



Moving along the banks of the great Chobe River, Zambezi Queen is a 5-star, 42-metre long luxury houseboat offering unparalleled sophistication in one of the most remote locations on the planet. Zambezi Queen navigates up to 25km of the Chobe River, allowing guests to explore different vantage points and enjoy unparalleled game viewing in complete comfort and elegance.

The Chobe National Park boasts one of the densest populations of elephant on the African continent, estimated at approximately 120 000. The Park is also home to a large number of buffalo, leopard and lion, along with a variety of antelope and abundant birdlife and is within travelling distance of one of the greatest natural wonders of the world, the magnificent Victoria Falls.

Best time to travel

There is no best or worst time to visit the Chobe area, because every month offers visitors something special. However, if guests are looking for a pure wildlife experience, the drier winter months from June to August see greater concentrations of game along the banks of the Chobe River. The summer months from November to May see the birdlife explode with the addition of the summer migrants to the area. If you're a fishing enthusiast, you'll be excited to know that we have excellent fishing through the summer and winter – it's just that the techniques we use change.

Access

Zambezi Queen is moored on the Namibian side of the Chobe River. Here's information on how to reach the vessel:

By Car:

If you're on a self-drive safari, secure parking can be arranged for your vehicles next to the Kasane Immigration Office. The GPS co-ordinates are S 17° 46' 48" / E 025° 11' 23". Please advise at time of booking whether you require secure parking.

By Air:

There are four main access points by air:

- **Kasane International Airport, Botswana (BBK)** is about 15 minutes from Kasane Immigration Office
- **Victoria Falls Airport, Zimbabwe (VFA)** is about 1 ½ hours from Kasane Immigration Office
- **Harry Mwanga Nkumbula International Airport**, formerly Livingstone Airport, Zambia (LVI) is about 2 hours from Kasane Immigration Office
- **Katima Mulilo Airport, Namibia (MPA)** is about 2 ½ hours from Kasane Immigration Office

Arrival & departure procedure

- Once guests arrive at Kasane Immigration Office, a Zambezi Queen Collection staff member will help with their luggage as well as formalities at passport control as guests exit Botswana
- A Zambezi Queen Collection staff member will then transfer guests by motorised boat to the Namibian Immigration Office, where they'll get their passport stamped. Guests are advised to wear comfortable shoes, a hat and sunscreen as there is a short walk to the immigration office
- Both Kasane and Namibian immigration offices open at 07h30 and close at 16h30 daily
- Should guests know beforehand that they'll arrive at KIO before 13h00 on the day of their arrival, please notify our reservations office 48 hours before arrival
- Collection is from 13h00 on day of arrival
- Drop off is from 8h30 on day of departure



Accommodation

Zambezi Queen offers luxury accommodation in the form of 14 tasteful and luxurious suites - ten standard suites and four master suites, all with outer decks so you can soak up the revitalising Chobe River breeze and appreciate uninterrupted views of the unique African landscape beyond.

The suites are located on the lower and middle deck and can be configured as follows:

Lower deck:

- 2 master suites – twin or double bed configuration accommodating 2 adults
- 2 standard suites – twin or double bed configuration accommodating 2 adults

Middle deck:

- 2 master suites – twin or double bed configuration accommodating 2 adults
- 8 standard suites – twin or double bed configuration accommodating 2 adults
- 2 standard triple suites – three single beds or double with one single bed configuration accommodating 3 adults
- 1 tour guide cabin – single bed configuration

All suites are equipped with:

- En-suite bathrooms (shower only)
- Private balconies
- Full length sliding shutters
- Air-conditioning and standing fans
- Electronic safe
- Hairdryers
- Bathroom amenities

Activities

- Game viewing by tender boat
- Tiger and bream fishing (catch and release basis)
- Birdwatching
- Cultural village walks

Rate inclusions

- Accommodation
- All meals
- All soft drinks, mineral water, coffee, tea, beer and wine
- Water-based game viewing and birdwatching on smaller tender boats
- A land-based cultural tour of a local village
- Tiger and bream fishing in season
- Road transfers to and from Kasane International Airport and Kasane Immigration Office on arrival and departure
- Boat transfers between Kasane Immigration Office in Botswana and Namibia Immigration Office
- 15% Namibian VAT
- 1% Namibian Tourism Levy



Rate exclusions

- Air tickets are excluded from the rate but can be booked through our in-house travel agent
- Shared or private road transfers from Victoria Falls International Airport, Harry Mwanga Nkumbula International Airport, formerly Livingstone Airport, and Katima Mulilo Airport can be arranged at an additional cost
- Premium beverages (sprints, sparkling wine and dessert wine)
- Gratuities and curio shop purchases
- Visa fees and travel insurance
- Private guides
- Chobe National Park Game Drive:

Children & families

- Zambezi Queen accepts children from age 7 and older accompanied by an adult. Triple suites are available for children sharing with their parents, with a maximum of one child per suite
- If you're bringing more than one child, you'll need to book an additional suite for every two children that accompany you
- Please note that no separate activities and/or menus are available for children
- Children 16 years and older are subject to adult rates on the Zambezi Queen

Visa requirements

You as the traveller and/or your travel agent are responsible for determining what documentation is required, as well as ensuring any such documentation including passports, visas, medical certificates and unabridged birth certificates are up to date and have been obtained before travel.

Due to constantly changing visa requirements, it is recommended that travellers and or/travel agents contact the appropriate embassy for accurate and up-to-date information. For more information, see the links below:

[Visa Requirements for Foreign Travellers to Namibia](#)

[Visa Requirements for Foreign Travellers to Botswana](#)

Medical

Because our houseboats are situated in a malaria area, we advise that you take malaria prophylactics. Please consult your doctor before travelling for up-to-date medical advice.

Should you make use of a CPAP (a small medical supervising device), the houseboats switch over to an inverter system after 22h00 at night and we connect the CPAP to our inverter system. Please advise at time of booking whether you require medical assistance.



Suites	14 suites and 1 guide/pilot cabin
Types of suites	4 master suites, 10 standard suites
Double bed convertible to twin	Yes
Triple Suites	2
Ensuite bathroom	Yes (shower only)
Children	Yes (7 years and older)
Single traveller supplement	Yes, 25 - 50% dependant on season
Public plunge pool	Yes (upper deck)
Air-conditioning	Yes
Room Fans	Yes
In-room safe	Yes
Hairdryer	Yes
Disabled guest	No
Wi-Fi	No (limited mobile and roaming connection)
Curio Shop	Yes
Communal bar	Yes (upper deck)
Communal lounge	Yes (upper deck)
Flights	Yes, flights depart daily from South Africa to Botswana, Zambia and Zimbabwe and weekly from Namibia. Flight costs are excluded from the rate but can be booked through our in-house travel agent
Airport	Yes, closest airport is 15 minutes away
Airport transfers	Road transfers to and from Kasane International Airport to and from the Kasane Immigration Office are included in our rate
Set departures	3 per week (Monday/Wednesday are 2 night safaris, Friday is a 3 night safari)
Conservation/entrance fees	No
Gratuity recommendation	Gratuities are at your own discretion, but our guideline is R150 per person per day
Special dietary requirements/allergies	Yes, with prior notice. Unfortunately we're not able to cater for Halaal and Kosher guests due to the remote location
Associations	Virtuoso
Power	220v AC
Payment information	Namibian Dollar, South African Rand, Botswana Pula, US Dollar, MasterCard and Visa cards
Dress code	Casual

