Nedbank who require your signature and a copy of your passport, this will be requested at the lodge on arrival. Should you prefer to pay by Electronic Funds Transfer you will find the banking details at the bottom of the confirmation page sent to you. Please send proof of payment by email to [finance@resdest.com](mailto:finance@resdest.com). Banking Details: Account Name: Ongula Traditional Homestead, First National Bank, Account Number: 62245821097, Branch Code: 281174, SWIFT/IBAN CODE: FIRNNAX

### Cancellation Policy

31 days + prior to arrival 10% of the deposit amount paid (only applies where refunds need to be issued)  
30 to 22 days prior to arrival, 25% of the invoiced amount  
21 to 16 days prior to arrival, 50% of the invoiced amount  
15 to 8 days prior to arrival, 75% of the invoiced amount  
7 to 0 days prior to arrival, 90% of the invoiced amount  
Should you cancel a booking we will acknowledge it in writing. Please ensure that your cancellation has been processed.

### Voluntourism – Volunteer Package

The volunteer Package includes: 1. Project fee – this goes directly back into the project that you are involved with. It facilitates funding for items such as resources, building materials, equipment and project supplies. It also covers operational costs such as housing, communication and project vehicles. 2. Full board and lodging which includes 3 meals a day at the volunteer yurts. 3. Transfers from/to Ondangwa Airport upon arrival and departure. 4. Transfers from/to Ondangwa for the volunteers who come by road upon arrival and departure. 5. All daily transfers to and from your projects during your stay. 6. Weekly bed linen Laundry and housekeeping services. 7. Comprehensive orientation program. 8. Assistance and support from the staff and Project Manager.

NOT INCLUDED in The Volunteer Package: 1. Transportation to Ondangwa from Windhoek. 2. Visa fees, 3. Personal travel insurance (medicals etc) for the duration of your placement – must include cover for repatriation. 4. All items of a personal nature, such as curios, gifts, clothing (work and other). 5. Email and telephone calls made during your placement, 6 Any activities and excursions outside of your planned project itinerary. 7. Soft drinks, between meals, snacks, and weekend food.