



Terms and Conditions

- We require 50% deposit payment to confirm a booking.
- **For groups of more than 4 rooms.**
 - **We require the balance of the payment 30 days before arrival**
- Rates are subject to availability and change
- Rates include Full English & Continental Breakfast
- VAT at 15% is included
- Tourism Levy at 1% is excluded

Cancellation Policy

- Cancellations will only be accepted in writing
- Full payment will be forfeited if a booking is cancelled less than 7 days before arrival date or during stay
- A 50% cancellation fee is applicable if the booking is cancelled less than 30 days prior to arrival
- For any cancellation we reserve the right to charge an administration fee of ZAR 300.00.

Cancellation Policy for Groups of 4 or more rooms

- Cancellations will only be accepted in writing.
- Full payment will be forfeited if a booking is cancelled less than 30 days before arrival date or during stay for Groups of 4 or more rooms.
- A 50% cancellation fee is applicable if the booking is cancelled less than 60 days prior to arrival for Groups of more than 4 rooms.
- For any cancellation we reserve the right to charge an administration fee of ZAR 300.00.

Children Policy and Rates

- Children need to be accompanied by at least 1 adult in a room or suite
- **Children under the age of 3 are charged a surcharge of R 200 per day (Non-Commissionable)**
- Please indicate if a baby cot or children's bed is required
- 50% of the Sharing Rate is applicable for Children under the age of 12
- Maximum of 1 child per room unless otherwise stated

Meals

- Breakfast is served from 08:00 until 10:00 unless other arrangements have been made.
- Daily a la Carte lunch menu is available from 12:00 until 15:00.
- For Dinner we offer an a la carte menu from our Bistro Style Restaurant, served between 18h00 – 20h00 in Low Season (May-Sep) and between 18h00 – 20h30 in High Season (Oct – Apr). We kindly ask our guests to make a reservation and place your order before 17h00 on the day.
- We also offer lovely platters, home-made soups and some snacks.
- Kindly inform us of any dietary requirements or allergies we should be aware of.

Deluxe Rooms (Rooms 13 and 14)

The Deluxe Room only accommodates max. 2 pax.

PO Box 62, Bonniemile, Vlotenburg, Stellenbosch, 7604, Western Cape, South Africa

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Garden Family Suite

The Garden Family Suite has 2 bedrooms (one parents and one for the kids) of which one with an open lounge and it has 1 shared bathroom.

It is sold as a unit for max. 4 pax, up to 2 adults & 2 children <= 18 years

Luxury Family Suite

The Family Suite consists of the Honeymoon Suite (No.1.) and Deluxe Room (No.13) which are connected through inter-leading doors.

It is sold as a unit for up to 4 adults or 2 Adults with 2 or 3 kids

Should a 5th adult wish to stay in the room, a rate of 25% of the unit rate will be charged

Courtyard Family Suite

The Courtyard Family Suite consists of the Courtyard Suite (No.15) and Courtyard Deluxe Room (No.14) which are connected through inter-leading doors.

It is sold as a unit for up to 4 adults or 2 Adults in the Courtyard Suite with 2 kids in the Courtyard Deluxe Room.

Should a 5th adult wish to stay in the room, a rate of 25% of the unit rate will be charged and that person will stay in the Courtyard Suite.

Presidential Suite

The Presidential Suite only accommodates max. 2 pax.

The Loft

The Loft is like a 3-bedroom apartment and is the combination of the Presidential Suite and 2 adjacent Vineyard Rooms on the same floor. This is the perfect set-up for 3 couples or a family of 6.

Minimum Stay

- a minimum stay of 3 nights applies from 16 Dec 2023 to 7 Jan 2024 for all rooms
- a minimum stay of 5 nights applies from 16 Dec 2023 to 7 Jan 2024 for the Family Suites & The Loft
- a minimum stay of 3 nights applies from 20 Dec 2024 to 11 Jan 2025 for all rooms
- a minimum stay of 5 nights applies from 20 Dec 2024 to 11 Jan 2025 for the Family Suites & The Loft
- a minimum stay of 3 nights applies from 19 Dec 2025 to 10 Jan 2026 for all rooms
- a minimum stay of 5 nights applies from 19 Dec 2025 to 10 Jan 2026 for the Family Suites & The Loft
- Minimum stays can be waived on discretion of accommodation management on special request

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