



PEARL VALLEY HOTEL BY MANTIS
RACK RATE SHEET
1 JANUARY 2024 - 31 MARCH 2025

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PAARL, WESTERN CAPE



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HOTEL
BY MANTIS

		1 JANUARY 2024 - 31 MARCH 2025	
		ROOM ONLY	BED & BREAKFAST
ONE-BEDROOM SUITE	SINGLE	2 600	2 795
	ROOM RATE (2 PAX)	2 600	2 990
TWO-BEDROOM SUITE	ROOM RATE (MAX 4 PAX)	5 300	6 080

RATES ARE SUBJECT TO ROOM & RATE AVAILABILITY

TERMS & CONDITIONS

Rates are:

- Quoted, invoiced and payable in ZAR.
- Rates are inclusive of 15% VAT, excluding: service charges, gratuities and any other extras to be settled on departure.
- Inclusive of accommodation, breakfast, Wi-Fi, and parking. Any additional expenses to be settled upon departure.

Waiver:

- Pearl Valley Hotel by Mantis reserves the right to release bookings should payment not be received by the requested date.
- Pearl Valley Hotel by Mantis retains the right to admit or remove any guests whose behaviour impacts negatively on the hotel property, other guests and / or staff.

Child Policy:

- Children 0-3 years free of charge
- Children 4-11 - Only one child may share with parents in a one bedroom suite. A charge of R750 per night inclusive of breakfast will be added to the final invoice.
- Where two children are travelling with parents a two bedroom suite will be booked at the 2 bedroom suite rate, subject to availability. If a two bedroom suite is unavailable, 2 x one bedroom suites will be reserved at the applicable 1 bedroom suite pricing.
- Children 12 years and older are regarded adults.

Booking policy:

- Provisional bookings are subject to availability
- No provisional bookings will be accepted between 20 December and 10 January (travelling dates).
- Full names of guests travelling will be required to convert the status from provisional to confirmed.
- Bookings made less than 30 days prior to arrival will be held for a maximum of 48 hours.
- Bookings made 60 - 90 days prior to arrival will be held for a maximum of 7 working days.
- Bookings made more than 90 days prior to arrival will be held for a maximum of 14 working days.
- Any discrepancies on the confirmation or invoice must be addressed with reservations within 7 days of issue.

Payment Policy :

- No credit card payments will be accepted for any tax invoice issued to a tour operator and or travel agent.
- All bank charges are for the account of the tour operator and or travel agent and will not be paid by Pearl Valley Hotel by Mantis.
- 50% deposit payment is required at the time of booking.

Cancellations:

- Only written cancellations will be accepted. Ensure to receive an acknowledgment of cancellations from reservations.
- 50% of fee if cancelled less than 15 days prior to arrival.
- 100% of fee if cancelled less than 7 days prior to arrival.

Peak Season (20 December – 10 January)

- 50% of fee if cancelled less than 60 days prior to arrival.
- 100% of fee if cancelled less than 30 days prior to arrival.

Group / Conference bookings :

- A group booking will be 8 rooms or more
- A portorage fee of R40 per person is applicable for all group bookings of 8 rooms and more.
- Provisional reservations made more than 60 days prior to arrival will be held for a maximum of 14 working days, thereafter it will automatically be released.

Payment policy: Group/Conference Bookings :

- A 10% non-refundable deposit may be requested at time of booking in order to secure rooms, dependent on season.
- Full pre-payment (100%) is required 90 days prior to arrival, final rooming lists and requirements to be received 60 days prior to arrival.
- Reservations made less than 60 days prior to arrival will require full pre-payment at time of booking.

Cancellation Charges: Groups / Conference

- 50% of fee if cancelled less than 90 days prior to arrival.
- 75% of fee if cancelled less than 60 days prior to arrival.
- 100% of fee if cancelled less than 30 days prior to arrival.