



ROVOS RAIL

JOURNEY
INFORMATION

Cape Town

2014 & 2015

Fact Sheets
Train Specifications
General Information
Terms & Conditions

The Most Luxurious Train in the World

ROVOS RAIL FACT SHEET

PRETORIA HQ 1 Transnet Ave, Capital Park 0001 • PO Box 2837 Pretoria 0001 South Africa • T: +27 (0) 12 315 8242 F: +27 (0) 12 323 0843
 CAPE TOWN 1 Adderley St, Cape Town 8002 • PO Box 50241 Waterfront 8002 South Africa • T: +27 (0) 21 421 4020 F: +27 (0) 21 421 4022
 ST JAMES MANOR Guesthouse - 108 Main Road, St James, Cape Town 7945 South Africa • T: +27 (0) 21 788 4543 F: +27 (0) 21 788 9590
 ST JAMES SEAFORTH Guesthouse - 96 Main Road, St James, Cape Town 7945 South Africa • T: +27 (0) 21 788 6778 F: +27 (0) 21 788 2428
 ST JAMES HOMESTEAD Guesthouse - 1 Ley Road, St James, Cape Town 7945 South Africa • T: +27 (0) 21 788 9250 F: +27 (0) 21 788 6185
 ROVOS RAIL E: reservations@rovos.co.za W: www.rovos.com • ST JAMES E: guesthouses@rovos.co.za W: www.stjamesguesthouses.com



CAPE TOWN JOURNEY

1 October 2013 to 30 September 2014

This 1 600-kilometre meander is a perfect illustration of South Africa as a world in one country. Travel the grasslands of the gold-rich Highveld to the haunting barrenness of the Great Karoo; trundle through the spectacular mountain ranges and scenic winelands of the Cape. Journey's end is Cape Town, the Mother City of South Africa, cradled by the imposing bulk of Table Mountain, Devil's Peak and Lion's Head. Highlights of the north- and southbound routes include a visit to the historic village of Matjiesfontein; this authentic perfectly preserved Victorian Village – founded by Mr Logan as a refreshment stop in 1890 – also boasts an impressive museum on the platform. Another stop is made in Kimberley providing an opportunity to enjoy a city tour and a visit to the Diamond Mine Museum and the world's largest man-made excavation, the Big Hole. *Available in reverse.*

PRETORIA to CAPE TOWN		CAPE TOWN to PRETORIA	
DAY 1 - Friday		DAY 1 - Monday	
15h00	Depart from Rovos Rail Station aboard the Pride of Africa and travel south via Johannesburg through the goldfields of the Witwatersrand.	11h00	Depart from Platform 23 at Cape Town Station and travel inland through the winelands.
16h30	Tea in the lounge and observation cars.	13h00	Lunch is served in the dining car/s.
19h30	Dinner is served in the dining car/s. Overnight on the train.	16h30	Tea in the lounge and observation cars.
		18h00	Visit the historical village of Matjiesfontein.
		19h30	Dinner is served in the dining car/s.
DAY 2 - Saturday		DAY 2 - Tuesday	
07h00	Breakfast is served until 10h00.	07h00	Breakfast is served until 10h00.
10h00	Arrive in Kimberley. Passengers visit the Big Hole and the Diamond Mine Museum.	13h00	Lunch is served in the dining car/s.
12h30	The train departs for Matjiesfontein via De Aar.	14h30	Upon arrival in Kimberley board the bus for a tour of the renowned city, the Diamond Mine Museum and the extraordinary Big Hole.
13h00	Lunch is served in the dining car/s.	16h30	Tea as the train departs Kimberley.
16h30	Tea in the lounge and observation cars.	19h30	Dinner is served in the dining car/s.
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DAY 3 - Sunday		DAY 3 - Wednesday	
07h00	Breakfast is served until 10h00.	07h00	Breakfast is served in the dining car/s until 10h00 as the train travels via Krugersdorp and Johannesburg through the goldfields of the Witwatersrand towards Pretoria.
08h15	Visit the historical village of Matjiesfontein.	12h00	Arrive at journey's end at Rovos Rail Station in Capital Park, Pretoria.
10h30	The train departs for Cape Town via Worcester.		
13h00	Lunch is served in the dining car/s.		
16h30	Tea in the lounge and observation cars.		
18h00	Arrive at Cape Town Station, Platform 24.		

MEALS ON THE TRAIN (unless adjusted) Breakfast 07h00-10h00 • Lunch 13h00 • Tea 16h30 • Dinner 19h30.

RACK RATE ONE WAY per person sharing includes accommodation, meals, all alcoholic and other beverages, 24-hour full room service and limited laundry while on board the train, as well as excursions accompanied by a qualified tour guide (where applicable) and government tax.

Pullman Suite R14 300	Deluxe Suite R21 600	Royal Suite R28 600	Single Supplement +50%
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DEPARTURE DATES ARE SPECIFIC. Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed. Please check schedule with reservations@rovos.co.za or on www.rovos.com

BOOKING Upon **written request** via email or fax and subject to availability, we will **provisionally** book your place on the chosen tour. No deposits are required. Space is allocated and held BUT if definite suites are required by another client, the holding agent/guest will be asked to confirm with a deposit payment (see below) or release the suite. Upon receipt of a **written confirmation** via email or fax and a **completed Reservation Form**, final confirmation details and an invoice will be sent to you. Upon receipt of the **relevant payment**, your booking on the chosen tour will be **confirmed**.

TRAVEL & CANCELLATION INSURANCE ARE COMPULSORY We offer insurance to South African residents. For international guests we suggest you contact your local travel agent or credit card service provider for assistance.

PASSPORTS & VISAS The onus is on guests to ensure passports and visas, as may be required, are valid prior to departure for Africa. Visas available through booking agents; please check with relevant embassies for requirements.

HEALTH Passengers are advised to take anti-malarial precautions and vaccinations **as might be prescribed**. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Zambia and Tanzania.

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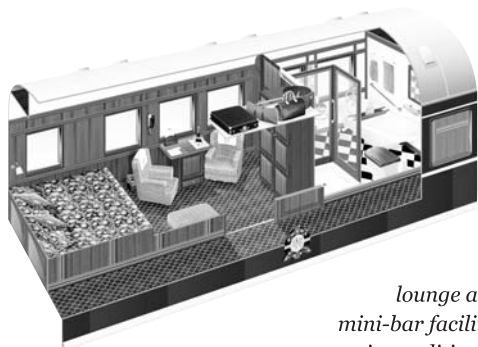
Pullman Suite R15 200	Deluxe Suite R22 900	Royal Suite R30 500	Single Supplement +50%
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Train Specifications

Royal Suites ±16 SQ METRES

DOUBLE BED 189L x 189w
TWIN BEDS 189L x 94w



*lounge area
mini-bar facilities
air-conditioning
bathroom with bath and shower
luggage shelf, cupboards and safe*

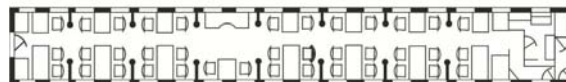


Public Areas

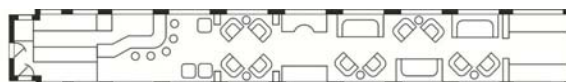
LOUNGE CAR



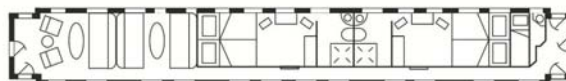
DINING CAR



OBSERVATION CAR

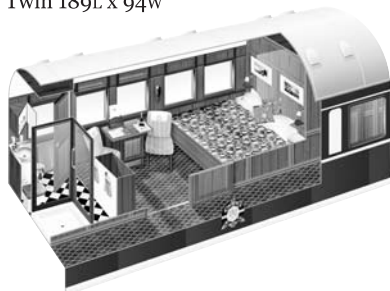


CLUB LOUNGE CAR

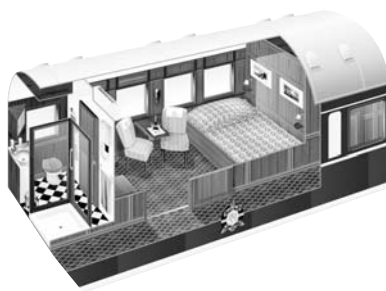


Deluxe Suites ±10 SQ METRES

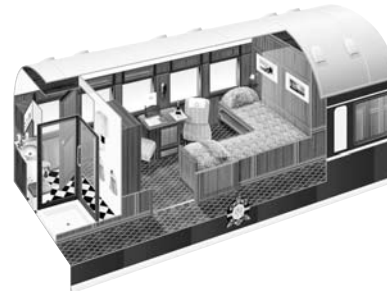
LENGTHWAYS DOUBLE BED
Double 189L x 189w
Twin 189L x 94w



CROSSWISE DOUBLE BED
189L x 160w



L-TWIN BEDS
189L x 90w

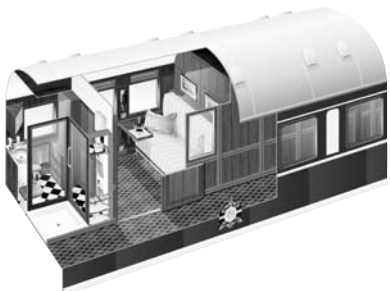


*Mini-bar facilities, air-conditioning, bathrooms with shower,
luggage shelf, cupboards and safe*

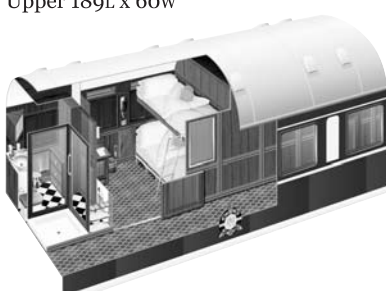


Pullman Suites ±7 SQ METRES

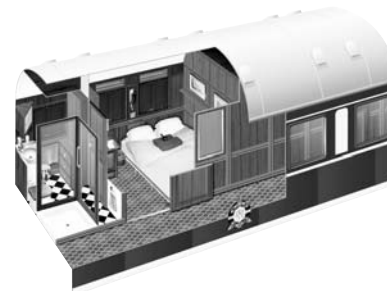
DAYTIME SOFA COUCH
189L x 90w



NIGHT-TIME UPPER AND LOWER BED
Lower 189L x 90w
Upper 189L x 60w



NIGHT-TIME DOUBLE BED
189L x 150w



*Mini-bar facilities, air-conditioning, bathrooms with shower,
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GENERAL INFORMATION

Booking

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Payment Schedule

- **Individuals and Small Groups – less than 10 guests:** A 25% deposit is required to confirm the reservation. Final payment is due no later than 8 weeks prior to departure (12 weeks for Cairo journey).
- **Groups – more than 10 guests**

% A NON-REFUNDABLE DEPOSIT/INCREMENTAL PAYMENT OF THE TOUR PRICE REQUIRED	12 MONTHS OUT -48wks	9 MONTHS OUT -36wks	6 MONTHS OUT -24wks	4 MONTHS OUT -16wks	3 MONTHS OUT -12wks	2 MONTHS OUT -8wks
Cape Town, Victoria Falls, Durban			10%	10%		100%
Golf Safari, African Collage, Namibia, Dar es Salaam		10%	20%	20%		100%
Cairo Journey	25%	50%	75%		100%	

Cancellation Policy

Cancellation insurance is compulsory and will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local travel agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

CANCELLATIONS OF CONFIRMED BOOKINGS RECEIVED PRIOR TO DEPARTURE ARE SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE	MORE THAN 12 WEEKS BEFORE	BETWEEN 12 & 8 WEEKS BEFORE	MORE THAN 8 WEEKS BEFORE	BETWEEN 8 & 4 WEEKS BEFORE	WITHIN 4 WEEKS BEFORE
Cape Town, Victoria Falls, Durban			5%	25%	100%
Golf Safari, African Collage, Namibia, Dar es Salaam	10%	25%		50%	100%
Cairo Journey	All payments are non-refundable				

Scheduling Times, Routes and Excursions

We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points.

Passports & Visas

The onus is upon the client to ensure that passports and visas, as may be required, are valid. We travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia, Tanzania, Uganda, the Sudan and Egypt on the various trips. Please check with the relevant consulates in good time regarding applications or enquire with us at Rovos Rail. Visitors to South Africa are required to have at least three blank VISA pages in their passports to receive an entry visa. Passports must be valid for at least six months from the guests' return-home date.

CONSULATES in South Africa	WEBSITE ADDRESS	CONSULATES in South Africa	WEBSITE ADDRESS
RSA DEPT OF HOME AFFAIRS	www.home-affairs.gov.za	ZAMBIA	www.zambiapretoria.net
SWAZILAND	www.swazihighcom.co.za	TANZANIA	www.tanzania.org.za
NAMIBIA	www.namibia.org.za	UGANDA	www.uganda.org.za
BOTSWANA	www.botswanaconsulate.co.za	SUDAN	www.sudani.co.za
ZIMBABWE	www.zimbabweconsulate.co.za	EGYPT	www.egypt.visahq.com

Health

- Please ensure you have filled out the **Reservation Form** to indicate if you have any medical conditions, physical disabilities or allergies. There is a basic First Aid Kit on board. We have a doctor on board on the Dar es Salaam trip.
- Anti-malaria precautions are recommended. Malaria areas: Swaziland, Kruger Park, Northern Botswana, Zimbabwe, Zambia and Tanzania. Recommended immunisations (not required): Hepatitis A, Polio, Tetanus, Cholera (low risk).
- A **Yellow Fever/Medical Exemption Certificate** is **essential** if travelling to/from **Zambia & Tanzania**. Although all countries travelled through don't require this, countries guests return to after the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA *local* 0861 300 911 or *international* +27 11 214 9030.

Currency

- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Any off-train expenses or excursions booked while on the train are to be paid with US Dollars. Hotels and major dealers accept credit cards except in the Sudan.
- US Dollars printed before year 2001 won't be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate. The Gift Shop on board might exchange money if currency is available – it is not normally catered for.

Gratuities

Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there is a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis amongst the staff on board. An amount between US\$10 and US\$20 per person per night is suggested.

Children

Please be sensitive to the adult nature and atmosphere of the train by keeping your children respectful and quiet. Long journeys are not recommended for under 13s. There are no child-minding facilities or activities for children on board.

Locomotion

Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station.

The Track

The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below that is creating that impression. We restrict the train to 60km/h and over the bad sections reduce speed to as little as 20km/h. If you find it noisy, earplugs are available.

Cuisine

Meals are served in one sitting only in the charming Victorian atmosphere of the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07h00-10h00 • Lunch: 13h00 • Tea: 16h30 • Formal Dinner: 19h30. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

Dietary Requirements

We will do our best to cater for dietary requirements provided a detailed request has been made on the **Reservation Form**. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to provide meals requiring strict religious observance in the preparation.

Dress

For days on the train dress is smart casual. Evening attire is more formal – for the gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. Please include warm clothing for cold mornings and evenings. With regard to off-train excursions, we strongly recommend comfortable walking shoes, sun lotion and hats as well as warm clothing for the game drives, which are on open vehicles and can get very cold.

Mobile Devices and Internet

In maintaining the spirit of travel of a bygone era, there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other passengers is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. Internet is available at our Cape Town Lounge, Rovos Rail Station, Tau Game Lodge and Victoria Falls Hotel and at most of the accommodation used on the Cairo journey.

Smoking

On board the train, smoking is allowed in the Club Lounge only. Please note on the **Reservation Form** provided if you are smoking or non-smoking so that the appropriate room might be requested at the hotels. Smoking is allowed in the privacy of your suite, but please be mindful that the train is generally made up of wood; please don't throw flammable items such as cigarette or cigar butts off the train as bush fires in Africa are a constant and dangerous hazard.

Laundry

There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week's worth of washing. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process. There are no dry-cleaning facilities en route or on board the train.

Luggage

Each suite has a luggage rack that runs its length providing ample space for storage. On selected annual journeys, guests are provided with a Rovos Rail tog bag that can be used for overnight trips or hand luggage on aircraft. On the Cairo journey, luggage will be limited to the requirements of each aircraft – enquire with reservations@rovos.co.za.

Gift Shop

There is a small gift shop on the train and at Rovos Rail Station. Due to the varying exchange rates, credit cards are preferred. The host/ess on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements. Stamps are available for sale and postcards may be posted in the post box at the entrance to the Observation Car or at Rovos Rail Station.

Special Occasions

We would like to celebrate your special occasion with you. Upon boarding the train, please advise the Train Manager.

Books, Magazines and Games

There are board games, playing cards, a card table (dependent), books and magazines available for your use in the Lounge and Observation Cars whilst on board the train.

Electrical Current and Adaptors

220V AC 50Hz 3-point round-pronged wall plugs, 110V/220V 2-pin plugs for shavers. International adaptors available.

Safes

An electronic safe is provided in the cupboard in each suite.

Telephone

There is an internal telephone system on board. Numbers are listed on the provided Guest List.

Temperature and Air-conditioning

All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air-conditioner with individual temperature controls that can also be set to heat mode. Fresh-air intake is solved by opening a window. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed.

AVERAGE TEMPS	JAN/FEB		MAR/APR		MAY/JUN		JUL/AUG		SEP/OCT		NOV/DEC		Rainfall Months	TIME ZONE
AREA	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max		
Cape Town, RSA	16°C	27°C	12°C	25°C	6°C	20°C	0°C	18°C	9°C	21°C	13°C	25°C	May-Sept	GMT+2
Pretoria, RSA	12°C	29°C	12°C	27°C	5°C	22°C	2°C	16°C	10°C	27°C	16°C	28°C	Oct-Mar	GMT+2
Gaborone, Botswana	20°C	31°C	14°C	28°C	5°C	23°C	4°C	25°C	16°C	29°C	20°C	30°C	Nov-Feb	GMT+2
Vic Falls, Zimbabwe	18°C	29°C	14°C	29°C	6°C	25°C	6°C	28°C	13°C	31°C	19°C	32°C	Dec-Mar	GMT+2
Lusaka, Zambia	17°C	26°C	15°C	28°C	8 °C	24°C	8°C	25°C	14°C	30°C	19°C	33°C	Dec-Mar	GMT+2
DAR, Tanzania	24°C	32°C	23°C	31°C	20°C	29°C	18°C	29°C	19°C	30°C	21°C	30°C	Mar-May	GMT+3
Entebbe, Uganda	18°C	29°C	18°C	28°C	17°C	27°C	17°C	27°C	17°C	28°C	17°C	28°C	Mar-May	GMT+3
Khartoum, Sudan	17°C	32°C	22°C	39°C	27°C	42°C	26°C	38°C	26°C	39°C	19°C	33°C	Jul-Sep	GMT+3
Cairo, Egypt	9°C	20°C	11°C	27°C	17°C	33°C	22°C	34°C	18°C	32°C	11°C	24°C	Dec-Jan	GMT+2

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 ST JAMES MANOR Guesthouse - 108 Main Road, St James, Cape Town 7945 South Africa • T: +27 (0) 21 788 4543 F: +27 (0) 21 788 9590
 ST JAMES SEAFORTH Guesthouse - 96 Main Road, St James, Cape Town 7945 South Africa • T: +27 (0) 21 788 6778 F: +27 (0) 21 788 2428
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TERMS & CONDITIONS

HOW TO MAKE A PROVISIONAL RESERVATION

Upon **written request** via email or fax and subject to availability, we will **provisionally** book your place on the chosen tour. No deposits are required. Space is allocated and held BUT if definite suites are required by another client, the holding agent/guest will be asked to confirm with a deposit payment (see below) or release the suite.

HOW TO CONFIRM YOUR BOOKING

Upon receipt of a **written confirmation** via email or fax and a **completed Reservation Form**, final confirmation details and an invoice will be sent to you. Upon receipt of the **relevant payment**, your booking on the chosen tour will be **confirmed**.

PAYMENT SCHEDULE

- **Individuals and Small Groups – less than 10 guests:** A 25% deposit is required to confirm the reservation. Final payment is due no later than 8 weeks prior to departure (12 weeks for Cairo journey).
- **Groups – more than 10 guests**

% A NON-REFUNDABLE DEPOSIT/INCREMENTAL PAYMENT OF THE TOUR PRICE REQUIRED	12 MONTHS OUT -48wks	9 MONTHS OUT -36wks	6 MONTHS OUT -24wks	4 MONTHS OUT -16wks	3 MONTHS OUT -12wks	2 MONTHS OUT -8wks
Cape Town, Victoria Falls, Durban			10%	10%		100%
Golf Safari, African Collage, Namibia, Dar es Salaam		10%	20%	20%		100%
Cairo Journey	25%	50%	75%		100%	

CANCELLATION POLICY *Cancellation insurance is compulsory and will not be waived*

CANCELLATIONS OF CONFIRMED BOOKINGS RECEIVED PRIOR TO DEPARTURE ARE SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE	MORE THAN 12 WEEKS BEFORE	BETWEEN 12 & 8 WEEKS BEFORE	MORE THAN 8 WEEKS BEFORE	BETWEEN 8 & 4 WEEKS BEFORE	WITHIN 4 WEEKS BEFORE
Cape Town, Victoria Falls, Durban			5%	25%	100%
Golf Safari, African Collage, Namibia, Dar es Salaam	10%	25%		50%	100%
Cairo Journey	All payments are non-refundable				

RATE INCLUDES

- Three meals daily and all alcoholic and other beverages
- Excursions accompanied by a qualified tour guide
- Entrance fees to places of interest
- 24-hour full room service and bar facilities
- Limited laundry service
- Government tax

RATE EXCLUDES Staff gratuities and off-train beverages

INCLUDED in off-train accommodation on annual journeys:

- Accommodation • Meals at the lodges, hotels, clubs or resorts
- Water and limited wine selection at certain establishments

EXCLUDED from off-train accommodation on annual journeys:

- Off-train beverages (dependent) • Off-train laundry
- Telephone calls • Memorabilia purchases

PRICES We will do our utmost to keep to the prices that are published. However, if increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

SCHEDULING TIMES & ROUTES We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. The departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing any time between departure and arrival points.

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

WHETHER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip:	Route:	Signature:
Name:		