



# Bayete • Nkosi • PheZulu

Guest Lodge

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VICTORIA FALLS, ZIMBABWE

## • TERMS & CONDITIONS •

### Additional Details:

Rates are inclusive of 14.5% VAT and statutory 2% tourism levy.

Full payment must be received at least 30 days before arrival.

Payment for groups (12+ clients) must be received 60 days prior to arrival.

Triple occupancy rates available upon request.

Cancellation policy applies.

All rates are subject to change, but confirmed bookings will be honoured at booked rates.

Transfers: Arrangements can be made upon request.

Check out time is 10am. Check in time is 2.00pm.

All Bank charges are for the account of Payee.

### Cancellation Policy:

The cancellation policy is charged as follows:

Cancellations made 0 - 14 days before travel: 100% cancellation fee.

Cancellations made 15 - 28 days before travel: 70% cancellation fee.

Cancellations made 29 - 59 days before travel: 50% cancellation fee.

Cancellations made 60 - 90 days before travel: 20% cancellation fee.

Please contact us directly for any COVID-19 related cancellations and we will assist accordingly.

### Children's Policy:

Children 12 and under are charged at 50% of adult rate.

Children over 12 are charged at the full adult rate.

All children under 3 will be accommodated free of charge when sharing with a paying guest.

For more information, visit [www.thebayetecollection.com](http://www.thebayetecollection.com) or contact our reservations team on [rese@bayeteguestlodge.com](mailto:rese@bayeteguestlodge.com)