

RATES 2024

Rate Card

(valid 1 December 2023 – 30 November 2024)

One&Only

CAPE TOWN

South Africa



J A R A T

The Exclusive Choice

Day Tours Cape Town

| <i>ALL Tours prices exclude entrance fees & meals with starting and end Point of Cape Town CBD. *ALL Tours prices exclude language specific &/or specialised guide surcharges.</i> | E-Class / Vito / / GLC | V-Class / Lux Quantum | Quantum | GLE / EQC | S-Class / V-250 / V-300 | Lux Sprinter | Super Lux Sprinter |
|--|---------------------------|--------------------------|---------|-----------|----------------------------|--------------|-----------------------|
| HD Art Tour * | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD City Tour Day | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD Not Specified Tour (150km) | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD Robben Island Tour | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD Shopping Tour * | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD Township Tour | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD Winelands Tour | 6 885 | 8 375 | 8 545 | 10 075 | 10 315 | 10 385 | 12 590 |
| HD Not Specified Tour (250km) | 7 550 | 9 100 | 9 375 | 10 770 | 11 305 | 11 200 | 16 370 |
| 3/4 Not Specified Tour (150km) | 7 550 | 9 100 | 9 375 | 10 770 | 11 305 | 11 200 | 16 370 |
| 3/4 Art Tour * | 7 550 | 9 100 | 9 375 | 10 770 | 11 305 | 11 200 | 16 370 |
| 3/4 City Tour | 7 550 | 9 100 | 9 375 | 10 770 | 11 305 | 11 200 | 16 370 |
| 3/4 Township Tour | 7 550 | 9 100 | 9 375 | 10 770 | 11 305 | 11 200 | 16 370 |
| 3/4 Shopping Tour * | 7 550 | 9 100 | 9 375 | 10 770 | 11 305 | 11 200 | 16 370 |
| 3/4 Not Specified Tour (250km) | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Not Specified Tour (150km) | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Adventure Tour | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Art Tour * | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Cape Point Tour | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD City and Robben Island | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Shopping Tour * | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Winelands Tour | 8 175 | 9 655 | 10 210 | 11 815 | 12 255 | 13 625 | 18 890 |
| FD Not Specified Tour (250km) | 8 925 | 11 015 | 11 600 | 13 160 | 13 490 | 14 815 | 20 775 |
| FD Flower Tour | 8 925 | 11 015 | 11 600 | 13 160 | 13 490 | 14 815 | 20 775 |
| FD Shark Diving | 9 925 | 12 015 | 12 600 | 14 160 | 14 490 | 15 815 | 21 775 |
| FD Whale Watching | 9 925 | 12 015 | 12 600 | 14 160 | 14 490 | 15 815 | 21 775 |

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Port Transfers Cape Town

| | E-Class / Vito / GLC | V-Class / Lux Quantum | Quantum | GLE / EQC | S-Class / V-250 / V-300 | Lux Sprinter | Super Lux Sprinter |
|---|----------------------|-----------------------|---------|-----------|-------------------------|--------------|--------------------|
| CIA – Waterfront / Cape Town CBD | 1 250 | 1 505 | 1 630 | 1 645 | 1 910 | 4 225 | 6 300 |
| Dock / Station – Waterfront / Cape Town CBD | 625 | 1 505 | 1 630 | 1 645 | 1 910 | 4 225 | 6 300 |

Chauffeur Services Cape Town

| | E-Class / Vito / Fortuner / GLC | V-Class / Lux Quantum | Quantum | GLE | S-Class / V250 / V300 | Lux Sprinter | Super Lux Sprinter |
|------------------|---------------------------------|-----------------------|---------|--------|-----------------------|--------------|--------------------|
| per hour | 1 315 | 1 650 | 1 715 | 1 745 | 1 880 | 4 345 | 6 475 |
| 04 Hour Disposal | 4 990 | 6 140 | 6 390 | 6 620 | 6 990 | 10 290 | 12 480 |
| 06 Hour Disposal | 6 505 | 8 430 | 8 760 | 9 680 | 9 985 | 11 100 | 16 220 |
| 08 Hour Disposal | 7 765 | 9 360 | 9 735 | 10 605 | 11 355 | 13 500 | 18 720 |
| 12 Hour Disposal | 11 485 | 13 955 | 14 510 | 15 925 | 17 040 | 18 710 | 22 460 |
| 16 Hour Disposal | 14 905 | 17 535 | 18 240 | 21 190 | 22 585 | 224 60 | 24 955 |
| 24 Hour Disposal | 21 910 | 26 265 | 27 320 | 31 720 | 33 940 | 31 195 | 37 430 |

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Point to Point Transfers Cape Town

| | E-Class / Vito / Fortuner / GLC | V-Class / Lux Quantum | Quantum | GLE | S-Class / V250 / V300 | Lux Sprinter | Super Lux Sprinter |
|----------------------------------|---------------------------------|-----------------------|---------|--------|-----------------------|--------------|--------------------|
| P2P Zone 01 Transfer 0 - 5km | 275 | 345 | 360 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 02 Transfer 5 - 10km | 395 | 495 | 515 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 03 Transfer 10 - 15km | 600 | 745 | 775 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 04 Transfer 15 - 20km | 790 | 995 | 1 040 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 05 Transfer 20 - 25km | 995 | 1 365 | 1 425 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 06 Transfer 25 - 30km | 1 220 | 1 480 | 1 540 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 07 Transfer 30 - 35km | 1 385 | 1 645 | 1 710 | 1 730 | 1 830 | 4 225 | 6 300 |
| P2P Zone 08 Transfer 35 - 40km | 1 610 | 1 835 | 1 905 | 1 990 | 2 400 | 10 385 | 12 590 |
| P2P Zone 09 Transfer 40 - 45km | 1 660 | 2 035 | 2 120 | 2 125 | 2 495 | 10 385 | 12 590 |
| P2P Zone 10 Transfer 45 - 50km | 1 860 | 2 305 | 2 400 | 2 405 | 2 790 | 10 385 | 12 590 |
| P2P Zone 11 Transfer 50 - 60km | 1 965 | 2 460 | 2 560 | 2 565 | 2 945 | 10 385 | 12 590 |
| P2P Zone 12 Transfer 60 - 70km | 2 145 | 2 650 | 2 760 | 2 760 | 3 220 | 10 385 | 12 590 |
| P2P Zone 13 Transfer 70 - 80km | 2 475 | 3 080 | 3 210 | 3 215 | 3 705 | 10 385 | 12 590 |
| P2P Zone 14 Transfer 80 - 90km | 2 795 | 3 500 | 3 640 | 3 645 | 4 195 | 10 385 | 12 590 |
| P2P Zone 15 Transfer 90 - 100km | 3 130 | 3 905 | 4 060 | 4 070 | 4 700 | 10 385 | 12 590 |
| P2P Zone 16 Transfer 100 - 120km | 3 445 | 4 215 | 4 385 | 4 395 | 5 170 | 11 200 | 16 370 |
| P2P Zone 17 Transfer 120 - 140km | 3 665 | 4 655 | 4 840 | 4 855 | 5 500 | 11 200 | 16 370 |
| P2P Zone 18 Transfer 140 - 160km | 3 885 | 5 015 | 5 210 | 5 220 | 5 820 | 11 200 | 16 370 |
| P2P Zone 19 Transfer 160 - 180km | 4 100 | 5 385 | 5 595 | 5 605 | 6 145 | 11 200 | 16 370 |
| P2P Zone 20 Transfer 180 - 200km | 4 310 | 5 750 | 5 975 | 5 985 | 6 460 | 11 200 | 16 370 |
| P2P Zone 21 Transfer 200 - 250km | 5 455 | 6 760 | 7 030 | 7 040 | 8 180 | 13 625 | 18 890 |
| P2P Zone 22 Transfer 250 - 275km | 6 245 | 7 795 | 8 110 | 8 125 | 9 365 | 13 625 | 18 890 |
| P2P Zone 23 Transfer 275 - 300km | 7 275 | 9 085 | 9 445 | 9 460 | 10 905 | 13 625 | 18 890 |
| P2P Zone 24 Transfer 300 - 350km | 9 790 | 12 235 | 12 725 | 12 745 | 14 695 | 18 885 | 22 670 |

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Specialist Vehicles Cape Town

| | Range Rover Vogue | Armoured Audi Q7 – Level B4 |
|----------------------------------|-------------------|-----------------------------|
| Half Day Tour | 15 475 | 10 750 |
| ¾ Day Tour (Half Day plus Lunch) | 16 960 | 14 350 |
| Full Day Tour | 18 385 | 16 150 |
| CIA – Waterfront / Cape Town CBD | | |
| | 3 820 | 3 500 |
| 04 Hour Disposal | | |
| | 10 485 | 10 000 |
| 06 Hour Disposal | | |
| | 14 975 | 13 500 |
| 08 Hour Disposal | | |
| | 17 040 | 15 000 |
| 12 Hour Disposal | | |
| | 25 545 | 18 000 |
| 16 Hour Disposal | | |
| | 33 880 | 20 000 |
| 24 Hour Disposal | | |
| | 50 905 | 30 000 |

** NOTE: please confirm regions specific fleet availability with JARAT Team

JARAT TOURS

*Terms
and
Conditions*



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Terms and Conditions

1. GENERAL

- 1.1. Rates cycle is from 01 December to 30 November (Following Year). Annual rate increases, if applicable are effective as from 01 December.
- 1.2. All rates are based as follows:
 - 1.2.1. For Johannesburg, on collection and drop off from Sandton/Westcliff hotels and it's surrounds unless specified differently on the route description.
 - 1.2.1.1. Additional charges for collection/drop off in areas outside of this may incur to additional fees.
 - 1.2.1.2. The additional charge is for the empty leg from Sandton to the pickup location in the applicable vehicle (see Zone Rates)
 - 1.2.2. For Cape Town, on collection and drop off from Waterfront Hotels and it's surrounds unless specified differently on the route description.
 - 1.2.2.1. Additional charges for collection/drop off in areas outside of this may incur to additional fees.
 - 1.2.2.2. The additional charge is for the empty leg from Waterfront to the pickup location in the applicable vehicle (see Point to Point Rates)
- 1.3. Rates exclude entrance fees and lunch/meals for guests.
- 1.4. Rates exclude accommodation for guests and driver and guides where applicable.
- 1.5. Any extra cost incurred will be for the client's account.
- 1.6. Rates are subject to change due to unforeseen increases such as fuel price and government levies and subject to your final detailed itinerary.
- 1.7. Quotation and payments are done in South African Rand.

2. SERVICE OFFERING

- 2.1. All transfer services include experienced chauffeurs and does not include a Tour Guide. Transfers where a Tour Guide is required will incur additional costs.
- 2.2. Surcharge for guides on airport transfers
- 2.3. English Speaking Guide – Please refer to Optional Extra's Guide
- 2.4. Language Specific Guide – Please refer to Optional Extra's Guide
- 2.5. All tours include a qualified English-Speaking tour guide. Language specific guides can be sourced at an additional fee and are subject to availability at the time of booking.
 - 2.5.1. Waiting time at Domestic arrivals is 1 hour (60 minutes)
 - 2.5.2. Waiting time at international arrivals is 1 hour and thirty minutes.
- 2.6. An hourly surcharge for the appropriate vehicle applies for guests not making contact with drivers/emergency line because of plane delays or lost luggage.

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- 2.7. All dinner transfer services include the chauffeur which will drop and wait for the guests until the completion of dinner. Dinner transfer rates will be the 4 hour "Chauffeur Service" rate at for the applicable vehicle.
- 2.8. Our emergency contact number are:

| Operational Region | Contact |
|--------------------|---------------------|
| Johannesburg | +27 (0) 71 167 1876 |
| Cape Town | +27 (0) 82 643 2133 |
| Durban | +27 (0) 60 666 1303 |

- 2.9. We do not undertake to commence or to complete the journey at any specified time, and shall not be liable in any way, whatsoever, for any total or partial failure to perform the contract by reason of any mechanical or other defects, breakdown, including any strike accident or any other causes or lockout, fire or act of God, or for any claims, damages or expenses arising from defects or failure as aforesaid, or any delays in starting, transit, arrival or return of any vehicles
- 2.10. Any compensation to guests must be authorized in writing by the duty manager.
- 2.11. Any deviation from the original itinerary must be authorized by the duty manager before the journey can continue.

3. VEHICLES

- 3.1. Passengers are requested to wear the safety belts were fitted and are not to leave any personal belongings in the vehicle where they can be seen by passers-by, and after the completion of the service. We cannot be held responsible for any losses.
- 3.2. The costs are per vehicle per service. According to legislation for all touring options in a vehicle larger than a 7-seater, except the single axle Toyota Quantum a driver must be assisted by qualified guide when touring.
- 3.3. Should the relevant vehicle not be available, we reserve the right to sub-hire the same or similar vehicle from another operator.
- 3.4. Smoking and the use of alcohol is prohibited in the vehicle and no dairy product will be allowed on board.
- 3.5. No beverages, excluding bottled water are included in confirmations and can be arranged if so requested and be billed back.
- 3.6. No feet are allowed to be placed on the seats and dashboard.
- 3.7. The client will be responsible for any damage to the vehicle and its fittings caused by the negligence of any passenger.
- 3.8. Baggage and personal belongings are carried at owners' risk. We shall not be liable for loss/damage to luggage or personal belongings.
- 3.9. No vehicle is authorized to travel on gravel roads unless prior authorization has been given in writing to the driver by Management.
- 3.10. No additional kilometres will be operated other than those specified in the official itinerary or unless management has given proper prior authorization in writing to the driver.

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3.11. Standard Fleet Recommendations

| Vehicle | Pax Airport Transfer | Pax P2P and Tours |
|---|------------------------|-------------------|
| E-Class (Luxury Sedan) | 1-2 Pax | 1-3 Pax |
| S-Class (Luxury Sedan) | 1-2 Pax | 1-3 Pax |
| Vito (Standard Minivan) | 1-5 Pax | 1-7 Pax |
| V-Class (Luxury Minivan) | 1-5 Pax | 1-6 Pax |
| V250 & V300 (Luxury Minivan) | 1-5 Pax | 1-6 Pax |
| Lux Quantum (Luxury Minivan in CT Only) | 1-5 Pax (With Trailer) | 1-5 Pax |
| Quantum (Minibus) | 1-9 Pax | 1-10 Pax |
| Range Rover (Luxury SUV in CT Only) | 1-3 Pax | 1-3 Pax |
| Sprinter (Luxury Minibus) | 1-15 Pax | 1-15 Pax |
| Super Lux Sprinter (Executive Minibus in CT Only) | 1-6 Pax | 1-6 Pax |

4. DRIVERS

- 4.1. Drivers have a huge responsibility to drive you safely and can therefore not double up as a porter and carry as well as pack luggage.
- 4.2. Driver cell phones are for personal, private and for emergencies only. Drivers are not allowed to speak on phones whilst driving.
- 4.3. Only drivers are allowed to operate any equipment on board the vehicle i.e. DVD radio etc.
- 4.4. Only the driver will be allowed to drive the vehicle, open luggage bins or open and operate any mechanical part on the vehicle.
- 4.5. Drivers are responsible for the wellbeing of the guest/s and cannot be used as personal chauffeurs for individuals or guides in the group.

5. LUGGAGE TRANSFERS & TRAILER USAGE

- 5.1. Jarat Tours frowns upon the usage of luggage trailers as it does not fit in with the profile and image of the brand.
- 5.2. Jarat will not conduct any tours with luggage stored in vehicle or with luggage trailer in transit.
- 5.3. An alternative to the luggage trailer is to book a luggage vehicle.
- 5.4. Luggage vehicles are costed at the same rate of the Mercedes Benz Vito at the applicable rate.
- 5.5. Luggage vehicles are limited to the luggage vehicle travelling in convoy with the passenger vehicle barring point 5.2 above.
- 5.6. Should there be a need for a luggage transfer outside of point 5.3.2 above, Jarat will assist with securing a reliable supplier however client will need to book these services directly with the supplier.
- 5.7. Should it be required, trailers may be requested which will be subject to availability and may incur additional fees.
- 5.8. Jarat Tours accepts no responsibility for any loss or damage to luggage.

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6. EXTRAS

- 6.1. R40 per person per movement will be paid on transfers for porters on request of the agent and billed back
- 6.2. Surcharges for transfers outside our operating hours will be incurred as follows:
 - Transfers less than 80km
 - Transfers greater than 80km.
- 6.3. Regional transfers where chauffeur / guide is required to overnight away from base, examples include:
- 6.4. Sun City Transfers (transfers from hotel before 08:00am and after 16:30pm from the airport)
- 6.5. Madikwe / Marataba Transfers (transfers from hotel before 09:30am and after 15:00pm from the airport)
- 6.6. Shambala Transfers (transfers from hotel before 08:30am and after 17:00pm from the airport)
- 6.7. Overland where chauffeur/guide is away from base for an extended period.
- 6.8. All rates exclude entrance fees and lunch and can be added to the booking and billed back.

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Cancellation Policy

All cancellations must be received in writing.

JARAT TOURS reserve the right to charge for financial penalties, fees and losses incurred as a result of cancellation.

1. DAY TOURS, TRANSFERS & CHAUFFEUR SERVICES

Cancellation fees will be applicable as % of services amounts as follows:

| Cancellation Received | Cancellation Fee |
|----------------------------------|------------------|
| 0 – 24 hours prior to departure | 100% |
| 24 – 48 hours prior to departure | 75% |
| 2 – 7 days prior to departure | 50% |
| 7 - 10 days prior to departure | 20% |

2. DISPOSALS

Cancellation fees will be applicable as % of services amounts as follows:

| Cancellation Received | Cancellation Fee |
|--------------------------------------|------------------|
| 0 – 1 week prior to departure | 100% |
| 1 – 2 weeks hours prior to departure | 75% |
| 2 – 3 weeks prior to departure | 50% |
| 3 – 4 weeks prior to departure | 20% |

3. ENTRANCES and MEALS

When pre-paying any entrances or meals, Jarat will not be liable for refunds for cancellation of any reason.

4. OUTSOURCE

When outsourced vehicles have been requested by client, the specific supplier's cancellation policy will be passed on to the client.