



KIBOKO ADVENTURES COVID-19 PROTOCOLS

Kiboko Adventures is putting the necessary protocols in place to be COVID-19 compliant when running our tours. Due to the nature of our tours there is only so much we can do and then the client needs to take some responsibility to the way they act while on tour.

When visiting markets, restaurants, on excursions etc they need to practise social distancing and where their masks at all times.

These will be in place on all tours until further notice.

Please pass this document onto your clients before travel so they are aware of what needs to be done.

SYMPTOMS & PCR TESTS ON TOUR

If a client shows any symptoms whilst on tour, they are to report it to the guide immediately. We will then contact the relevant COVID-19 emergency number in whichever country we are in and procedures will be followed as per countries regulations.

PCR tests need to be taken 48-72 hours before arriving in each country on the tour. These are for clients' own expense. Our guide will arrange where to have these taken.

Should a client test Positive they will have to leave the tour and quarantine at their own expense. There will be no refund for the part of the tour missed.

GROUP SIZES:

- Our group sizes will remain at 16 clients maximum. Some of our vehicles are 20 seaters so this would free up space when using these vehicles.

STANDARD PROCEDURES APPLICABLE TO ALL TOURS:

- All clients to bring own face masks and supply of hand sanitisers.
- Subject to local laws the wearing of face masks is encouraged at all times when in the vehicle. It is mandatory to wear a face mask in public areas when not in the vehicle.
- Clients to sanitise their hands on entering and exiting vehicle and before meals.
- Clients will be allocated a seat for the duration of the tour. Rotation of seats will not be allowed. This will allow them to keep "their" space clean.



PRE-TOUR CLEANING BY KIBOKO STAFF:

Vehicle:

- Vehicle to be thoroughly sanitised using an approved disinfectant cleaner before tour starts.
- Vehicle to be adequately aired before tour.
- Visible signage of these Protocols will be displayed in the vehicle to raise awareness of all measures taken and required to ensure safety of passengers and staff.
- A hand sanitiser will be installed at the entrance to vehicle for clients to use.
- Vehicle will have adequate covered waste bins.

Camping Equipment:

- All Camping Equipment (tents, camp beds, tables, chairs, eating utensils and cooking equipment) to be thoroughly sanitised using approved disinfectant cleaner before tour starts.
- Tents & camp beds will be in their own bags with each clients' name on to ensure they use the same equipment throughout the duration of the tour.

PROCEDURES WHILE ON TOUR

- All Kiboko staff and clients to wear face masks at all times.
- Kiboko staff will sanitise vehicles every morning prior to departure by mopping the floor and wiping surfaces with disinfectant.
- The rubbish bin is cleaned and disinfected daily.
- Luggage to be placed on a groundsheet outside the vehicle before departure. It will then be sprayed and loaded by the Kiboko staff.

Camping Tours:

- Clients to keep their same tent, camp bed, sleeping bag & pillow for the duration of the tour.
- ONLY Kiboko staff to erect / dismantle tents for clients.
- Tents & camp beds (in their bags) to be placed on a groundsheet outside the vehicle before departure. It will then be sprayed and loaded by the Kiboko staff.

Food Preparation:

- Hands to be sanitised before all meals by staff & clients.
- Table & chairs will be wiped down before each meal.
- Tablecloth to be changed and washed daily.
- All cooking utensils, crockery, cutlery to be thoroughly cleaned and disinfected after meals.
- Kiboko staff to serve food – no self-dishing up of food.